

## Mei Kwan (LKKAuto)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)>

**Sent:** Friday, 30 April, 2021 5:24 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LOD Re: Accident on 14/3/2021 involving SHB 5808Z & GBF 3154P (China Taiping's insured) Our Ref: TAX/03/21/2044/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$4,963.20
Loss of Rental	\$583.15 ( 5 days x \$116.63 )
Loss of Income	\$60.00 ( **1 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$5,613.35</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

\*\* our driver took replacement taxi on 15/3/2021 at 10.52am to 19/3/2021 at 4.58pm.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



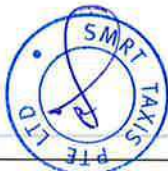
## **AUTHORISATION TO ACT**

We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHB 5808Z** (vehicle no.) hereby authorize **SMRT Automotive Services Pte Ltd** ("the workshop") to act for us with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no. **GBF 3154P** was damaged pursuant to the accident which occurred on **14/3/2021** (date) along **Blk 506 Bukit Batoj Street 52 car park** (location) involving vehicle no/s. **SHB 5808Z** ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 (day) of July (month) 2021 (year)



Signed by "the third party claimant"  
(with company stamp if applicable)



Signed by "the workshop"  
(with company stamp)

Date: 15/3/2021

Our Ref. No.:

## Letter of Authorisation

I, Lim Thiam Hoe (Name) (NRIC No.: [Redacted])  
registered hirer / ~~relief driver~~ / ~~taxi share driver~~ of SMRT taxi registration number  
SHB 5808Z hereby authorise **SMRT Automotive Services Pte Ltd**  
("AutoSvs") to deal with all matters arising out of the accident between my taxi  
and GRT 3154P (Vehicle no) happened on 14/03/2021 (Date & time) @ NHPh  
along Place BLK 506 BT BATOK ST 52 car park.  
(the "Accident") on my behalf, including but not limited to instituting and any claims or  
proceedings against such party or parties (as AutoSvs deems fit in its absolute  
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or  
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve  
and settle any proceeding or claim arising out of the accidents, including but not limited  
to doing any act or executing any document or signing the Discharge Voucher on my  
behalf as may be required.

Name

Lim Thiam Hoe

Signature:



NRIC No.

Tel No.

Address

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00024732100

Claim No : SNM21D201450

Claimant : SMRT TAXIS PTE LTD

Amount : **S\$5,486.72**

SINGAPORE DOLLARS FIVE THOUSAND FOUR HUNDRED EIGHTY SIX AND  
CENTS SEVENTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 5808Z

Insured Vehicle No. : GBF 3154P

Date of Loss : 14/03/2021

Place of Accident : 506 BUKIT BATOK STREET 52 CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ANGELA SHOP

Driver Name : AMY TAN

from all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,963.20
(3) Loss of <del>Use</del> /Rental/Earning	S\$	516.52
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	

TOTAL . . . . . S\$ **5,486.72**

Claimant Name : SMRT TAXIS PTE LTD

NRIC No : SXXXX706F

Signature :



Date :

**21 JUL 2021**

\*\*\* This Discharge Voucher applies only to the claimant's claim  
or his property damage and will not affect his personal  
injuries claim and/or uninsured losses claim in a later date.  
Further, the settlement terms herein should not be used as  
an evidence to prejudice to the claimant's personal injuries  
claim and/or other uninsured losses claim arising of the  
subject matter in this action.



SMRT Automotive Services Pte Ltd

Tel: 65 69083530 Fax: 65 69083574

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705**Tax Invoice**

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV210400478  
Date : 26.04.2021  
Vehicle No. : SHB5808Z  
Your Ref No. : TAX/03/21/2044  
Our Ref No. : 24110063  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
WIPER WASHER JAR	1.00	\$ 219.10	(25.00 )	\$ 54.77	\$ 164.33
HOSE, WINDSHIELD WASHER	0.00	\$ 16.80	0.00	\$ 0.00	\$ 0.00
MOTOR AND PUMP ASSY, WINDSHIELD WASHER	0.00	\$ 292.40	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , RH	1.00	\$ 977.80	(25.00 )	\$ 244.45	\$ 733.35
LINER, FR FENDER, RH	1.00	\$ 202.50	(25.00 )	\$ 50.62	\$ 151.88
EMBLEM, SIDE PANEL ( HYBRID)	1.00	\$ 54.60	(25.00 )	\$ 13.65	\$ 40.95
PAD, FR WHEEL RH	0.00	\$ 59.60	0.00	\$ 0.00	\$ 0.00
APRON SUB-ASSY, FRONT FENDER , RH	0.00	\$ 979.40	0.00	\$ 0.00	\$ 0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00	\$ 0.00
WHEEL, DISC FRONT	1.00	\$1879.40	(100.00)	\$1879.40	\$ 0.00
PANEL SUB-ASSY, FRONT DOOR RH	0.00	\$1300.70	0.00	\$ 0.00	\$ 0.00
STICKER DECAL SMRT (DOOR)	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
PROTECTOR, FR FENDER RH	0.00	\$ 93.90	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 3983.20

**Labour**

TO REPAIR FRONT RH PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
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**Others**

TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO REPSRAY FRONT HOOD	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT SUPPORT PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY APRON PANEL RH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT DOOR RH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00

*Koo Yew Chung*  
Koo Yew Chung (Apr 26, 2021 14:33 GMT+9)

