PREMIUM AUTOMOBILES



AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Motor Claims Yr Ref: SLL 803 U Norah Khai From

6768 9911 Telephone +65 -

6841 1183 Telefax +65 -

Nora.khai@premiumauto.com.sg Email

Body & Paint Dept Our Dept

PA/TP /0222/2021/NH Our Ref

2-Jun-2021 D

Date

1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLR 1486 M - VOLKSWAGEN GOLF CABRIOLET 1.4

With reference to the above-mentioned vehicle, no. SLR 1486 M, claimant, Mr. Williams Samuel, please find the related document per attached.

- 1. A copy of the Original invoice no. 85016309 S\$ 2,639.99.
- 2. A copy of Discharge Voucher duly signed by client.
- 3. A copy of the Letter of Authorisation duly signed by client.
- 4. Loss of Use S\$ 150.00 (S\$ 50.00 x 3 Working days)
- 5. A copy of the GIA search S\$ 2.00

Premium Automobiles Pte Ltd, Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encl

AIG Insurance - SLR 1486 M

AUTHORISATION TO ACT (AIG Express Third Party Claim)

| I, SAMUEL JOHN WILLIAMS | (the third party claimant |) of114 DEPOT | ROAD | |
|---|------------------------------|--|--------------|----|
| #12-1031, S(100114) | (address), owner of | SLR1486M (| (vehicle no | .) |
| hereby authorize PREMIUM AUTOMOBI | LES PTE LTD (' | 'the workshop") t | o act for m | e |
| with respect to my claim for repair costs a | and/or rental and/or loss of | of use ("claim") fo | or my vehicl | e |
| no. SLR1486M that was damaged pur | suant to the accident wh | nich occurred on _ | 12/03/2021 | _ |
| (date) along CORPORATION ROAD BE TUKANG SLL803U ("the accident"). | EFORE JALAN (loca | ation) involving | vehicle no/ | S |
| I further authorize the workshop to settle m | y above mentioned claim | in a manner that t | hey deem fi | t |
| and the workshop is further authorized to | receive payment further t | o settlement of m | y claim with | h |
| payment cheque/s being made in favour of | the workshop. | | | |
| I further acknowledge that any settlement prejudice and without admission of liabilit vehicle/s is concerned. | | 3 | | |
| Dated this | (month) 20 <u>1</u> (year) | FREATURE DE LA COMPANION DE LA | | |
| Signed by "the third party claimant" | Signed b | y "the workshop" | | |

(with chop)

(with chop if applicable)

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/l, <u>PREMIUM AUTOMOBILES PTE LTD</u> ("the workshop") hereby confirm that we/l have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$2,639.99</u> (Repair Cost), <u>S\$150.00</u> (Loss of Use/Rental), <u>S\$ 2.00</u> (Disbursement) for vehicle no. <u>SLR 1486M</u> that was damaged pursuant to the accident which occurred on <u>12/03/2021</u> (date) along <u>CORPORATION ROAD</u> (location) involving vehicle no/s <u>SLL 803U</u>. This is pursuant to the inspection conducted on <u>17/03/2021</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>SAMUEL JOHN WILLIAMS</u> (the third party claimant") of vehicle no. <u>SLR 1486M</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SLR 1486M</u> (vehicle no.) as a result of the accident.

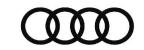
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this __i__ (day) of __i__ (month) 20 21 (year)

Signed by appointed surveyor Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore 281 Alexandra Road Singapore 159938 Main Telephone 6836 2223 Main Telefax 6471 3733

Alexandra Service Centre 281 Alexandra Road Singapore 159938 Main Telephone 6388 2223 Main Telefax 6475 1023

Ubi Service Centre 55 Ubi Road 1 Singapore 408699 Main Telephone 6388 2323 Main Telefax 6841 1183 **Customer Service** 6366 2323 Service Appointment 24-hour Breakdown Service 9828 1233 customer.care@premiumauto.com.sg Fmail

INS TAX INVOICE

Page

Company Reg. No. 199902271W GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD

12:15

MOTOR CLAIM DEPT

AIG BUILDING 78 SHENTON WAY

#07-16

SINGAPORE 079120 079120

Invoice No: 85016309

Account: A0006

(T

0)

Date : 20/05/2021

Order : SLR1486M

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY

#07-16

SINGAPORE 079120

Regn No: SLR1486M

(V

48863)

Regn Date: 31/07/2017

Term : 30

Mileage: 39347

WIP No.: 20471

Model: VOLKSWAGEN GOLF CABRIOLET 1.4

Chassis: WVWZZZAUZHW120789

Engine: czc162240

Dept: U

You have been assisted by: - UB-Nora

(11)

| | Details | Qty | Unit Price | Amount |
|---|---|--|--|---|
| S BODYWORK | M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORING TO | 100.00 | 1.00 | 100.00 |
| S BODYWORK | DAMAGE. M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED. | 350.00 | 1.00 | 350.00 |
| S BODYWORK | TO RESPRAY REAR BUMPER | 350.00 | 1.00 | 350.00 |
| S BODYWORK | TO CARRY OUT DIAGNOSTIC CHECK | 192.00 | 1.00 | 192.00 |
| X A5G6807417APGRU X A5G0919491 X A5G0919491A X A5G0919492A X A5G0919491 X A5G6807394 X AD 180KU2A1 X AD 822150A1 X A5G6807393 X AWHT005263 | (A) (SK) COVER 25/3/21 Less 020% (A) (SK) Bracket 25/3/ Less 020% 009163/(V) (SK) PIECE Less 020% (A) (SK) BONDAGENT 6/4 Less 020% 009163/(V) (SK) PIECE Less 020% 009163/(V) (SK) RIVET Less 020% | 1.00 1.00 1.00 1.00 1.00 1.00 1.00 4.00 | 1462.00 32.80 32.80 32.80 64.50 56.60 59.30 64.50 1.50 | 1,169.60 26.24 26.24 26.24 51.60 45.28 47.44 51.60 4.80 |
| | | | | |

