

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 16 March 2021 3:07 PM
To: efremloh@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SFT 2206J & SKB 5081S ALONG/AT WHOMPOA DRIVE - LOR LIAMU CAR PARK ON 13/03/2021

Our Ref: CC6/AIG21003398/ra3

LOH KUAN MING EFREM – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SFT 2206J & SKB 5081S ALONG/AT WHOMPOA DRIVE - LOR LIAMU CAR PARK ON 13/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKB 5081S against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was moving out of a parking lot and collided with Third Party who was stationary. Moving / Reversing vehicles should exercise greater care than stationary vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 16 June 2021 11:03 AM
To: Ler, Bernard-JQ
Cc: Admin A; Jaslin Kok (LKK Auto)
Subject: RE: #8192608383SG003#031,031,031,031,028,028#CARPARK BEHIND BLK 89 WHAMPOA DRIVE SINGAPOPRE *** LKK REF: CC6/AIG21003398/ra3

Categories: HMK

Dear Bernard,

Noted. Case cancelled in Merimen.

No bill to AiIG.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ [mailto:Bernard-JQ.Ler@aig.com]
Sent: Wednesday, 16 June 2021 10:49 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: #8192608383SG003#031,031,031,031,028,028#CARPARK BEHIND BLK 89 WHAMPOA DRIVE SINGAPOPRE *** LKK REF: CC6/AIG21003398/ra3

Dear Mei Kwan,

Kindly close case at your end, as AIG will be taking over this case as there is no agreed SJE.

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 20 May 2021 17:00

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: [EXTERNAL] RE: #8192608383SG003#031,031,031,031,031,028,028#CARPARK BEHIND BLK 89 WHAMPOA DRIVE SINGAPORE *** LKK REF: CC6/AIG21003398/ra3

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

As spoken, TP claimant was changed wksp from Jin Auto Services Pte Ltd to Toh Ah Swee Spray Painting Co.

According to Sally, Toh Ah Swee Spray Painting Co., TP vehicle is an ambulance and they need to repair it ASAP. Thus, they engaged their independent surveyor on 14.03.2021 and proceed to repair after that.

Please note that no survey done by LKK.

Kindly advise the next course of action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

Sent: Thursday, 20 May 2021 4:28 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: #8192608383SG003#031,031,031,031,031,028,028#CARPARK BEHIND BLK 89 WHAMPOA DRIVE SINGAPORE

Hi LKK,

Kindly assist.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: claims claims <claims@tohahswee.com.sg>
Sent: Monday, May 10, 2021 1:54 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Subject: [EXTERNAL] Fwd: ACCIDENT INVOLVING SKB5081S & SFT2206J ON 13/03/2021 AT ALONG OPEN SPACE CARPARK BEHIND BLK 89 WHAMPOA DRIVE SINGAPOPRE

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

We are instructed by GRACE AMBULANCE & SERVICE PTE LTD to claim damages against you in connection with the road accident on 13/03/2021 AT PRINSEP LINK with the above said subject.

We hereby submit the LOD with supporting documents for your kind attention.

Please kindly look into the case and revert.

Thanks & Best Rgds,

Toh Ah Swee Spray Painting Co.
Tel: 63660286
Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.

----- Forwarded message -----

From: claims claims <claims@tohahswee.com.sg>
Date: Wed, Apr 28, 2021 at 2:26 PM
Subject: ACCIDENT INVOLVING SKB5081S & SFT2206J ON 13/03/2021 AT ALONG OPEN SPACE CARPARK BEHIND BLK 89 WHAMPOA DRIVE SINGAPOPRE
To: AIG SGP, Claims-Survey <aigsgp_claimssurvey@aig.com>

Dear Sir/Madam,

We refer to the above matter.

Attached herewith our Estimated Repair Bill and our client's SAS report for your reference.

In the meantime, please kindly revert on liability if your insured has reported

Thanks & Best Rgds,
Sally Ang
Toh Ah Swee Spray Painting Co.
Tel: 63660286
Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.

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