

Our Ref: CT0321/SHC8101D/KS(st)
Date: 23.04.2021

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 16.03.2021 INVOLVING SHC8101D & GY3146D ALONG CTE TWDS CITY

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC8101D, which was involved in the captioned accident with your insured vehicle No GY3146D.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,979.50
2. Loss of Rental	3 days x S\$ 110.67	S\$	332.01
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,559.00**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****i 40 SHC8101D , GY3146D
CTE TWDS CITY****ON 16-Mar-21 10:15**

I / We

CHUA CHEW SOO(Hirer) NRIC No.: **SXXXX919J**

and/or

(Relief) NRIC No.: **SXXXX919J**

Taxi Number

SHC8101D

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

16-Mar-2021

Name of Hirer

CHUA CHEW SOO

Hirer NRIC

SXXXX919J

Signature :



Address

**715 CLEMENTI WEST STREET 2 #07...
120715**

Contact No.

96211031

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,979.50** (Repair Cost), **S\$ 321.34** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHC 8101D** that was damaged pursuant to the accident which occurred on **16/03/2021** (date) along **AYE** (location) involving vehicle no/s **GY 3146D**. This is pursuant to the inspection conducted on **16/03/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 8101D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 8101D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.


This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17th (day) of November (month) 2021 (year)



MTH

Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508989

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC8101D

MAKE
HYUNDAI

MODEL
I40

DATE OF REG
07.08.2014

CHASSIS CODE
KMHLEB41UMEU056321

NO/DATE
91555085 21.04.2021

JOB NO.
305458925

ODOMETER READING

JOB TYPE

Description : 3P 16.03.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,850.00
Add GST @ 7.000 %	129.50
Total Invoice amount	1,979.50

Issued by : KATHERINETAN 21.04.2021 10:51:16
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No

Our Ref: CT21030274



Date: 21 April 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	16/03/2021 @ 10:15 hrs
ALONG	CTE TWDS CITY
INVOLVING	GY3146D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8101D** (the "Taxi"). The Taxi was hired to **CHUA CHEW SOO IC NO SXXXX919J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$110.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TII)	
				FROM	TO
14-03-21	Chua Y			don	
16/3/21	Accident		IN	1015	
18/3/21	Repair		OUT	1200	

SIC 8101D

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	16 Mar 2021 / 14:11:39	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	GY3146D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210316141139173570

Search Date / Time: 16 Mar 2021 10:15:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

success

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 6 April 2021 10:21 AM
To: 'KSTTEAM@SINGNET.COM.SG'
Cc: Admin A
Subject: ACCIDENT INVOLVING GY 3146D & SHC 8101D ALONG/AT AYE ON 16/03/2021

Our Ref: CC4/AIG21003404/T1ra3

KST AUTO RENTAL PTE LTD – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GY 3146D & SHC 8101D ALONG/AT AYE ON 16/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 8101D against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your driver lost control of vehicle and collided with Third Party's stationary vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Mar 2021 18:34	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
2	16 Mar 2021 18:34	Clim Veh Model Changed	(205325) HYUNDAI I40 1.7 L CRDI AT ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	16 Mar 2021 18:34	Clim Created	Reg No: SHC8101D. Acct Date: 2021/03/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	16 Mar 2021 18:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Mar 2021 18:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/25	[A] HOW MEI KWAN
6	16 Mar 2021 18:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Mar 2021 18:34	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	16 Mar 2021 18:35	Label Added	(23):Express.	[A] HOW MEI KWAN
9	16 Mar 2021 18:35	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	26 Apr 2021 13:25	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	26 Apr 2021 13:25	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	26 Apr 2021 13:25	Clim Dtl Modified	JPJ Reg. Date: -> 2014/08/07.	[A] JOANNE LEE KHANG MIN
13	26 Apr 2021 13:25	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	30 Apr 2021 16:22	Adj Mandate Request	Cur.Req:2469.00:Lia:100%*Quantum:(a)CORw/GST:\$1,979.50+(b)LOR(3days x \$110.67):\$332.01+(c)LOI(3days x \$50): \$150 +(d)LTA/GIA search fee: \$7.49=Total:\$2,469.00*Vehicle Model: Hyundai I40*Recommended 2 repair days + 1 PRS =3days	[A] Jaslin Kok Chin Yi
15	11 May 2021 00:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/25. Mandate Remarks: Subj to all docs/billings in order, settle at best: \$2198-2308.33 (All-in) inclusive LOI subj not claimed in injury claim. LOR/LOI days capped 1.5-2days. PRS notice & survey conducted on same day (16/03/21)	[I] Tan, Bennie-WZ
16	11 May 2021 00:53	Adj Mandate Set	Approved:2308.33:Subj to all docs/billings in order, settle at best: \$2198-2308.33 (All-in) inclusive LOI subj not claimed in injury claim. LOR/LOI days capped 1.5-2days. PRS notice & survey conducted on same day (16/03/21)	[I] Tan, Bennie-WZ
17	11 May 2021 00:53	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/03/25. Mandate Remarks: Subj to all docs/billings in order, settle at best: \$2198-2308.33 (All-in) inclusive LOI subj not claimed in injury claim. LOR/LOI days capped 1.5-2days. PRS notice & survey conducted on same day	[I] Tan, Bennie-WZ
18	11 May 2021 00:53	Adj Mandate Set	Approved:2308.33:Subj to all docs/billings in order, settle at best: \$2198-2308.33 (All-in) inclusive LOI subj not claimed in injury claim. LOR/LOI days capped 1.5-2days. PRS notice & survey conducted on same day (16/03/21). Please inform OI on secti	[I] Tan, Bennie-WZ

Date From Date To Audit Type

ACTIVITY

[26/03/2021 14:58] Jaslin Kok Chin Yi:
OINR // 1ST REGISTERED LETTER SENT
[17/03/2021 12:01] Jaslin Kok Chin Yi:
OINR // 1ST LETTER SENT

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2677958	16 Mar 2021 18:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC8101D	GY3146D	11.00
2689125	26 Apr 2021 13:25:38	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC8101D	GY3146D	11.00

