

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Wednesday, 17 March 2021 5:30 PM
To: claims@premiumauto.com.sg; Admin A; Admin-D (LKKAUTO); SUR; CS A Team
Subject: RE: OD CLAIMS FOR VEHICLE NUMBER SME 2864 E ; DOA 12032021

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SME 2864 E (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Bonnet to hold replacement, survey photos not clear on damage portion, please prepare this item during resurvey, contact Adrian when its ready.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 16 March 2021 2:23 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR VEHICLE NUMBER SME 2864 E ; DOA 12032021

Dear All,

Survey done by Adrian. Kindly follow up on the approval.

Thank you.

Best Regards,

Eryx Tan
Claims Advisor

• **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Monday, 15 March 2021 5:06 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR VEHICLE NUMBER SME 2864 E ; DOA 12032021

Dear all,

Attached below is the Repair Estimate for vehicle number; SME 2864 E

Thank you and have a nice day.

Best Regards,
Haikal Ruddin
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 12 March, 2021 3:57 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR VEHICLE NUMBER SME 2864 E ; DOA 12032021

Dear all,

Kindly register OD claims for this vehicle; SME2864E

Attached is GIA report for your reference. We will forward you the estimate when it is ready.

Please arrange survey on 16/3/2021 @ 10:00AM. Owner waiting.

Thank you!

**Best Regards,
Haikal Ruddin
Claims Advisor**

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