

Hsiao Tong (LKKAUTO)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, 16 March 2021 11:08 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: AIG REF: 1099092065SG-003 = PRE-REPAIR INSPECTION REQUEST – SDL9786X vs SKC754L (OI) on D.O.A.: 13/03/2021 LKK REF : CC4/AIG21003400/ps3

Hi Hsiao Tong

Agreed with your assessment below.

Do take note there is a section 2 excess (i.e. \$2000 plus GST) applicable on OI's policy. Please get OI to resolve this claim if the claim amount is within the excess amount.

Thanks.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, March 16, 2021 9:14 AM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG REF: 1099092065SG-003 = PRE-REPAIR INSPECTION REQUEST – SDL9786X vs SKC754L (OI) on D.O.A.: 13/03/2021 LKK REF : CC4/AIG21003400/ps3

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Hi Bennie,

We have uploaded a copy of third party video in Merimen.

From third party video, our insured driver was making a left turn on the going straight only lane, encroached into third party and resulted the collision. We are of the view that liability is not in our driver's favour.

For your comments/instruction please. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 16 March 2021 7:17 AM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: AIG REF: 1099092065SG-003 = PRE-REPAIR INSPECTION REQUEST – SDL9786X vs SKC754L (OI) on D.O.A.: 13/03/2021 LKK REF : CC4/AIG21003400/ps3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC4/AIG21003400/ps3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Monday, March 15, 2021 8:22 PM

To: Admin A <admin-a@lkkauto.com>

Subject: AIG REF: 1099092065SG-003 = PRE-REPAIR INSPECTION REQUEST – SDL9786X vs SKC754L (OI) on D.O.A.: 13/03/2021

Hi LKK Team

Reference to the above matter handled by your good office.

Please take note there is section 2 excess applicable under insured's policy. Separately, please request for copy of TP video indicated available in Third Party's GIA report.

Kindly acknowledge.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

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From: Teo, Ericweihong

Sent: Monday, March 15, 2021 3:05 PM

To: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SDL9786X vs SKC754L (OI) on D.O.A.: 13/03/2021

Hi,

Please refer to the enclosed request from **iShare Auto Pte. Ltd.**.

Claim no : 1099092065SG003

Case Owner : WEI ZHONG BENNIE TAN

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Mr. Adrian Ling** as Single Joint Expert as requested.*

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

From: iShare Auto <ishareauto@gmail.com>
Sent: Monday, March 15, 2021 2:50 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKC754L AND SDL9786X ON 13/03/2021

This message is from an external sender; be cautious with links and attachments.

Dear Eric,

We refer to your email dated 15/03/2021.

Please arrange **Mr. Adrian Ling (LKK Auto Consultants Pte Ltd)** to conduct the survey of vehicle SDL9786X.

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778

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