

Celine Fong (LKKAuto)

From: Bryan Ang (LKKAuto)
Sent: Wednesday, 19 May 2021 9:41 AM
To: Alfred Toh; assignments; Admin-D (LKKAuto)
Cc: Claims Dept of CTI; Denise Tay (LKKAuto)
Subject: RE: O/R: SNM21D200731/C02/SKF7215P/TOHHS /2 Days 2 Days Notice: SLX 9800 E (Our Ref) and SKF 7215 P (Your Ref) Dated 04/02/2021

Dear Alfred

SLX 9800E was surveyed at JWG on 08 Feb. So far, vehicle has not been sent in for repairs.

We suggest to carry out the survey at Team Auto Pro to ensure that the damage claimed is the same due to the long gap.

Dear Assignment Team

Please arrange for survey.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 19 May 2021 9:01 AM
To: TeamAuto Pro <teamautooffice@gmail.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: RE: O/R: SNM21D200731/C02/SKF7215P/TOHHS /2 Days 2 Days Notice: SLX 9800 E (Our Ref) and SKF 7215 P (Your Ref) Dated 04/02/2021

WITHOUT PRJUDICE

YOUR REF: SLX 9800 E (1st round at M/S JWG International P L)

OUR REF: SNM21D200731/C02/SKF7215P/TOHHS

Dear Sirs

We refer to your PRS notification via email of 17 May 2021 at 11.48 am.

We shall re-appoint M/s LKK Auto Consultants Pte Ltd to survey SLX9800E.

Aside to M/s LKK Consultants Pte Ltd., **please confirm that survey at M/s JWG International Pte Ltd was not conducted and proceed survey on SLX9800E at M/s Team AutoPro Pte Ltd.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Tuesday, May 18, 2021 6:02 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: O/R: SNM21D200731/C02/SKF7215P/TOHHS / FW: 2 Days 2 Days Notice: SLX 9800 E (Our Ref) and SKF 7215 P (Your Ref) Dated 04/02/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred,

With regards to our 2 days notice and email sent on 17/05/2021 and 18/05/2021 respectively, we have yet to receive your list of surveyors.

Kindly note that the delay to this process will result in a higher demand of LOU/ LOR from our client.

We look forward to your reply as soon as possible.

Thank you very much Alfred.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Best Regards,

David Seow

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, May 18, 2021 at 12:18 PM TeamAutoPro North <teamautopl@gmail.com> wrote:

Dear Alfred,

We have checked and confirmed with the client with regards to the PRS sent by **M/s JWG International Pte Ltd.**

Client has decided and authorised us, Team AutoPro Pte Ltd to handle this matter on his behalf. Please kindly refer to my email sent on 17/05/2021 at 1148AM with subject: 2 Days Notice: SLX 9800 E (Our Ref) and SKF 7215 P (Your Ref) Dated 04/02/2021, and assist to send us the list of surveyors as soon as possible.

Thank you for your attention to this email and we look forward to your earliest reply.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Best Regards,

David Seow

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, May 18, 2021 at 9:08 AM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sir,

Kindly note case handler is Alfred Toh.

Dear Alfred,

Fya.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: TeamAutoPro North <teamautop1@gmail.com>

Sent: Monday, 17 May 2021 11:48 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: 2 Days 2 Days Notice: SLX 9800 E (Our Ref) and SKF 7215 P (Your Ref) Dated 04/02/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Road Traffic Accident Involving SLX 9800 E (Our Ref) and SKF 7215 P (Your Ref)

Dated 04th Feb 2021, Time around 1245HRS

@ Eunoz Link

We represent our client; ANG SIEW CHUAN, to notify you of the aforesaid road traffic accident involving our client 's vehicle registration number: SLX 9800 E and your insured' s vehicle registration number: SKF 7215 P.

Enclosed herewith a copy of the Singapore Accident Statement filed for your reference.

Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via**

Contact Person	Eric Lee	8879 9997
Email Address	teamautop1@gmail.com	

Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722
----------------	--

Thank you for your attention to this email and we look forward to your earliest reply.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Best Regards,

David Seow

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722