

Veron Chen (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Wednesday, 31 March 2021 3:08 PM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); assignments
Cc: MT_Claim_SG; SUR
Subject: RE: OD CLAIMS - YP4579R DOA 15/03/2021- Oref: 20/21/21/VC00/024339 [External Confidential]

Lonpac External - Confidential

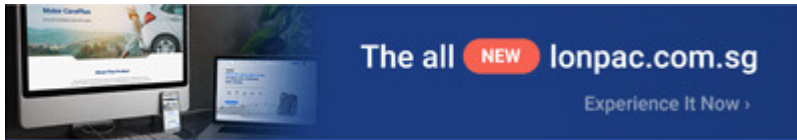
Dear Veron

Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 30 March 2021 4:37 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS - YP4579R DOA 15/03/2021- Oref: 20/21/21/VC00/024339 [External Confidential]

Dear Kenny,

Enclosed preliminary revised (incl.supplementary).

Kindly approved on the supplementary.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 17 March 2021 6:46 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIMS - YP4579R DOA 15/03/2021- Oref: 20/21/21/VC00/024339 [External Confidential]

Lonpac External - Confidential

Dear Veron

Please proceed to authorise repairs as per your recommendations.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, 17 March 2021 3:47 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIMS - YP4579R DOA 15/03/2021 [External Confidential]

Dear Kenny,

Attach mark estimate.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE
Sent: Wednesday, 17 March 2021 3:43 PM
To: Veron Chen (LKKAUTO) ; Admin-D (LKKAUTO) ; assignments
Cc: MT_Claim_SG ; SUR
Subject: RE: OD CLAIMS - YP4579R DOA 15/03/2021 [External Confidential]

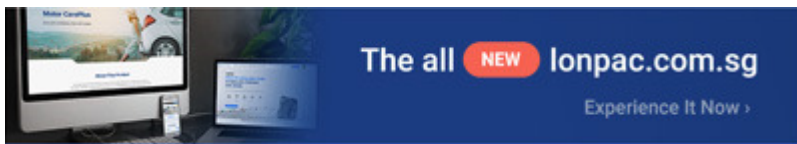
Lonpac External - Confidential

Dear Veron

Do you have the marked estimate?

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 17 March 2021 3:00 pm
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; KENNY LIM CHING GHEE <kennylin@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS - YP4579R DOA 15/03/2021 [External Confidential]

Dear Kenny,

Enclosed preliminary revised of vehicle YP 4579R
Date of survey: 17/3/21
Number of days (estimated) : 10 days

Vehicle repair on Lump Sum basis

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 17 March 2021 12:35 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIMS - YP4579R DOA 15/03/2021 [External Confidential]

Dear Kenny,

Noted with thanks.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 17 March 2021 12:08 PM

To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OD CLAIMS - YP4579R DOA 15/03/2021 [External Confidential]

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Dear Nivitha

Our claim no is 20/21/21/VC00/024339

FYI, I am the OIC for this case.

Thank you.

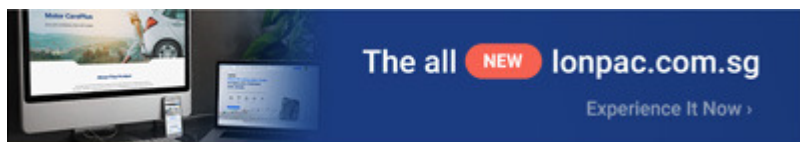
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 17 March 2021 12:04 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OD CLAIMS - YP4579R DOA 15/03/2021 [External Confidential]

Dear Gerald,

Kindly assist to provide us the claim number.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 16 March 2021 4:42 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: OD CLAIMS - YP4579R DOA 15/03/2021 [External Confidential]

Lonpac External - Confidential

Our Ref: TBA

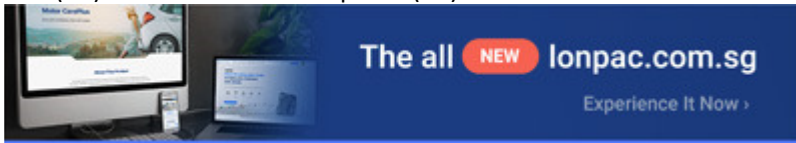
Dear Nivitha,

Kindly proceed to survey and revert.

The excess applicable under Section I is \$2,000.00

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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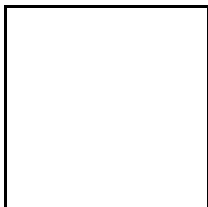
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From: Nitha [<mailto:nitha@moval.com.sg>]
Sent: Tuesday, 16 March 2021 4:42 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Alan Chng' <tuckmeng@moval.com.sg>; 'Nabilah' <nabilah@moval.com.sg>
Subject: OD CLAIMS - YP4579R DOA 15/03/2021

Dear All,

Kindly assign surveyor to survey the above mention vehicle at 15 Fan Yoong Road.

Thank you,
Best Regards,
Nitha
Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



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