

Our Ref: CT0321/SH 8229M/KS(st)
Date: 13.04.2021



AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 16.03.2021 INVOLVING SH 8229M & GBF1710Y ALONG ORCHARD LINK

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 8229M, which was involved in the captioned accident with your insured vehicle No GBF1710Y.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,370.50
2. Loss of Rental	2 days x S\$ 110.67	S\$	221.34
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **3,753.84**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SH8229M , GBF1710Y
ALONG ORCHARD LINK****ON 16-Mar-21 10:50**I / We **OW BOON HENG** (Hirer) NRIC No.: **SXXXX436H**and/or (Relief) NRIC No.: **SXXXX436H**Taxi Number **SH8229M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **16-Mar-2021**Name of Hirer **OW BOON HENG**
Hirer NRIC **SXXXX436H**

Signature :

Address **3 JOO CHIAT ROAD #13-1185
420003**Contact No. **82332356**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,690.00** (Global Sum) for vehicle no. **SH 8229M** that was damaged pursuant to the accident which occurred on **16/03/2021** (date) along **ORCHARD LINK** (location) involving vehicle no/s **GBF 1710Y**.

This is pursuant to the inspection conducted on **16/03/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SH 8229M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH 8229M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29th (day) of June (month) 2021 (year)



Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3**TAX INVOICE**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 8229M**MAKE**
HYUNDAI**MODEL**
I40**DATE OF REG**
21.07.2016**CHASSIS CODE**
KMHLB41UMGU091903**NO/DATE**
91553609 09.04.2021**JOB NO.**
305458923**ODOMETER READING**
_____**JOB TYPE**

Description : 3P 16.03.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,150.00
Add GST @ 7.000 %	220.50
Total Invoice amount	3,370.50

Issued by : KATHERINETAN 09.04.2021 09:25:06
Repair Type : CLS0/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21030272

Date: 08 April 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 16/03/2021 @ 10:50 hrs
ALONG ORCHARD LINK
INVOLVING GBF1710Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8229M** (the "Taxi"). The Taxi was hired to **OW BOON HENG IC NO SXXXX436H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		NAME OF DRIVER	DATE	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			FROM	TO			
792	182	1930	0705	2x	12/3	594	488	76.7	1915	2218
993	202	0840	1840	B.H.	13/3	594	599	111	0900	1830
122	134	1970	0005	2x	13/3	594	727	128	1930	000
351	224	0850	1845	B.H.	14/3	594	907	180	0900	1940
428	77	1925	2200	"	15/3	595	555	248	0750	1950
512	83	1715	2032	"	16/3	595	218	63	0730	1130
758	238	0700	1910	accident	16-3-21	14		11	1135	-
863	113	1935	2228	Repair	17-3-21			01	1730	-
145	278	0700	1915							
226	84	1930	2250							
412	185	0700	1850							

Find insurer

Vehicle reg. no.

GBF1710Y

Date of Accident

16/03/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG**Period of Insurance **21/07/2020 - 20/07/2021**Requested By **Huang Xiao Yan (COMFORTDEL...**Requested Date **16/03/2021 13:51**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SH8229M

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 30 March 2021 3:26 PM
To: 'elizabeth@gillcapital.com.sg'
Subject: ACCIDENT INVOLVING GBF 1710Y(AIG) AND SH 8229M AT/ALONG ORCHARD LINK OUTSIDE TAKASHIMAYA LOADING BAY ON 16/03/2021

30 March 2021

M/s SHOPPING BAG (S) PTE LTD

[By Email Only]

Dear Sir/Madam,

You Ref: GBF1710Y

Our Ref: CC4/AIG21003455/T1pa3

ACCIDENT INVOLVING GBF 1710Y(AIG) AND SH 8229M AT/ALONG ORCHARD LINK OUTSIDE TAKASHIMAYA LOADING BAY ON 16/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SH8229M against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle had filtered into third party's lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Mar 2021 19:03	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	16 Mar 2021 19:03	Clim Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	16 Mar 2021 19:03	Clim Created	Reg No: SH8229M. Acct Date: 2021/03/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyan g)	[A] HOW MEI KWAN
4	16 Mar 2021 19:03	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Mar 2021 19:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/25	[A] HOW MEI KWAN
6	16 Mar 2021 19:03	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Mar 2021 19:03	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	16 Mar 2021 19:04	Label Added	(23):Express.	[A] HOW MEI KWAN
9	16 Mar 2021 19:04	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	18 Mar 2021 09:12	Clim Registration Modified	Acct Time:10:00:00->11:20:00. Pol No:2100476033->2100476033-04.	[I] AIG OneClaim Integration User
11	19 Mar 2021 11:43	Clim Registration Modified	Acct Time:11:20:00->11:00:00. Pol No:2100476033-04->2100476033.	[I] Low, Xianyu
12	04 May 2021 17:02	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	04 May 2021 17:02	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	04 May 2021 17:02	Clim Dtl Modified	JPJ Reg. Date: -> 2016/07/21.	[A] JOANNE LEE KHANG MIN
15	04 May 2021 17:02	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	15 Jun 2021 10:31	Adj Mandate Request	Cur.Reg:3693.84;Liability: 100%(B15) *Quantum: (a)CORw/GST: \$3,370.50+ (b)LOR(2days x \$110.67): \$221.34 +(c)LOI(2days x\$50): \$100.00 + (d)Search fee: \$2.00 = Total: \$3,693.84 *2recommenda tion repair days *For your approval please.	[A] CHEW HSIAO TONG
17	15 Jun 2021 14:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/25	[I] MdNoor, Norsiah
18	15 Jun 2021 14:51	Adj Mandate Set	Approved:3693.84.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type 

ACTIVITY

[09/04/2021 12:44] CHEW HSIAO TONG:
L/sum \$3,150.00 - 2days
[01/04/2021 14:57] CHEW HSIAO TONG:
91872028 Mr Peter
[01/04/2021 14:46] CHEW HSIAO TONG:
Advised him that we will check and get back to him
[01/04/2021 14:45] CHEW HSIAO TONG:
OI PIC Mr Peter called in. They would like to know the final claim amount as they may consider to settle it privately to protect NCD
[29/03/2021 14:24] CHEW HSIAO TONG:
Called OID, Not pick up
[29/03/2021 14:24] CHEW HSIAO TONG:
Called OI, 63093229. Not pick up

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2677959	16 Mar 2021 19:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SH8229M	GBF1710Y	11.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2692085	04 May 2021 17:02:27	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SH8229M	GBF1710Y	11.00