Authorised Signature  
for SMRT Automotive Services Pte Ltd

E. &amp; O.E



SMRT Automotive Services Pte Ltd

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705**Tax Invoice**GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV210400478  
Date : 26.04.2021  
Vehicle No. : SHB5808Z  
Your Ref No. : TAX/03/21/2044  
Our Ref No. : 24110063  
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount)		Amount
			%	Amount	
TO RESPRAY RIM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TOWING CHARGE	0.00	\$ 56.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO REMOVE AND REFIT WIRE HARDESS	0.00	\$ 200.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 4,963.20

Remark :

Make/Model :  
Accident Date : 14.03.2021*Koo Yew Chung*

Koo Yew Chung (Apr 26, 2021 14:33 GMT+8)

Authorised Signature  
for SMRT Automotive Services Pte Ltd

E. &amp; O.E



**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/03/21/2044

From: SMRT Taxis Pte Ltd

Date: 06/04/2021

**ACCIDENT ON 14/03/2021 INVOLVING SHB 5808Z & GBF 3154P AT BLOCK 506 BUKIT BATOK STREET 52 CAR PARK**

This is to confirm that the daily rental rate for SHB 5808Z is \$116.63 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



## Laid Up Report

Accident Start Date : 12/03/2021

Date Generated : 05/04/2021

Accident End Date : 05/04/2021

User Name : LeeGek

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Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/03/21/2044	SHB5808Z	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4FL	24110063	14/03/2021 11:19 AM	19/03/2021 11:34 AM



### Enquire Vehicle-Related Transaction History

#### Transaction History Details

Log Date/Time:	16 Mar 2021 / 10:13:36	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	GBF3154P	Business Transaction Reference No.:	20210316101336876183
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 14 Mar 2021 11:18:00  
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

## Jaslin Kok (LKK Auto)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Monday, 10 May 2021 5:16 PM  
**To:** AMYTAN324@GMAIL.COM  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GBF 3154P & SHB 5808Z ALONG/AT 504 BUKIT BATOK STREET 52 CARPARK ON 14/03/2021

Our Ref: CC3/CTI21003509/Qra3

**ANGELA SHOP – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GBF 3154P & SHB 5808Z ALONG/AT 504 BUKIT BATOK STREET 52 CARPARK ON 14/03/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 5808Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your encroached to Third party's lane and collided with third party who was stationary at the point of accident. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Jaslin Kok (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Friday, 2 July 2021 12:15 PM  
**To:** Jaslin Kok (LKK Auto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: SNM21D201450/C02/GBF3154P/LEWLC / FW: Direct Settlement - Accident Involving GBF3154P (OI : CTI - TBA) and SHB5808Z (TP : LKK REF - CC3/CTI21003509/Qra3) on 14/03/2021

Dear Jaslin,

Please proceed as follows:

	Amount Revised
1. Cost of Repair	\$ 4,963.20
2. Loss of Rental (5 days x \$116.63)	\$ 466.52 (4 days x \$116.63)
3. Loss of Income (1 days x \$60.00)	\$ 50.00 (1 days x \$50.00)
4. LTA / GIA Search Fee	\$ 7.00
<b>Total</b>	<b>\$ 5,486.72</b>

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Sent:** Friday, June 11, 2021 10:17 AM

**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: SNM21D201450/C02/GBF3154P/LEWLC / FW: Direct Settlement - Accident Involving GBF3154P (OI : CTI - TBA) and SHB5808Z (TP : LKK REF - CC3/CTI21003509/Qra3) on 14/03/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny

As requested.

Please find attached TP's video footage.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Tuesday, 1 June 2021 1:07 PM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: SNM21D201450/C02/GBF3154P/LEWLC / FW: Direct Settlement - Accident Involving GBF3154P (OI : CTI - TBA) and SHB5808Z (TP : LKK REF - CC3/CTI21003509/Qra3) on 14/03/2021

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBF 3154P (CTI) AND SHB 5808Z (TP) ON 14/03/2021**

We refer to the above matter.

We seek your approval to offer repairer "**SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$ 5,486.72**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 18,079.40	\$ 4,963.20
2. Loss of Rental (5 days x \$116.63)	\$ 583.15	\$ 466.52 (4 days x \$116.63)
3. Loss of Income (1 days x \$60.00)	\$ 60.00	\$ 50.00 (1 days x \$50.00)

4. LTA / GIA Search Fee	\$ 7.00	\$ 7.00
<b>Total</b>	\$ 18,729.55	<b><u>\$ 5,486.72</u></b>

Surveyor recommended 3 days for repair + 1 PRS = 4 Days

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

**Thank you.**

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Thursday, March 18, 2021 3:54 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D201450/C02/GBF3154P/LEWLC / FW: Direct Settlement - Accident Involving GBF3154P (OI : CTI - TBA) and SHB5808Z (TP : LKK REF - CC3/CTI21003509/Qra3) on 14/03/2021

Dear Mei Kwan,

As requested, please refer to attached.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, March 18, 2021 3:41 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D201450/C02/GBF3154P/LEWLC / FW: Direct Settlement - Accident Involving GBF3154P (OI : CTI - TBA) and SHB5808Z (TP : LKK REF - CC3/CTI21003509/Qra3) on 14/03/2021

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D201450/C02/GBF3154P/LEWLC.

Dear Jenny ,

Pls revert LKK.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 18 March 2021 3:02 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBF3154P (OI : CTI - TBA) and SHB5808Z (TP : LKK REF - CC3/CTI21003509/Qra3) on 14/03/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5808Z at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)