Nivitha (LKK Auto)

From:Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>Sent:Tuesday, 16 March 2021 4:34 PM

To: Irene Tan; SUR; assignments

Cc: Loo Sile; Tan Ling Ling; Sales; Yeh Kai; Teo, Grace

Subject: RE: ACCIDENT INVOLVING YQ393E AND GBD2708J ALONG 518 BEDOK NORTH

AVE 2 CARPARK ON 13.03.2021

Without Prejudice

Dear Irene,

We refer to your reply dated 16/03/2021.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK Auto** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Dear LKK Auto,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **YQ393E** on a without prejudice and any admission of liability basis.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards
Melvin Ye
Claims Division

D: 6322 4667 | T: 6461 6555



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Irene Tan <motor@iaconsultingsg.com>

Sent: Tuesday, March 16, 2021 3:43 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Loo Sile <sile@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Sales

<sales@garage13.com.sg>; Yeh Kai <seth@iaconsultingsg.com>

Subject: RE: ACCIDENT INVOLVING YQ393E AND GBD2708J ALONG 518 BEDOK NORTH AVE 2 CARPARK ON

13.03.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 15.03.2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow Impact Analysis Consultant
Andy Ho Impact Analysis Consultant
Shandy Loh Impact Analysis Consultant

Michael Yap
Seth Yeh
Delta-V Consultant
Delta-V Consultant
Delta-V Consultant
Delta-V Consultant
Delta-V Consultant
Cozon Engineers
Alex Teo
Denise Yap
Mccoy Pte Ltd
Delta-V Consultant
Cozon Engineers
Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards, Irene Tan For and On behalf of Garage 13 Pte Ltd +65 6385 1171

---- On Tue, 16 Mar 2021 15:40:29 +0800 **Ye, Yong Kang Melvin <<u>melvin.ye@sompo.com.sg</u>>** wrote ----

Our Reference: CMTD2100813

Your Reference: YQ393E

Without Prejudice

Date: 16.03.2021

Attention:

GARAGE 13 PTE LTD

Dear Si Le,

ACCIDENT INVOLVING YQ393E & GBD2708J ON 13.03.2021

We refer to your Notice of Accident dated 15/03/2021.

Please be informed that Melvin Ye is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

			Selection (Indicate as
	Motor Surveyor	Surveyor	tick)
		Kenneth Kong Seng	
1	LKK Auto Consultants	Cheong	
		Marcus Chua Kang Seng	
2	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
3	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



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From: Loo Sile < sile@iaconsultingsg.com > Sent: Monday, March 15, 2021 7:12 PM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Cc: motor <motor@iaconsultingsg.com>; Tan Ling Ling (Candy) <candy@iaconsultingsg.com>; Sales

<sales@garage13.com.sg>; Yeh Kai <seth@iaconsultingsg.com>

Subject: ACCIDENT INVOLVING YQ393E AND GBD2708J ALONG 518 BEDOK NORTH AVE 2 CARPARK

ON 13.03.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards, Loo Si Le For and On behalf of Garage 13 Pte Ltd +65 6385 1171