

Celine Fong (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 19 May 2021 10:14 AM
To: TeamAuto Pro
Cc: Claims Dept of CTI; assignments; Bryan Ang (LKKAuto); Alfred Toh
Subject: RE: O/R: SNM21D200731/C02/SKF7215P/TOHHS /2 Days 2 Days Notice: SLX 9800 E (Our Ref) and SKF 7215 P (Your Ref) Dated 04/02/2021

WITHOUT PRJUDICE

YOUR REF: SLX 9800 E (1st round at M/S JWG International P L)
OUR REF: SNM21D200731/C02/SKF7215P/TOHHS

Dear Sirs

We would like to bring to your attention that **your client's vehicle was surveyed at M/s JWG International Pte Ltd on 8 February 2021 but vehicle was not sent in for repairs till date.**

M/s LKK Auto Consultants Pte Ltd shall be surveying the vehicle again at your premises.

Do ensure vehicle is available for survey.

p.s. we may consider to seek for indemnity from your client for additional time incurred on survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Alfred Toh
Sent: Wednesday, May 19, 2021 9:01 AM
To: TeamAuto Pro <teamautooffice@gmail.com>; assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: RE: O/R: SNM21D200731/C02/SKF7215P/TOHHS /2 Days 2 Days Notice: SLX 9800 E (Our Ref) and SKF 7215 P (Your Ref) Dated 04/02/2021

WITHOUT PRJUDICE

YOUR REF: SLX 9800 E (1st round at M/S JWG International P L)

OUR REF: SNM21D200731/C02/SKF7215P/TOHHS

Dear Sirs

We refer to your PRS notification via email of 17 May 2021 at 11.48 am.

We shall re-appoint M/s LKK Auto Consultants Pte Ltd to survey SLX9800E.

Aside to M/s LKK Consultants Pte Ltd., **please confirm that survey at M/s JWG International Pte Ltd was not conducted and proceed survey on SLX9800E at M/s Team AutoPro Pte Ltd.**

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From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Tuesday, May 18, 2021 6:02 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: O/R: SNM21D200731/C02/SKF7215P/TOHHS / FW: 2 Days 2 Days Notice: SLX 9800 E (Our Ref) and SKF 7215 P (Your Ref) Dated 04/02/2021

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Dear Alfred,

With regards to our 2 days notice and email sent on 17/05/2021 and 18/05/2021 respectively, we have yet to receive your list of surveyors.

Kindly note that the delay to this process will result in a higher demand of LOU/ LOR from our client.

We look forward to your reply as soon as possible.

Thank you very much Alfred.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Best Regards,

David Seow

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, May 18, 2021 at 12:18 PM TeamAutoPro North <teamautopl@gmail.com> wrote:

Dear Alfred,

We have checked and confirmed with the client with regards to the PRS sent by **M/s JWG International Pte Ltd.**

Client has decided and authorised us, Team AutoPro Pte Ltd to handle this matter on his behalf. Please kindly refer to my email sent on 17/05/2021 at 1148AM with subject: 2 Days Notice: SLX 9800 E (Our Ref) and SKF 7215 P (Your Ref) Dated 04/02/2021, and assist to send us the list of surveyors as soon as possible.

Thank you for your attention to this email and we look forward to your earliest reply.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Best Regards,

David Seow

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

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Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, May 18, 2021 at 9:08 AM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sir,

Kindly note case handler is Alfred Toh.

Dear Alfred,

Fya.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Monday, 17 May 2021 11:48 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: 2 Days 2 Days Notice: SLX 9800 E (Our Ref) and SKF 7215 P (Your Ref) Dated 04/02/2021

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Dear Sir/Madam,

Road Traffic Accident Involving SLX 9800 E (Our Ref) and SKF 7215 P (Your Ref)

Dated 04th Feb 2021, Time around 1245HRS

@ Eunoz Link

We represent our client; ANG SIEW CHUAN, to notify you of the aforesaid road traffic accident involving our client 's vehicle registration number: SLX 9800 E and your insured' s vehicle registration number: SKF 7215 P.

Enclosed herewith a copy of the Singapore Accident Statement filed for your reference.

Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via**

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Best Regards,

David Seow

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