

Re: AIG REF: 6550186967SG-003 || Survey queries - TPV: GBJ5646C

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 19/8/2021 9:20 AM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

 3 attachments (629 KB)

DSCN9569.JPG; DSCN9628.JPG; DSCN9629.JPG;

Hi Bennie,

Surveyor comments for the damages to internal parts is as follows: -

Attached is a resurvey photo of the damaged AC condenser.
The external looks can be deceiving.

As you can observe from the before paint photos , the AC condenser and the fan assembly, are located at the left side of the vehicle.

Also observe extend of damages on the other party's vehicle, indicating that the impact was fairly great.

Hope this would clear up any doubts.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 13 August 2021 2:25 PM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: RE: AIG REF: 6550186967SG-003 || Survey queries - TPV: GBJ5646C

Hi Bennie,

Surveyor Comments as follows: -

 cid:image003.jpg@01D782CC.ED0CFE70

Please refer to resurvey photo

DSCN 9569 AC Condenser

DSCN 9570, DSCN 9572, DSCN 9569 AC Condenser Bracket

DSCN 9571 AC Fan Assembly

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Best Regards,

Hsiao Tong, Chew | Case Handler

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Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, 27 July 2021 9:51 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: AIG REF: 6550186967SG-003 || Survey queries - TPV: GBJ5646C

Hi Hsiao Tong

Reference to the above mandate request.

Seeking your surveyor further comments pertaining to their recommendation for the following parts:

*A/C CONDENSER	Broken	753.10 FL	*651.00 FL
*A/C CONDENSER BRACKET	Bent	332.00 FL	*236.30 FL
*A/C FAN ASSY	Broken	350.00 FL	*350.00 FL

Thanks.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
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