

Veron Chen (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 17 March 2021 11:34 AM
To: Admin-D (LKKAUTO); SUR
Cc: MT_Claim_SG; assignments
Subject: RE: PRI - SJJ9360E ; Our Ref: JLC.2093.2020.PD(A) ; Yr Ref:20/21/21/VC00/024327 [External General]

Lonpac External - General

Hi Summer

Our claim no. 20/21/21/VC00/024327

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Summer (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, 17 March 2021 11:12 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; sur@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: PRI - SJJ9360E ; Our Ref: JLC.2093.2020.PD(A) ; Yr Ref: To Be Advised [External General]

Dear Gerald,

Kindly assist to provide the claim number.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 15 March, 2021 4:55 PM
To: 'admin@johnlawchambers.com' <admin@johnlawchambers.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Subject: RE: PRI - SJJ9360E ; Our Ref: JLC.2093.2020.PD(A) ; Yr Ref: To Be Advised [External General]

Lonpac External - General
WITHOUT PREJUDICE

Dear Jolene,

We object to your only list of motor surveyors and shall appoint LKK Auto Consultants Pte Ltd for the PRI.

Aside to LKK- Attn : Nivitha

FYA. Our insured has not lodged the report.
You can view the name of workshop below.

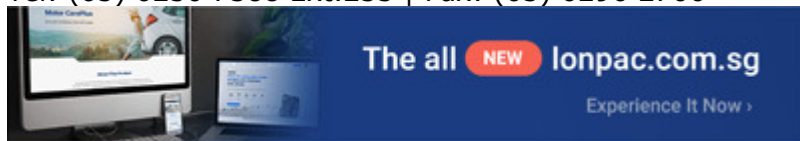
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: admin@johnlawchambers.com [<mailto:admin@johnlawchambers.com>]

Sent: Monday, 15 March 2021 4:51 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'info-carsmith' <info@carsmith.biz>; executive@johnlawchambers.com

Subject: RE: PRI - SJJ9360E ; Our Ref: JLC.2093.2020.PD(A) ; Yr Ref: To Be Advised [External General]

WITHOUT PREJUDICE

WITHOUT PREJUDICE

Dear Sir,

We refer to your email.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· UNITED APPRAISAL MANAGEMENT PTE LTD

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

Regards

JOLENE

JOHN LAW CHAMBERS LLC

UEN 201938836C

151 Chin Swee Road

#10-07 Manhattan House

Singapore 169876

DID: 6592 6983
TEL: 6592 6981
FAX: 6592 6985

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 15 March 2021 4:15 pm
To: 'admin@johnlawchambers.com' <admin@johnlawchambers.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRI - SJJ9360E ; Our Ref: JLC.2093.2020.PD(A) ; Yr Ref: To Be Advised [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Sirs,

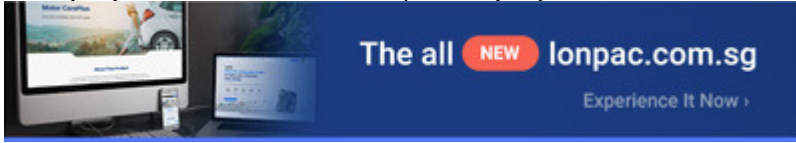
We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Oi Sun Pin - LKK
9	Mohd Rasul -LKK
10	Marcus Chua - LKK

Please let us hear from you within the next 2 working days.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: admin@johnlawchambers.com [<mailto:admin@johnlawchambers.com>]
Sent: Monday, 15 March 2021 3:56 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: info@carsmith.biz; executive@johnlawchambers.com
Subject: PRI - SJJ9360E ; Our Ref: JLC.2093.2020.PD(A) ; Yr Ref: To Be Advised

Our Ref: SJJ9360E
Yr. Veh: YN8327K
DOA: 15.03.2021
Loc: JURONG WEST AVE 5

15 March, 2021

Lonpac Insurance Bhd
300, Beach Road,
07 The Concourse,
#17-04, Singapore 199555.

BY EMAIL ONLY

ACCIDENT INVOLVING SJJ9360E AND YN8327K ALONG JURONG WEST AVE 5 ON 15.03.2021.

Dear Sir/Madam,

We act for the owner of the vehicle no SJJ9360E

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED

13 Kaki Bukit Road 4

#01-20 Bartley Biz Centre

Singapore 417807

Person-In-Charge: Alex / Daniel

Mobile Number: 9091 0000 / 9385 8911

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at 6592 6983 or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

With Regards,

JOHN LAW CHAMBERS LLC

UEN 201933836C

151 Chin Swee Road

#10-07 Manhattan House

Singapore 169876.

TEL: 65926981

DID: 65926983/65926984

FAX: 65926985

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