# Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

**Sent:** Tuesday, 16 March, 2021 10:40 AM **To:** 'Teo, Ericweihong'; Admin A; assignments

Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Subramaniam,

Divyashni'

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMC1785S vs SJK8661M (OI)

on D.O.A.: 13/03/2021

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

## **BEST REGARDS**

### **G.NIVITHA**

### **LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Teo, Ericweihong < Ericweihong. Teo@aig.com >

Sent: Monday, 15 March 2021 5:12 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMC1785S vs SJK8661M (OI) on D.O.A.: 13/03/2021

Hi,

Please refer to the enclosed request from Goldbell Engineering Pte Ltd.

Claim no : 0144648621SG003

Case Owner : WAN NUR SALIHA BINTE SYED YUSOFF

If you have any queries/concerns, please let us know.

Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thank you.

Kind regards,

**Eric Teo Wei Hong** 

AIG
Clair
Sing

Claim Adjuster II,

Singapore – Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: konyinsiew@goldbell.com.sg <konyinsiew@goldbell.com.sg> Sent: Monday, March 15, 2021 2:47 PM  Fo: Teo, Ericweihong &lt;<u>Ericweihong.Teo@aig.com</u>&gt; Cc: Lim, Kok-Chong &lt;<u>Kok-Chong.Lim@aig.com</u>&gt;; Abu Kassim, Noor Mariesa &lt;<u>NoorMariesa.AbuKassim@aig.com</u>&gt;; Hor, Yinrul &lt;<u>Yinrul.Hor@aig.com</u>&gt;; Subramaniam, Divyashni &lt;<u>Divyashni.Subramaniam@aig.com</u>&gt;;  WilliamOhSL@goldbell.com.sg; Ramesh@goldbell.com.sg  Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJK8661M AND SMC1785S ON 13/03/2021</konyinsiew@goldbell.com.sg>
Hi Eric,
We are prefer using Kenneth Kong (LKK) for survey this vehicle.
Kindly advice on quantum of liability.
Гhank you.
NOTICE:
n response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.
All correspondence should be made via email instead. Any inconvenience caused is much regretted.

Customer Service Advisor, Motor Claims

Kon Yin Siew | Goldbell Engineering Pte Ltd

DID: +65 6861 0007   Tel: +65 6861 0007   Fax: +65 6863 0425		
Mobile: +65 9739 6433		
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From: Teo, Ericweihong		
<b>Sent:</b> Mon, 15 Mar 2021 06:38:59 +0000		
To: KonYinSiew@goldbell.com.sg		
<b>Cc:</b> Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni, WilliamOhSL@goldbell.com.sg Ramesh		
<b>Subject:</b> PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJK8661M AND SMC1785S ON 13/03/2021		
Without Prejudice		
<del>-</del>		
Your Reference: SMC1785S		
Our Reference : SJK8661M		
Dear Sir/Madam,		

We refer to your Notice of Accident of even date.

Xing Guo Qiang

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	
Company Name	
Lawrence Ng Chun Kee	
Priority Services	
Jeffrey Ong Leng Kiat	
Priority Services	
Jimmy Lee	
Priority Services	
EC Looi	
Automobile Inspection Services Pte Ltd	
Pang Kiah Keen (Frankie)	
Formteam Adjusters Pte Ltd	
Ng You Han	
Formteam Adjusters Pte Ltd	
Soon HanXin (Gary)	
Formteam Adjusters Pte Ltd	
Chow Bo Xiong	
Formteam Adjusters Pte Ltd	
Chua Soo Teck (Benjamin)	
Formteam Adjusters Pte Ltd	
Steve Chen Tsue Yee	
LKK Auto Consultants Pte Ltd	

LKK Auto Consultants Pte Ltd
Marcus Chua
LKK Auto Consultants Pte Ltd
Mohamad Taufikh
LKK Auto Consultants Pte Ltd
Adrian Ling
LKK Auto Consultants Pte Ltd
Mohammed Rasul
LKK Auto Consultants Pte Ltd
Kenneth Kong
LKK Auto Consultants Pte Ltd
Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.
Thank you.
Kind regards,
Eric Teo Wei Hong
AIG
Claim Adjuster II,
Singapore – Auto Express & FNOL
Auto Claims   AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556   Ext: 1002213
Ericweihong.Teo@aig.com   www.aig.com

From: Kon Yin Siew < KonYinSiew@goldbell.com.sg>

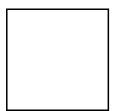
<b>To:</b> Lim, Sheng Yang < <u>ShengYang.Lim@aig.com</u> >; Mohd Rizal, Nur Mariah Huibrechts < <u>NurMariahHuibrechts.MohdRizal@aig.com</u> >; Parthiban, Theerthan < <u>Theerthan.Parthiban@aig.com</u> >; Lee, Ming-Yao < <u>MingYao.Lee@aig.com</u> >
Cc: William Oh Soon Lee < WilliamOhSL@goldbell.com.sg >; Ramesh < Ramesh@goldbell.com.sg >
Subject: [EXTERNAL] TP Claim - Accident Involving SMC1785S and SJK8661M on 13/03/2021 along Ang Mo Kio Ave
This message is from an external sender; be cautious with links and attachments.
Hi Sir / Madam,
Our customer <b>Tan Kee Seng</b> would like us to handle his 3 <sup>rd</sup> party claim against <b>SJK8661M</b> .
Attached above is our customer's SAS. Kindly advice on quantum of liability.
Kindly contact our Motor Claims Officer Ms. Kon (9739 6433) for survey and vehicle is not in the workshop at 5035 Ang Mo Kio Industrial Park 2, #01-367, Singapore 569538.
Thank you.
NOTICE:
In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.
All correspondence should be made via email instead. Any inconvenience caused is much regretted.
Kon Vin Siow   Goldbell Engineering Pto Ltd
Kon Yin Siew   Goldbell Engineering Pte Ltd

Sent: Monday, March 15, 2021 11:18 AM

Customer Service Advisor, Motor Claims

DID: +65 6861 0007 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |

Mobile: +65 9739 6433 |



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