

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 19 March 2021 10:45 AM  
**To:** Admin-D (LKKAUTO); 'Subramaniam, Divyashni'; Admin A; assignments; SUR; Cheok, Lee Wai; Olea, Maricel  
**Cc:** 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJG5730M AND FBL958A ON 16/03/2021

Dear Maricel/Kathlyn,

We have conducted vehicle FBL 958A

Please be informed that there is BI involved.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 17 March 2021 5:08 PM  
**To:** 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJG5730M AND FBL958A ON 16/03/2021

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange 18-03-2021.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Sent:** Wednesday, 17 March, 2021 4:41 PM  
**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor,

Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJG5730M AND FBL958A ON 16/03/2021

Hi LKK,

Kindly assist on attached PRI.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Subramaniam, Divyashni

**Sent:** Wednesday, March 17, 2021 4:38 PM

**To:** [info@cr-lawpractice.com](mailto:info@cr-lawpractice.com)

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJG5730M AND FBL958A ON 16/03/2021

Without Prejudice

Your Reference: CR/DE-PD/21-200074

Our Reference : SJG5730M

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [info@cr-lawpractice.com](mailto:info@cr-lawpractice.com) <[info@cr-lawpractice.com](mailto:info@cr-lawpractice.com)>

**Sent:** Wednesday, March 17, 2021 2:35 PM

**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJG5730M AND FBL958A ON 16/03/2021

Dear Sirs,

We are not agreeable to your list of surveyors. We propose Mr John Low as the single joint expert.

Kindly let us know if you are agreeable to the same.

Thank you.

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**From:** Subramaniam, Divyashni

**Sent:** Wed, 17 Mar 2021 06:29:12 +0000

**To:** [info@cr-lawpractice.com](mailto:info@cr-lawpractice.com)

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJG5730M AND FBL958A ON 16/03/2021

Without Prejudice

-

Your Reference: CR/DE-PD/21-200074

Our Reference : SJG5730M

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

*(Moving forward, kindly drop and email at [ClaimsDocManagement@aig.com](mailto:ClaimsDocManagement@aig.com) and [AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com) to forward PRI requests)*

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Info C Ramesh <[info@cr-lawpractice.com](mailto:info@cr-lawpractice.com)>

**Sent:** Wednesday, March 17, 2021 12:37 PM

**To:** Claims Admin Support <[ClaimsAdminSupport@aig.com](mailto:ClaimsAdminSupport@aig.com)>

**Subject:** [EXTERNAL] Our Ref : CR/DE-PD/21-200074 Your Ref : SJG 5730M [PRS]

This message is from an external sender; be cautious with links and attachments.

Dear Sirs,

We refer to the above matter.

Please find the enclosed a copy of our letter dated 17.03.2021 for your necessary action.

Thank you.

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**On a separate note, in view of the latest advisory on Co-vid, our entire office will be operating via tele-commuting. Please do not send any documents or correspondence or notice to our office by fax. Please communicate with us through email. Kindly note that we are still in operation and we will respond accordingly. Your kind co-operation is most appreciated. Kindly send all future correspondences at 20 Havelock Road #02-54 Central Square Singapore 059785.**

**Regards**

**C RAMESH LAW PRACTICE**

**TEL: 6814 1873**

**FAX: 6815 3273**

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