

## Shiau Chan (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 18 March 2021 9:11 AM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: vehicle no : GBH5885P [External Confidential]

### Lonpac External - Confidential

Our Ref: 20/21/21/VC00/024325

Dear Shiau Chan,

Kindly proceed to authorize repair as adjusted.

We understand that the repair is on lump sum.

The excess applicable under Section I is \$1,000.00

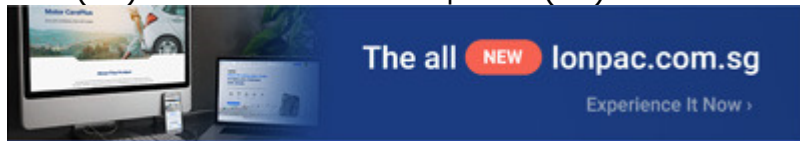
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]  
**Sent:** Wednesday, 17 March 2021 4:26 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: vehicle no : GBH5885P [External Confidential]

Dear Gerald,

Enclosed herewith preliminary advice of GBH 5885P.  
The vehicle repair on Lump Sum basis.

We have not authorise repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 16 March 2021 5:19 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: vehicle no : GBH5885P [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 17/03/2021.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 16 March 2021 8:26 AM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: vehicle no : GBH5885P [External Confidential]

## **Lonpac External - Confidential**

Our Ref: 20/21/21/VC00/024325

Dear Nivitha,

Kindly proceed to survey and revert.

The excess applicable is \$1,000.00 ( Section I).

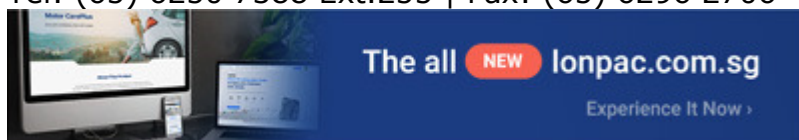
Best Regards

Gerald Poh

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300 Beach Road, #17-04/07 The Concourse, Singapore 199555

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**From:** Doris [<mailto:doris@sh-motor.com>]  
**Sent:** Monday, 15 March 2021 6:12 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Subject:** vehicle no : GBH5885P

Dear Gerald

Refer to the vehicle no : GBH 5885 E already in workshop, kindly arrange survey.

Forward estimated for you record.

Thank

Doris



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)