

## Nivitha (LKK Auto)

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**From:** Pauline Tham <Pauline.tham@sg.cntaiping.com>  
**Sent:** Wednesday, 17 March 2021 11:00 AM  
**To:** Kitty Tan; 'SUR'; 'assignments'; Nivitha (LKK Auto)  
**Cc:** Claims Dept of CTI; Natalie Ng; Lua Siew Hui; Wendy Jiang  
**Subject:** RE: SNM21D200652/C02/YN8222D/THAMYL / FW: PRE-REPAIR SURVEY ACCIDENT INVOLVING SLB 841L AND YN 8222D ON 12TH AUGUST 2020 AT ABOUT 1720 HRS [Your Ref :SNM21D200652/c02] [Our Ref: RSS/2103-7068 (SLL)(PD)]  
**Attachments:** 2021.3.15-PRI letter for SLB 841L to China Taiping.pdf; GIA Report of SLB841L.pdf; Police Report of SLB841L.pdf

[Confidential]

### Without Prejudice

Dear Kitty

We are not agreeable to our proposed surveyor.

We will appoint LKK to conduct PRS

Dear LKK

Please conduct PRS urgently

“Eng Chong of Sheng Li Lai at mobile no. 9111 9222 for a pre-repair survey of our client’s vehicle located at Kaki Bukit Auto Hub 2 Kaki Bukit Ave 2 #01-36 Singapore 417921”

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Kitty Tan <kitty\_tan@rssolomon.com>  
**Sent:** Monday, March 15, 2021 2:08 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Natalie Ng <natalie\_ng@rssolomon.com>; Lua Siew Hui <lua\_siewhui@rssolomon.com>; Wendy Jiang <wendy\_jiang@rssolomon.com>  
**Subject:** RE: SNM21D200652/C02/YN8222D/THAMYL / FW: PRE-REPAIR SURVEY ACCIDENT INVOLVING SLB 841L AND YN 8222D ON 12TH AUGUST 2020 AT ABOUT 1720 HRS [Your Ref :SNM21D200652/c02] [Our Ref: RSS/2103-7068 (SLL)(PD)]

Dear Sirs,

We refer to your email dated 15 March 2021.

We write to inform that our client will be appointing her own Surveyors.

In this respect, please arrange your surveyors to contact Mr. Low Eng Chong of Sheng Li Lai at mobile no. 9111 9222 for a pre-repair survey of our client's vehicle located at Kaki Bukit Auto Hub 2 Kaki Bukit Ave 2 #01-36 Singapore 417921.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC  
ADVOCATES & SOLICITORS

**R. S. Solomon LLC | 正氣律師事務所**

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** 15 March, 2021 2:04 PM  
**To:** Kitty Tan <kitty\_tan@rssolomon.com>; Natalie Ng <natalie\_ng@rssolomon.com>; Lua Siew Hui <lua\_siewhui@rssolomon.com>; Wendy Jiang <wendy\_jiang@rssolomon.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D200652/C02/YN8222D/THAMYL / FW: PRE-REPAIR SURVEY ACCIDENT INVOLVING SLB 841L AND YN 8222D ON 12TH AUGUST 2020 AT ABOUT 1720 HRS [Your Ref :SNM21D200652/c02] [Our Ref: RSS/2103-7068 (SLL)(PD)]

[Confidential]

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI

**Sent:** Monday, March 15, 2021 1:02 PM

**To:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>; Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>; Wendy Jiang <[wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D200652/C02/YN8222D/THAMYL / FW: PRE-REPAIR SURVEY ACCIDENT INVOLVING SLB 841L AND YN 8222D ON 12TH AUGUST 2020 AT ABOUT 1720 HRS [Your Ref :SNM21D200652/c02] [Our Ref: RSS/2103-7068 (SLL)(PD)]

Without Prejudice

Dear Pauline,

Please conduct PRS for **SLB841L**.

Note: officer in charge Pauline Tham 63896541.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

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**From:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>

**Sent:** Monday, 15 March 2021 10:25 AM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>; Wendy Jiang <[wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com)>

**Subject:** RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SLB 841L AND YN 8222D ON 12TH AUGUST 2020 AT ABOUT 1720 HRS [Your Ref :SNM21D200652/c02] [Our Ref: RSS/2103-7068 (SLL)(PD)]

Good Morning Ms. Tham,

We refer to your email dated 8 March 2021 from Ms. Natalie Ng.

We are informed by our client to proceed with the claim.

We act for the owner ('our Client') of vehicle no. SLB 841L.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. YN 8222D at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair her vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA Report and police report lodged by our Client's driver.

Please be informed that the said vehicle can be inspected at:

Name of workshop: **Sheng Li Lai**

Address : Kaki Bukit Auto Hub 2 Kaki Bukit Ave 2 #01-36 Singapore 417921

Contact : Mr. Low Eng Chong at Mobile no. 9111 9222

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC  
ADVOCATES & SOLICITORS

**R. S. Solomon LLC | 正氣律師事務所**

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**From:** Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

**Sent:** Monday, 8 March 2021 6:06 PM

**To:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>

**Subject:** RE: YREF : RSS/SLB841L (sll)(pd) , OREF : SNM21D200652/c02

[Confidential]

**Without Prejudice**

Dear Natalie

Will your client be withdrawing the claim?

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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**From:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>  
**Sent:** Thursday, February 4, 2021 11:04 AM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Subject:** RE: YREF : RSS/SLB841L (sll)(pd) , OREF : SNM21D200652/c02

Dear Pauline,

Thank you for the information.

We will be writing to you shortly.

Regards

**Natalie Ng** | Office Manager 人事与行政经理



R. S. SOLOMON LLC  
ADVOCATES & SOLICITORS

**R. S. Solomon LLC | 正氣律師事務所**  
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**From:** Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]  
**Sent:** Thursday, 4 February 2021 10:15 AM  
**To:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>  
**Subject:** RE: YREF : RSS/SLB841L (sll)(pd) , OREF : SNM21D200652/c02

[Confidential]

**Without Prejudice**

Hi Natalie

Our Ref. : RSS/SLB841L-(SLL)(PD)  
Your Ref. :

W : Natalie Ng  
E : [natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)

13 January 2021



**ACCIDENT INVOLVING SLB 841L AND YN 822D ALONG GEYLANG ROAD LO  
TANJONG KATONG COMPLEX CARPARK ON 12<sup>TH</sup> AUGUST 2020 AT ABOUT  
HRS**

We act for **Fauziah Binte Mohamood**, the owner of vehicle registration no. SLB 841 her claim for damages of her said vehicle as a result of the above accident.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Head of Motor Claims Section II

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>  
**Sent:** Thursday, February 4, 2021 10:06 AM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Subject:** RE: YREF : RSS/SLB841L (sll)(pd) , OREF : SNM21D200652/c02

Dear Pauline,

Could you give us our Reference No. and/or the date of accident for the above matter.

Regards

**Natalie Ng** | Office Manager 人事与行政经理



R. S. SOLOMON LLC  
ADVOCATES & SOLICITORS

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**From:** Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]  
**Sent:** Thursday, 4 February 2021 9:34 AM  
**To:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>  
**Subject:** YREF : RSS/SLB841L (sll)(pd) , OREF : SNM21D200652/c02  
**Importance:** High

[Confidential]

**Without Prejudice**

Dear Natalie

We are the insurer for YN8222D at the time of accident.

Please forwards us the documents.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Head of Motor Claims Section II  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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