### **Shiau Chan (LKKAuto)**

From: Shiau Chan (LKKAuto)

Sent: Thursday, 25 March 2021 10:59 AM

To: GERALD POH WEE BIN
Cc: MT\_Claim\_SG; SUR

**Subject:** RE: vehicle no : GBH5885P [External Confidential] **Attachments:** GBH5885P 2ND IA.pdf; GBH5885P EST 1.pdf

Dear Gerald,

Enclosed herewith 2<sup>nd</sup> preliminary advice of GBH 5885P.

Kindly advise on the front windscreen.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 25 March 2021 9:25 AM

**To:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com> **Cc:** MT Claim SG <mt claim@lonpac.com>

Subject: RE: vehicle no : GBH5885P [External Confidential]

## **Lonpac External - Confidential**

Dear Shiau Chan,

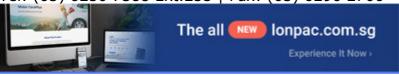
Please submit the item under supplementary.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Thursday, 25 March 2021 9:15 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; SUR <sur@lkkauto.com>

**Subject:** RE: vehicle no : GBH5885P [External Confidential]

#### Dear Gerald,

Please refer to the attachment of GBH 5885P addendum GIA and advise the front windscreen of the OI vehicle.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 18 March 2021 9:11 AM

To: Shiau Chan (LKKAuto) <<u>siewsc@lkkauto.com</u>>
Cc: MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>

Subject: RE: vehicle no : GBH5885P [External Confidential]

## **Lonpac External - Confidential**

Our Ref: 20/21/21/VC00/024325

Dear Shiau Chan,

Kindly proceed to authorize repair as adjusted.

We understand that the repair is on lump sum.

The excess applicable under Section I is \$1,000.00

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Wednesday, 17 March 2021 4:26 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Cc:** MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>; SUR <<u>sur@lkkauto.com</u>>

**Subject:** RE: vehicle no : GBH5885P [External Confidential]

Dear Gerald,

Enclosed herewith preliminary advice of GBH 5885P.

The vehicle repair on Lump Sum basis.

We have not authorise repair.

Best Regards,

### Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>>

Sent: Tuesday, 16 March 2021 5:19 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

**Cc:** 'MT Claim\_SG' <<u>mt claim@lonpac.com</u>>; SUR <<u>sur@lkkauto.com</u>>

**Subject:** RE: vehicle no : GBH5885P [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 17/03/2021.

#### BEST REGARDS

#### **G.NIVITHA**

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 16 March 2021 8:26 AM

**To:** 'assignments@lkkauto.com' <<u>assignments@lkkauto.com</u>>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** FW: vehicle no: GBH5885P [External Confidential]

# **Lonpac External - Confidential**

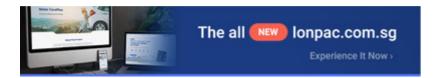
Our Ref: 20/21/21/VC00/024325

Dear Nivitha,

Kindly proceed to survey and revert.

The excess applicable is \$1,000.00 ( Section I).

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Doris [mailto:doris@sh-motor.com]
Sent: Monday, 15 March 2021 6:12 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Subject: vehicle no: GBH5885P

Dear Gerald

Refer to the vehicle no: GBH 5885 E already in workshop, kindly arrange survey.

Forward estimated for you record.

Thank

Doris



This email has been checked for viruses by AVG antivirus software. www.avg.com