

BW WORKSHOP SERVICES PTE LTD

291 KAKI BUKIT AVE 1, SHUN LI INDUSTRIAL PARK, SINGAPORE 416080
TEL: 6745 8880 FAX: 6741 4140

LETTER OF DEMAND

Your Ref:
Our Ref: SFS1866R

INDIA INTERNATIONAL INSURANCE PTE LTD

Attention: Claims Department.

CLAIMANT: HOO CHEE KHUEN

**PROPERTY DAMAGED CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT
ON 15/03/2021 ALONG 218 SERANGOON AVE 4, BLK 218K, S(550218)
INVOLVING VEHICLE NO. SFS1866R & YN165M**

We act for **HOO CHEE KHUEN** who was the owner of motor vehicle no. **SFS1866R**

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on **15/03/2021** involving our client's vehicle registration number **SFS1866R** and vehicle registration number **YN165M** driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and /or management of your/you insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

• - Cost of Repair	-	<u>\$3,732.84 (After GST)</u>
• - Loss of Use	-	<u>\$700.00 (7 Days x \$100.00 per day ; Inclusive Saturday & Sunday)</u>
• - TP Search Fee	-	<u>\$7.45</u>
• - Total Amount	-	<u>\$4,440.29</u>

We enclose a copy of each of the following documents for your consideration:-

- ✓ Repair Invoice
- ✓ TP Search Invoice
- ✓ Letter Of Authorization
- ✓ Discharge Voucher

Please kindly revert to our client's claim within the next 7 days.

Yours faithfully,

Inn Ee

(HP): 9731 8883 Email: inn-ee_wong@bw.com.sg



BW WORKSHOP SERVICES PTE LTD

291 Kaki Bukit Avenue 1
Shun Li Industrial Park, Singapore 416080
TEL: 6745 8800 / FAX: 6741 4140

AUTHORIZATION LETTER

I/We, Hoo Chee Khuen, owner of SFS 1866R hereby give My/Our full
Authorization to **BW Workshop Services Pte Ltd** to act for me with respect to my claim and
repairs for my vehicle .

I further authorize the workshop to settle My/Our above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to settlement
of my claim with payment by cheque/s being made in favour of the workshop.

Signature/Company Stamp : 

Name : Hoo Chee Khuen

NRIC/UEN : S1557 094F

Date : 29/3/21

Witness

Signature : 

Name : Wong Inn Er

NRIC No : h2889782P

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2021D0001156

Claimant Ref: SFS1866R

We/I, BW Workshop Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,100.00 (Global Sum) (repair cost), S\$ 0.00 (loss of rental), S\$ 0.00 (search fee), vehicle no. SFS1866R that was damaged pursuant to the accident which occurred on 15/03/2021 (date) at 218 Serangoon Ave 4, Block 218 HDB carpark (location) involving vehicle no. YN165M (insured vehicle). This is pursuant to the inspection conducted on 23/03/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HOO CHEE KHUEN ("the third party claimant") of vehicle no. SFS1866R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SFS1866R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,100.00 to BW Workshop Services Pte Ltd.

Dated this 29 day of June 2021

CLAIMANT:

Signature:

 Signed by "the workshop" (with chop)

Name:

Wong Jun Ee

NRIC:

A2889782R

Address:

291 Kaki Bukit Ave 1

Shun Li Industrial Park S416280

Nationality:

Malaysian

Occupation:

Operation manager.

WITNESS:

Signature:

 Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

BW WORKSHOP SERVICES PTE LTD

291 KAKI BUKIT AVE 1 SHUN LI

INDUSTRIAL PARK

Singapore 416080

6289 8800

workshop_admin@bw.com.sg

GST Registration No. : 201504834E

Company Registration No. 201504834E



Tax Invoice

BILL TO

INDIA INTERNATIONAL

INSURANCE PTE LTD

INVOICE NO. 18087**DATE** 01/06/2021**VIN NUMBER**

SFS1866R / GK82100868

MAKE & MODELHONDA SHUTTLE 1.5G CVT
SENSING**MILEAGE**

NA

ACTIVITY	QTY	RATE	AMOUNT
RR.DOOR RH RR.DOOR RH	1	688.32	688.32
R.R.DR.TAPE RH R.R.DR.TAPE RH	1	44.80	44.80
RR.DR.OUT.HANDLE RH RR.DR.OUT.HANDLE RH	1	94.08	94.08
RR,DR,IN.LOCK RH RR,DR,IN.LOCK RH	1	194.48	194.48
RR.DR.OUT MLDG.RH RR.DR.OUT MLDG.RH	1	64.96	64.96
RR.DR.REG.W/MOTOR RH RR.DR.REG.W/MOTOR RH	1	171.60	171.60
RR.FENDER RH RR.FENDER RH	1	547.20	547.20
RR.DR.CHANNEL RH RR.DR.CHANNEL RH	1	64.00	64.00
REAR DOOR RH SASH REAR DOOR RH SASH	1	99.20	99.20
			Subtotal: 1,968.64
Accident Labour Charges STD TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIT AND TO RENEW AFFECTED PARTS.	1	700.00	700.00
Accident Labour Charges STD TO PUTTY AND RESPRAY ON AFFECTED PORTIONS	1	600.00	600.00
Accident Labour Charges STD TO REMOVE AND REFIT DOOR GLASS	1	80.00	80.00
Accident Labour Charges STD TO REMOVE AND REFIT REAR FENDER GLASS	1	60.00	60.00

Payment method :

CREDIT CARD / NETS / PAYNOW (UEN: 201504834E)

ACTIVITY	QTY	RATE	AMOUNT
Accident Labour Charges STD TO REMOVE DOOR'S FITTINGS	1	80.00	80.00
			Subtotal: 1,520.00

Thank you for your business!	SUBTOTAL	3,488.64
We look forward to serving you again.	GST TOTAL	244.20
	TOTAL	3,732.84
BW WORKSHOP SERVICES PTE LTD	BALANCE DUE	SGD 3,732.84

Payment method :
CREDIT CARD / NETS / PAYNOW (UEN: 201504834E)



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Mar 2021 / 11:24:50

Receipt Date/Time : 16 Mar 2021 / 11:24:50

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210316-001306

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
--	---------------------------------	---------------------------------------

Result of Insurance Enquiry - YN165M

As at 15 Mar 2021/12:55:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - YN165M
Enquiry Fee
20210316112357543305

7.00	0.49	7.49
------	------	------

Sub-Total

7.00	0.49	7.49
------	------	------

Total Before Rounding

7.00	0.49	7.49
------	------	------

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

421808XXXXXX1532

eNETS Credit Card

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

*Memo SFS1866R
Accident claim
(Wong Inn Ee paid)*

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Mar 2021 13:16	Clim Dtl Modified	Claimant's Name: -> HOO CHEE KHUEN.	[A] Lee Su Li
2	17 Mar 2021 13:16	Clim Veh Model Changed	(205534) HONDA SHUTTLE 1.5 G CVT (A).	[A] Lee Su Li
3	17 Mar 2021 13:16	Clim Created	Reg No: SFS1866R. Acct Date: 2021/03/15. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: BW Workshop Services Pte Ltd (HQ)	[A] Lee Su Li
4	17 Mar 2021 13:16	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	17 Mar 2021 13:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/26	[A] Lee Su Li
6	17 Mar 2021 13:16	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	17 Mar 2021 13:17	Label Added	(30653):Direct Settlement.	[A] Lee Su Li
8	17 Mar 2021 13:17	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
9	19 Mar 2021 16:00	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100% (BOLA24) Remarks: Insured driver reversed out from parking lot & collided with third party. 3rd party video sent to your via email on 19/03/2021.	[A] CHEW HSIAO TONG
10	19 Mar 2021 16:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/26	[I] Priya
11	19 Mar 2021 16:10	Adj Mandate Set	Approved:0.00.	[I] Priya
12	01 Apr 2021 11:51	Adj Adjuster Assigned	ACCUSER4 -> ADRIAN LING	[A] Lee Su Li
13	19 Apr 2021 18:06	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
14	20 Jun 2021 23:52	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	20 Jun 2021 23:52	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	20 Jun 2021 23:52	Clim Dtl Modified	JPJ Reg. Date: -> 2020/10/05.	[A] JOANNE LEE KHANG MIN
17	20 Jun 2021 23:52	Clim Details Notified		[A] JOANNE LEE KHANG MIN
18	23 Jun 2021 12:17	Adj Mandate Request	Cur Req:4160.29:PODS Liability: 100% *Quantum: (a)CORw/GST: \$3,732.84 + (b)LOU(7days x \$60.00): \$420.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$4,160.29 *Vehicle Model: Honda Shuttle(1496cc) *5 re commendation repair days + 1Sunday +1PRS = 7days	[A] CHEW HSIAO TONG
19	24 Jun 2021 12:15	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
20	24 Jun 2021 12:17	Adj Mandate Set	Approved:4160.29.	[I] Priya

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount

7/2/2021

Merimen e-Claims

2678195	17 Mar 2021 14:27:08	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SFS1866R	YN165M	11.00
2678868	19 Mar 2021 16:12:37	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SFS1866R	Priya	xx.xx
2702789	20 Jun 2021 23:52:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFS1866R	YN165M	11.00