

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2103-061

Your Ref : SLS6550Y, XE5154X

Date : 31.March 2021

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD0227Y AND SLS6550Y, XE5154X ON 11/03/21 08:20 AM
ALONG BKE TOWARDS PIE LAMPOST 182**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	749.00
2.	Loss of Rental for <u>3</u> days @ \$ <u>81.13</u> per day	\$	243.39
3.	Loss of Income for <u>3</u> days @ \$ <u>50</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	1,149.88

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0227Y and SLS6550Y, XE5154X along BKE TOWARDS PIE LAMPPOST 182 on 11/03/21 08:20 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 31 (day) of March 2021

Yours Faithfully

Trans Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **TRANS-CAB AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$749.00** (Repair Cost), **S\$243.39** (Loss of Use/Rental), **S\$ 7.45** (Disbursement) for vehicle no. **SHD 227Y** that was damaged pursuant to the accident which occurred on **11/03/2021** (date) along **BKE TOWARDS CITY BEFORE BUKIT PAJANG EXIT** (location) involving vehicle no/s **SLS 6550Y**. This is pursuant to the inspection conducted on **12/03/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (the third party claimant”) of vehicle no. **SHD 227Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 227Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of June (month) **20**21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2103-133 DATE : 13. March 2021 REFERENCE NO : AAD2103-061 TERMS : Net 30 Days DUE DATE : 12. April 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD0227Y; DOA 11.03.21(LUMP SUM-21)	1	749.00	749.00

Total SGD Excl. GST : 700.00**7% GST :** 49.00**Total SGD Incl. GST :** 749.00****** SEVEN HUNDRED FORTY NINE SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

31 March, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 11/03/21 08:20 AM at BKE TOWARDS PIE LAMPPOST 182

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0227Y. The taxi was hired to NG HUNG HANG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

11-03-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2103-061	Accident Date 11-03-2021
3/11/2021 13:30	3/13/2021 11:00	SHD0227Y

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Mar 2021 / 15:37:22

Receipt Date/Time : 11 Mar 2021 / 15:37:22

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210311-002540

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMA2889E				
As at 10 Mar 2021/19:20:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMA2889E Enquiry Fee 20210311153625324529	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLS6550Y				
As at 11 Mar 2021/08:20:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SLS6550Y Enquiry Fee 20210311153625373240	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
554827XXXXXX5467		eNETS Credit Card		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 1 April 2021 5:45 PM
To: STANENGK@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SLS 6550Y / SHD 227Y/ OTHERS ALONG/AT BKE TOWARDS CITY BEFORE BUKIT PAJANG EXIT ON 11/03/2021

Our Ref: CC3/AIG21003403/Krs3

TAN ENG KONG STEVEN – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLS 6550Y / SHD 227Y/ OTHERS ALONG/AT BKE TOWARDS CITY BEFORE BUKIT PAJANG EXIT ON 11/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 227Y against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Mar 2021 02:42	Clm Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] Lee Su Li
2	16 Mar 2021 02:42	Clm Veh Model Changed	(202493) RENAULT LATITUDE 2.0 CVT ABS (A).	[A] Lee Su Li
3	16 Mar 2021 02:42	Clm Created	Reg No: SHD227Y. Acct Date: 2021/03/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Trans-Cab Services Pte Ltd (HQ)	[A] Lee Su Li
4	16 Mar 2021 02:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	16 Mar 2021 02:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/25	[A] Lee Su Li
6	16 Mar 2021 02:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	16 Mar 2021 02:42	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	16 Mar 2021 02:42	Label Added	(23):Express.	[A] Lee Su Li
9	16 Mar 2021 02:42	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
10	17 Mar 2021 09:18	Clm Registration Modified	Acct Time:08:00:00->08:25:00.	[I] AIG OneClaim Integration User
11	17 Mar 2021 14:15	Clm Registration Modified	Acct Time:08:25:00->08:00:00. Pol No:1700059604-03->1700059604.	[I] Low, Xianyu
12	30 Mar 2021 12:01	Video Downloaded	Downloaded Video - Accident	[I] Ng, Jeffrey-SK
13	01 Apr 2021 17:46	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
14	20 Apr 2021 16:59	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	20 Apr 2021 16:59	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	20 Apr 2021 16:59	Clm Dtl Modified	JPJ Reg. Date: -> 2015/10/16.	[A] JOANNE LEE KHANG MIN
17	20 Apr 2021 16:59	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	20 May 2021 11:56	Adj Mandate Request	Cur.Req:1149.84:Lia:100%*Quantum:(a)CORw/GST:\$749+(b)LOR(3days x \$81.13):\$243.39+(c)LOI(3 days x \$50):\$150 + (d)LTA/GIA search fee:\$7.45=Total:\$1,149.84*Vehicle Model:renault latitude*Recommend 1.5 repair days +1 Sun + 0.5 PRS = 3 Days	[A] Jaslin Kok Chin Yi
19	25 May 2021 14:10	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
20	25 May 2021 14:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/25. Mandate Remarks: mandate approved. DO NOT GIVE LOI. LOI will be settled under BI claim by TP law firm with XE 5154 X.	[I] Goh, Jeremy-CX
21	25 May 2021 14:19	Adj Mandate Set	Approved:999.88:mandate approved. DO NOT GIVE LOI. LOI will be settled under BI claim by TP law firm with XE 5154 X.	[I] Goh, Jeremy-CX

Date From    Date To    Audit Type None 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2677532	16 Mar 2021 02:48:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD227Y	SLS6550Y	11.00

6/18/2021

Merimen e-Claims

2678183	17 Mar 2021 14:15:02	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD227Y	Low, Xianyu	xx.xx
2687743	20 Apr 2021 16:59:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD227Y	SLS6550Y	11.00