

## Nivitha (LKK Auto)

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**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Tuesday, 16 March 2021 9:56 AM  
**To:** Juliana .; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; SUR  
**Cc:** Wong, Lorriance; Admin AP Automotive Services; John Ong; Paul Ho; Nic Chia; Chrystia Liew  
**Subject:** LKK \ CMTD2100826/LOR - ARRANGE PRI FOR SMG 5853G (YOUR REF: XE5410G) ACC ON 13.03.21

### Without Prejudice

Our Reference: CMTD2100826/LOR  
Your Reference: SMG5853G

Hi Juliana,

We refer to your email reply of today and will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrangement **Mr. Kenneth or Mr. Marcus** to survey **SMG5853G** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Lorriance**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Juliana . <juliana@apautomotive.services>

**Sent:** Tuesday, March 16, 2021 9:50 AM

**To:** Teo, Grace <grace.teo@sompo.com.sg>

**Cc:** Wong, Lorriance <lorriance.wong@sompo.com.sg>; Admin AP Automotive Services <mota@apautomotive.services>; John Ong <john@apautomotive.services>; Paul Ho <paul@apautomotive.services>; Nic Chia <nic@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>

**Subject:** Re: PRI \ CMTD2100826/LOR - ARRANGE PRI FOR SMG 5853G (YOUR REF: XE5410G) ACC ON 13.03.21

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Grace

We are pleased to choose LKK to inspect our client vehicle

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



**Ms Juliana**

**AP Automotive Services Pte Ltd  
(CLAIMS DEPARTMENT)**

ROC / GST REG NO : 202022890H

9006 Tampines Street 93 #01-202 Tampines Industrial Park A

Singapore 528840

TEL : 6970 4786

FAX : 6787 4886

On Tue, 16 Mar 2021 at 09:45, Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Our Reference: CMTD2100826/LOR

Your Reference: SMG5853G

**Without Prejudice**

Date: 16/03/2021

**EMAIL ONLY**

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S AP AUTOMOTIVE SERVICES PTE LTD**

Dear Juliana,

**ACCIDENT INVOLVING XE5410G & SMG5853G ON 13.03.2021**

We refer to your Notice of Accident dated 16/03/2021.

Please be informed that Ms. Lorriance Wong is the handler of this case who can be contacted at 63295 175/  
[lorriance.wong@sompo.com.sg](mailto:lorriance.wong@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey			Selection (Indicate as tick)
	Motor Surveyor	Surveyor	
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Juliana . <[juliana@apautomotive.services](mailto:juliana@apautomotive.services)>

**Sent:** Tuesday, March 16, 2021 8:24 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Cc:** Admin AP Automotive Services <[mota@apautomotive.services](mailto:mota@apautomotive.services)>; John Ong <[john@apautomotive.services](mailto:john@apautomotive.services)>; Paul Ho <[paul@apautomotive.services](mailto:paul@apautomotive.services)>; Nic Chia <[nic@apautomotive.services](mailto:nic@apautomotive.services)>; Chrystia Liew

<[chrystia@apautomotive.services](mailto:chrystia@apautomotive.services)>

**Subject:** ARRANGE PRI FOR SMG 5853G (YOUR REF: XE 5410G)

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam

Kindly arrange your surveyor to inspect our vehicle at

**56 Loyang Way,**

**#04-04 Loyang Enterprise Building,**

**Singapore 508775**

Contact Person : ELF 8749 6614

**Your Insured : XE 5410G**

**DOA: 13.03.2021**

**Location: PENJURU RD BEFORE PENJURU FLYOVER**

**TIME: 18.30hrs**

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



***Ms Juliana***

**AP Automotive Services Pte Ltd**

**(CLAIMS DEPARTMENT)**

ROC / GST REG NO : 202022890H

9006 Tampines Street 93 #01-202 Tampines Industrial Park A

Singapore 528840

TEL : 6970 4786

FAX : 6787 4886