

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 16 March 2021 10:06 AM
To: xinyu@roypartners.com.sg; SUR; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM21D201420/C02/XD5466B/LEWLC / PRE-REPAIR INSPECTION
Attachments: CCF_000084.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>
Sent: Monday, March 15, 2021 2:29 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: RE: SNM21D201420/C02/XD5466B/LEWLC / PRE-REPAIR INSPECTION

Without Prejudice

Dear Sir,

Our client selects Adrian Ling of LKK for the above mentioned Pre-Repair Inspection.

Thanks & regards,

Xin Yu

M/s Roy & Partners
133 New Bridge Road
#08-09 Chinatown Point
Singapore 059413
Tel : 6536 8466 Fax : 6536 1963
Email : xinyu@roypartners.com.sg

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, 15 March 2021 9:25 am

To: xinyu@roypartners.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: SNM21D201420/C02/XD5466B/LEWLC / PRE-REPAIR INSPECTION

WITHOUT PREJUDICE

YOUR REF: SKL1321Z

OUR REF: SNM21D201420/C02/XD5466B/LEWLC

Dear Sirs

We refer to your email of Friday, 12 March 2021 at 4.02 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI
Sent: Monday, March 15, 2021 8:49 AM
To: xinyu@roypartners.com.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D201420/C02/XD5466B/LEWLC / FW: PRE-REPAIR INSPECTION

Without Prejudice

Dear Alfred,

Please conduct PRS for **SKL1321L**.

Note: officer in charge Jenny Lew

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>

Sent: Friday, 12 March 2021 4:02 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRE-REPAIR INSPECTION

Without Prejudice

Save as to cost

Our Ref: MKR/307/9897/2021/jr.xy

Your Ref: Your insured vehicle XD 5466B

Dear Sirs,

**CLAIMANT: HUANG AI QING (OWNER OF SKL 1321L)
ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKL 1321L AND XD 5466B ALONG INFRONT
449 TAGORE INDUSTRIAL AVE ON 11.03.2021 AT ABOUT 1210 HOURS.**

We refer to the above matter.

We act for Huang Ai Qing, the owner of the motor car no. **SKL 1321L**.

We are instructed by our client to notify you of a road traffic accident on **11.03.2021** at about **1210 hours** along **INFRONT 449 TAGORE INDUSTRIAL AVE** involving our client's motor car registration number **SKL 1321L** and motor vehicle registration number **XD 5466B** driven by your insured at the material time. A copy of the Singapore Accident report is enclosed.

As a result of the accident, our client's motor car **SKL 1321L** has been damaged. Before our client proceed to repair the damaged motor car, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motor car **SKL 1321L** at our client's repairer workshop, **M/S MS Car Auto Pte Ltd** at **No. 8 Kaki Bukit Ave 4 #01-07 Premier @ Kaki Bukit Singapore 415875**. Your said surveyor may contact **Desmond or June at 6385 1838** to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor car without further reference to you.

Thanks & regards,

Xin Yu

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : xinyu@roypartners.com.sg

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