## Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 16 June 2021 11:03 AM

**To:** Ler, Bernard-JQ

**Cc:** Admin A; Jaslin Kok (LKK Auto)

**Subject:** RE: #8192608383SG003#031,031,031,031,031,031,028,028#CARPARK BEHIND BLK 89

WHAMPOA DRIVE SINGAPOPRE \*\*\* LKK REF: CC6/AIG21003398/ra3

Categories: HMK

Dear Bernard,

Noted. Case cancelled in Merimen.

No bill to AiIG.

Thank you. Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ [mailto:Bernard-JQ.Ler@aig.com]

Sent: Wednesday, 16 June 2021 10:49 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: #8192608383SG003#031,031,031,031,031,028,028#CARPARK BEHIND BLK 89 WHAMPOA DRIVE

SINGAPOPRE \*\*\* LKK REF: CC6/AIG21003398/ra3

Dear Mei Kwan,

Kindly close case at your end, as AIG will be taking over this case as there is no agreed SJE.

Thanks.

#### Best Regards,

## **Bernard Ler**

Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1946

#### Bernard-JQ.Ler@aig.com | www.aig.sg

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: 20 May 2021 17:00

To: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com >

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: [EXTERNAL] RE: #8192608383SG003#031,031,031,031,031,028,028#CARPARK BEHIND BLK 89 WHAMPOA

DRIVE SINGAPOPRE \*\*\* LKK REF: CC6/AIG21003398/ra3

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

As spoken, TP claimant was changed wksp from Jin Auto Services Pte Ltd to Toh Ah Swee Spray Painting Co.

According to Sally, Toh Ah Swee Spray Painting Co., TP vehicle is an ambulance and they need to repair it ASAP. Thus, they engaged their independent surveyor on 14.03.2021 and proceed to repair after that.

Please note that no survey done by LKK.

Kindly advise the next course of action.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ [mailto:Bernard-JQ.Ler@aig.com]

Sent: Thursday, 20 May 2021 4:28 PM To: Admin A <admin-a@lkkauto.com>

Subject: FW: #8192608383SG003#031,031,031,031,031,028,028#CARPARK BEHIND BLK 89 WHAMPOA DRIVE

SINGAPOPRE

Hi LKK,

Kindly assist.

#### Best Regards,

# Bernard Ler

Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1946

#### Bernard-JQ.Ler@aig.com | www.aig.sg

From: claims claims <claims@tohahswee.com.sg>

Sent: Monday, May 10, 2021 1:54 PM

To: AIG SGP, Claims-Survey < AIGSGP ClaimsSurvey@aig.com>

Subject: [EXTERNAL] Fwd: ACCIDENT INVOLVING SKB5081S & SFT2206J ON 13/03/2021 AT ALONG OPEN SPACE

CARPARK BEHIND BLK 89 WHAMPOA DRIVE SINGAPOPRE

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

We are instructed by GRACE AMBULANCE & SERVICE PTE LTD to claim damages against you in connection with the road accident on 13/03/2021 AT PRINSEP LINK with the above said subject.

We hereby submit the LOD with supporting documents for your kind attention.

Please kindly look into the case and revert.

Thanks & Best Rgds,

Toh Ah Swee Spray Painting Co.

Tel: 63660286 Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.

----- Forwarded message ------

From: claims claims <claims@tohahswee.com.sg>

Date: Wed, Apr 28, 2021 at 2:26 PM

Subject: ACCIDENT INVOLVING SKB5081S & SFT2206J ON 13/03/2021 AT ALONG OPEN SPACE CARPARK BEHIND BLK 89

WHAMPOA DRIVE SINGAPOPRE

To: AIG SGP, Claims-Survey <aigsgp claimssurvey@aig.com>

Dear Sir/Madam,

We refer to the above matter.

Attached herewith our Estimated Repair Bill and our client's SAS report for your reference.

In the meantime, please kindly revert on liability if your insured has reported

Thanks & Best Rgds, Sally Ang Toh Ah Swee Spray Painting Co.

Tel: 63660286 Fax: 63685943

# P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.

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