

**Re: LOD SUBMISSION - OUR REF: SJX 7175 M ; YOUR REF: SLR 3176 U DOA: 11/03/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 2/8/2021 1:27 PM

To: Claims Dept <claims\_rar@bifrotauto.com>

Cc: claims@bifrotauto.com <claims@bifrotauto.com>

 1 attachments (192 KB)

DV\_SJX 7175M.pdf;

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at a global sum of **\$6,700.00(all-in)**.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <claims\_rar@bifrotauto.com>

**Sent:** Tuesday, 27 July 2021 8:58 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** claims@bifrotauto.com <claims@bifrotauto.com>

**Subject:** Re: LOD SUBMISSION - OUR REF: SJX 7175 M ; YOUR REF: SLR 3176 U DOA: 11/03/2021

Without Prejudice

Dear Hsiao Tong,

We are unable to accept your offer.

We propose settlement at a global sum of **\$6,700 (all-in)**.

Please consider.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 27 Jul 2021, at 4:57 PM, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$6,600.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)>  
**Sent:** Wednesday, June 23, 2021 1:35 PM  
**To:** AIGSGP, Claims <[claims.AIGsgp@aig.com](mailto:claims.AIGsgp@aig.com)>; Claims Admin Support <[ClaimsAdminSupport@aig.com](mailto:ClaimsAdminSupport@aig.com)>  
**Cc:** claims <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>  
**Subject:** [EXTERNAL] LOD SUBMISSION - OUR REF: SJX 7175 M ; YOUR REF: SLR 3176 U DOA: 11/03/2021

**This message is from an external sender; be cautious with links and attachments.**

WITHOUT PREJUDICE

Our Ref : **SJX7175M**  
Your Ref : **SLR3176U**

23/06/2021  
AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 11/03/2021 along SLIP ROAD ENTERING INTO PUNGGOL ROAD involving vehicles SJX 7175 M and SLR 3176 U

We refer to the above-mentioned accident.

We are claiming as per below:-

1.	Repair Cost	\$ 5,885.00
2.	Loss of Rental for 08 Days x \$150/- per day	\$ 1,200.00
3.	LTA/GIA Search fee	\$ 7.45
	<b>TOTAL</b>	<b>\$ 7,092.45</b>

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrotauto.com](mailto:claims@bifrotauto.com)

Yours faithfully,  
SUANNE TAN  
MOTOR CLAIMS DEPARTMENT  
BIFROST AUTO PTE. LTD.

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 7% is chargeable if applicable*