Labour 0.00 Sublet 992.00 Menus 0.00 Lubricant 0.00

172.71 **7% GST** 2,639.99 **Grand Total**

Received by

For & on behalf of Premium Automobiles Pte Ltd

INSURER ENQUIRY Find insurer Vehicle reg. no.

SLL803U

Date of Accident

12/03/2021

Reset

% RESULT & RECEIPT

| TP Insurer Enquiry | |
|---------------------|-------------------------|
| Insurance | AIG |
| Period of Insurance | 16/02/2021 - 15/02/2022 |
| Requested By | WONG KHONG SENG (PREMIU |
| Requested Date | 12/03/2021 11:18 |
| | |

Payment details

Request Amount: \$\$1.87 GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: M400017735

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent: Friday, 19 March 2021 5:09 PM anfenfen@hotmail.com

Cc: Admin A

Subject: ACCIDENT INVOLVING SLL 803U & SLR 1486M ALONG/AT CORPORATION ROAD ON

12/03/2021

Our Ref: CC3/AIG21003463/Ers3

ANW ENTERPRISE - BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLL 803U & SLR 1486M ALONG/AT CORPORATION ROAD ON 12/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLR 1486M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

| | AUDIT T | DATI | | |
|-----|-------------------------|-----------------------------|--|--------------------------------|
| No | | Audit | Remarks | By |
| INO | . On 17 Mar | Audit | Remarks | БУ |
| 1 | 2021 11:08 | Clm Dtl Modified | Claimant's Name: -> SAMUEL JOHN WILLIAMS. | [A] Lee Su Li |
| 2 | 17 Mar 2021 11:08 | Clm Veh Model Changed | (202731) VOLKSWAGEN GOLF 1.4 TSI (A). | [A] Lee Su Li |
| 3 | 17 Mar 2021 11:08 | Clm Created | Reg No: SLR1486M. Acct Date: 2021/03/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Premium Automobiles Pte Ltd - Alexandra (HQ) | [A] Lee Su Li |
| 4 | 17 Mar 2021 11:08 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] Lee Su Li |
| 5 | 17 Mar 2021 11:08 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/03/26 | [A] Lee Su Li |
| 6 | 17 Mar 2021 11:08 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] Lee Su Li |
| 7 | 17 Mar 2021 11:08 | Clm Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> $[203630]$ AIG Asia Pacific Insurance Pte. Ltd. (Express) | [I] Merimen Administrator |
| 8 | 17 Mar 2021 11:08 | Label Added | (23):Express. | [A] Lee Su Li |
| 9 | 17 Mar 2021 11:08 | Adj Adjuster Assigned | [None] -> ACCUSER4 | [A] Lee Su Li |
| 10 | 19 Mar 2021 01:21 | Adj Adjuster Assigned | ACCUSER4 -> CHEN TSUE YEE | [A] Lee Su Li |
| 11 | 24 May 2021 23:18 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 12 | 24 May 2021 23:18 | Clm Dtl Modified | Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 13 | 24 May 2021 23:18 | Clm Dtl Modified | JPJ Reg. Date: -> 2017/07/31. | [A] JOANNE LEE KHANG MIN |
| 14 | 24 May 2021 23:18 | Clm Details Notified | | [A] JOANNE LEE KHANG MIN |
| 15 | 03 Jun 2021 13:46 | Adj Mandate Request | Cur.Req:2791.99:Lia:100%*Quantum:(a)CORw/GST: $$2.639.99+(b)LOU(3days \times $50)$: $$150+(c) LTA/ GIA search fee:$2.00= Total:$2,791.99*Vehicle Model: VOLKSWAGEN GOLF CABRIOLET 1.4*Recommend 3 repair days.$ | [A] Jaslin Kok Chin Yi |
| 16 | 09 Jul 2021 15:22 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/03/26. Mandate Remarks: subject to all docs in place. | [I] Ler, Bernard-JQ |
| 17 | 09 Jul 2021 15:22 | Adj Mandate Set | Approved:2791.99:subject to all docs in place. | [I] Ler, Bernard-JQ |

■ Date To Audit Type None **∨** Go **Date From**

ACTIVITY

No record

| Merimen Billing for this case - Transaction History | | | | | | | | |
|---|-------------------------|--------------------------|----------|------------------------------------|---|----------|---------|--------|
| Bill Ref No | Bill Date | Bill Type | Асс Туре | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
| 2678426 | 18 Mar 2021 11:36:49 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | SLR1486M | SLL803U | 11.00 |
| 2696796 | 24 May 2021 23:18:32 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SLR1486M | SLL803U | 11.00 |