



HT → Adrian

ADVANCE AUTO GARAGE

10 Kaki Bukit Road 2 #03-01, First East Centre, Singapore (417868)

Tel: 9007 9247

Email: advanceag@hotmail.com

UEN: 53395571L

Date : 11 June 2021
Your Ref : **SMQ1636R**
To: : **AIG Asia Pacific Insurance Pte. Ltd**
Attn : Motor Claims Department

Dear Sir/Mdm,

RE: Accident on 10/02/2021 between SLD1946B and SMQ1636R at/along Jalan Rindu

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-107 @ **S\$2,700.00**
- 2) Loss of Use @ **S\$600.00 (5 Days x S\$120)**
- 3) Authorization to Act
- 4) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



Xavier Lim
Advance Auto Garage

LETTER OF AUTHORITY

Name : Pak Aik Huat

Address : 28 Jalan Labu Ayer
: Singapore 538040

Contact No : _____

TO: AIG Asia Pacific Insurance Pte. Ltd

Dear Sirs,


ACCIDENT INVOLVING SLD 1946B AND SMA 1636R ON 10/2/2021
AT/ALONG Jalan Rindu

I/We, Pak Aik Huat, am/are the registered owner of
motor car no. SLD 1946B

Please note that I have assigned all compensation monies due to me/us in the above stated accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to **ADVANCE AUTO GARAGE** whom I had authorized to collect the said compensation monies.

Thank You


Signature of Claimant


Witness By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, ADVANCE AUTO GARAGE (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,500.00 (Global Sum) for vehicle no. SLD 1946B that was damaged pursuant to the accident which occurred on 10/02/2021 (date) along JALAN RINDU (location) involving vehicle no/s SMQ 1636R.

This is pursuant to the inspection conducted on 15/03/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner PAK AIK HUAT (the third party claimant”) of vehicle no. SLD 1946B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLD 1946B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of December (month) 20 21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

10 Kaki Bukit Road 2
#03-01 First East Centre
Singapore 417868
Reg No: 53395571L
(+65) 9007 9247

Bill To:
AIG ASIA PACIFIC INSURANCE PTE. LTD
78 SHENTON WAY, #11-16
SINGAPORE 079120

Description	AMOUNT
ACCIDENT REPAIRS CARRIED OUT AS PER YOUR SURVEYOR RECOMMENDATION	\$2,700.00
LUMP SUM	
Total:	\$2,700.00

- 

THANK YOU FOR YOUR BUSINESS

ACCIDENT INVOLVING SMQ 1636R(AIG) AND SLD 1946B AT/ALONG JALAN RINDU ON 10/02/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 2/8/2021 2:06 PM

To: chanjiale@gmail.com <chanjiale@gmail.com>; elaineleesq@gmail.com <elaineleesq@gmail.com>

02 Aug 2021

Mr Chan Mia Chuan

[By Email Only]

Driver: Lee Su-Qin Elaine (Li Xiuqin Elaine).

Dear Sir/Madam,

You Ref: SMQ1636R

Our Ref: CC6/AIG21003495/Aps3

ACCIDENT INVOLVING SMQ 1636R(AIG) AND SLD 1946B AT/ALONG JALAN RINDU ON 10/02/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLD1946B against your insurance policy.

We have reviewed the matter and based on your scene photos, we recommended that the parties consider sharing liability at 50:50 where conflicting versions are presented and there is no evidence in favour of either party. We shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Mar 2021 16:49	Cim Dtl Modified	Claimant's Name: -> PAK AIK HUAT.	[A] Lee Su Li
2	17 Mar 2021 16:49	Cim Veh Model Changed	(204562) TOYOTA CAMRY 2.4 (A).	[A] Lee Su Li
3	17 Mar 2021 16:49	Cim Created	Reg No: SLD1946B. Acct Date: 2021/02/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Advance Auto Garage ()	[A] Lee Su Li
4	17 Mar 2021 16:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	17 Mar 2021 16:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/26	[A] Lee Su Li
6	17 Mar 2021 16:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	17 Mar 2021 16:49	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	17 Mar 2021 16:49	Label Added	(19):Fastlane.	[A] Lee Su Li
9	17 Mar 2021 16:49	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lee Su Li
10	28 Jun 2021 09:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	28 Jun 2021 09:26	Cim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	28 Jun 2021 09:26	Cim Dtl Modified	JPJ Reg. Date: -> 2016/06/07.	[A] JOANNE LEE KHANG MIN
13	28 Jun 2021 09:26	Cim Details Notified		[A] JOANNE LEE KHANG MIN
14	02 Aug 2021 14:23	Adj Mandate Request	Cur.Req:1600.00:Liability:50% *Quantum: [(a)COR: \$2,700.00 + (b)LOU(5days x \$100.00): \$500.00]@50% = \$1,600.00 *For your approval please.	[A] CHEW HSIAO TONG
15	12 Aug 2021 09:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/26	[I] MdNoor, Norsiah
16	12 Aug 2021 09:57	Adj Mandate Set	Approved:1600.00.	[I] MdNoor, Norsiah
17	27 Dec 2021 16:10	Cim Registration Modified	Rep:206154->205825.	[A] CHEW HSIAO TONG

Date From   Date To   Audit Type 

ACTIVITY

[08/04/2021 10:58] CHEW HSIAO TONG:
 Called OI, Mr Chan at 96327185. OID is his daughter -in-law. Confirm accident. He disputed TP claim as he said that his car was still within his lane as per his scene photo. TP came and hit his stationary vehicle. Advised him that based on his photos, TP may also argue that OID had moved her car then take the picture. OI noted. But OI insisted that to defense based on his accident scene photos.

[08/04/2021 10:49] CHEW HSIAO TONG:
 Called OID at -96456737. Not pick up

[30/03/2021 15:35] CHEW HSIAO TONG:
 OID NRIC: S8428737G

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2678481	18 Mar 2021 14:01:15	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLD1946B	SMQ1636R	11.00
2704464	28 Jun 2021 09:26:46	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLD1946B	SMQ1636R	11.00

