

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 21 July 2021 11:01 AM  
**To:** iShare Auto  
**Cc:** Admin A  
**Subject:** RE: Accident involving SDL9786X and SKC754L on 13.03.21 // LKK REF: CC4/AIG21003400/ps3  
**Attachments:** DV\_SDL9786X.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** iShare Auto <ishareauto@gmail.com>  
**Sent:** Friday, 16 July 2021 2:51 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: Accident involving SDL9786X and SKC754L on 13.03.21 // LKK REF: CC4/AIG21003400/ps3

Dear Hsiao Tong,

We refer to your email dated 16/07/2021.

We are agreeable to accept the settlement for **Global Sum** at **\$4,300.00 (all in for property claim only)**.

Kindly proceed with DV / payment accordingly.

Thank You

Yours Sincerely,  
Michelle  
Hp: 9856 4815

iShare Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6341 6789  
Fax: 6341 6778

On Fri, Jul 16, 2021 at 2:36 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to improve our offer at a global sum of **\$4,300.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>  
**Sent:** Wednesday, 7 July 2021 11:14 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Accident involving SDL9786X and SKC754L on 13.03.21 // LKK REF: CC4/AIG21003400/ps3

Dear Hsiao Tong,

We refer to your email dated 07/07/2021.

For amicable settlement, we would like to counter propose as follows:

Cost of Repair	\$ 3,700.00	
Loss of Rental	\$ 960.00	\$160.00 x 6 days
LTA Search	\$ 7.45	
<b>Total</b>	<b>\$ 4,667.45</b>	

Kindly reconsider and we are looking forward to hearing the reasonable offer from you soon.

Thank You

Yours Sincerely,  
Michelle  
Hp: 9856 4815

iShare Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6341 6789  
Fax: 6341 6778

On Wed, Jul 7, 2021 at 10:23 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$4,200.00(all-in)** - *max mandate from AIG.*

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>  
**Sent:** Friday, 2 July 2021 5:29 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** Re: Accident involving SDL9786X and SKC754L on 13.03.21 // LKK REF: CC4/AIG21003400/ps3

Dear Hsiao Tong,

We refer to your email dated 02/07/2021.

For amicable settlement, we would like to counter propose as follows:

Cost of Repair	\$ 3,700.00	
Loss of Rental	\$ 1,080.00	\$180.00 x 6 days
LTA Search	\$ 7.45	
<b>Total</b>	<b>\$ 4,787.45</b>	

Kindly reconsider and we are looking forward to hearing from you soon.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

On Fri, Jul 2, 2021 at 5:13 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$4,100.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>  
**Sent:** Monday, 31 May 2021 2:11 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** Re: Accident involving SDL9786X and SKC754L on 13.03.21 // LKK REF: CC4/AIG21003400/ps3

Dear Hsiao Tong,

Please refer to the attached LOD.

Kindly let us know if you need the original copy.

Thank You

Yours Sincerely,  
Michelle  
Hp: 9856 4815

iShare Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6341 6789  
Fax: 6341 6778

On Wed, Mar 17, 2021 at 9:25 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Please refer to the amended GIA report for your kind attention.

Thank You

Yours Sincerely,  
Michelle  
Hp: 9856 4815

iShare Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6341 6789  
Fax: 6341 6778

On Tue, Mar 16, 2021 at 9:22 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your video.

We will look into the matter and get back to you.

Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>

**Sent:** Tuesday, 16 March 2021 8:29 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Accident involving SDL9786X and SKC754L on 13.03.21

Dear Person In Charge,

Please advise the liability for the above case.

Yesterday AIG already assign your the assignment.

Attach is my client GIA report and video recorder for your review the case

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

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Fax: 6341 6778