

FROM: Tan Lee CER (Auto Serv/Claims & LTA Claims & LTA Lias) <[lee@cer@smrt.com.sg](mailto:lee@cer@smrt.com.sg)>

Sent: Friday, 30 April 2021 5:03 PM

To: CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: LOD Re: Accident on 11/3/2021 involving SHB 5851Y & SKP 3051T (AIG's insured) Our  
Ref: TAX/03/21/2035/1g

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1,400.00
Loss of Rental	\$622.74 ( 6 days x \$103.79 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$2,029.74</b>

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

**Our hirer is claiming his injury and loss of income through his own lawyer.**

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, STRIDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 5851Y (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 5851Y that was damaged pursuant to the accident which occurred on 11/03/2021 (date) along HOUGANG STREET 21 BLK 210 CAR PARK (location) involving vehicle no/s SKP 3051T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 08 (day) of June (month) 20 22 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$700.00** (Repair Cost), **S\$259.48** (Loss of Rental/Use), **S\$7.00** (Disbursement) for vehicle no. **SHB 5851Y** that was damaged pursuant to the accident which occurred on **11/03/2021** (date) along **HOUGANG STREET 21 BLK 210 CAR PARK** (location) involving vehicle no/s **SKP 3051T**. This is pursuant to the inspection conducted on **12/03/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** ("the third party claimant") of vehicle no. **SHB 5851Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 5851Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of June (month) 2021 (year)

  
OSP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV210400476  
Date : 26.04.2021  
Vehicle No. : SHB5851Y  
Your Ref No. : TAX/03/21/2035  
Our Ref No. : 24110056  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,400.00

GRAND TOTAL \$ 1,400.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 11.03.2021

### Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*  
Koo Yew Chung (Apr 26, 2021 14:34 GMT+8)

Authorised Signature  
for SMRT Automotive Services Pte Ltd



**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/03/21/2035

From: SMRT Taxis Pte Ltd

Date: 23/3/2021

**ACCIDENT ON 11/3/2021 INVOLVING SHB 5851Y & SKP 3051T AT BLOCK 210 HOUGANG STREET 21 CAR PARK**

This is to confirm that the daily rental rate for SHB 5851Y is \$103.79 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



## Laid Up Report

Accident Start Date : 11/03/2021  
Accident End Date : 18/03/2021

Date Generated : 18/03/2021  
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/03/21/2035	SHB5851Y	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24110056	12/03/2021 1:00 PM	18/03/2021 1:31 PM

## Enquire Vehicle-Related Transaction History

### Transaction History Details

Log Date/Time:	12 Mar 2021 / 14:05:02	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SKP3051T		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20210312140502455924

Search Date / Time: 11 Mar 2021 09:25:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



**SINGAPORE  
POLICE FORCE**

Traffic Police  
10 Ubi Avenue 3  
Singapore 408865  
Tel +65 6547 0000  
Fax +65 6547 4883  
[www.police.gov.sg](http://www.police.gov.sg)

Our Ref : TP/IP/13383/2021  
Date : 18 May 2021

Soh Keng Boon  
[REDACTED]  
[REDACTED]  
[REDACTED]

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING SHB5851Y AND SKP3051T ALONG HOUGANG STREET 21 ON 11/03/2021 AT ABOUT 0925 HRS**

I refer to the above accident.

1. Please be informed that we have completed our investigations which revealed that the driver of SKP3051T had committed the following offences:

- (i) Failing to stop after an accident under Section 84(1)(a) of the Road Traffic Act Chapter 276;
- (ii) Failing to report an accident within 24 Hours under Section 84(2) of the Road Traffic Act Chapter 276;
- (iii) Failing to render assistance under Section 84(3) of the Road Traffic Act Chapter 276.

Action has been initiated against the driver for the said offences.

2. If you have any clarification, you may contact the Investigation Officer, SI Kaleswari D/O Palani at office number: 6547 6902.

3. Thank you.

Yours faithfully,

**HEAD INVESTIGATION  
TRAFFIC POLICE  
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.



**ACCIDENT INVOLVING SKP 3051T & SHB 5851Y ALONG/AT 212 HOUGANG STREET  
ON 11/03/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 3/31/2021 3:45 PM

To: WNG-ST@YAHOO.COM.SG <WNG-ST@YAHOO.COM.SG>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/AIG21003506/Qra3

**WONG SIEW FONG – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SKP 3051T & SHB 5851Y ALONG/AT 212 HOUGANG STREET ON 11/03/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB 5851Y against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **7 days** i.e. by **07/04/2021** after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Print Received Message

This mail is associated with :

**\*SHB5851Y (0783092682SG)  
[SKP3051T]**

TP  
SMRT TAXIS PTE LTD  
Mar 11 2021 9:00AM  
[Wong Siew Fong]  
Strides Automotive Services Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **22/09/2021 17:00 PM**.  
**To**        LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (S\$966.48) - SHB5851Y - Claim Handler: Goh, Jeremy-CX**

Approved:966.48:mandate approved. settle at best at your own descretion.