

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Monday, 15 March, 2021 10:30 AM
To: 'Teo, Ericweihong'; Admin A; assignments
Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Subramaniam, Divyashni'
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMX3369L vs SFK7071U (OI) on D.O.A.: 10/03/2021

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Monday, 15 March 2021 8:37 AM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMX3369L vs SFK7071U (OI) on D.O.A.: 10/03/2021

Hi,

Please refer to the enclosed request from **V-Tec Asia Automotive Pte Ltd**.

Claim no : 2522511133SG003
Case Owner : CHEE XIANG JEREMY GOH

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL

From: sales@vtecauto.com.sg <sales@vtecauto.com.sg>

Sent: Saturday, March 13, 2021 12:45 PM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; sales@vtecauto.com.sg

Subject: RE: (EXTERNAL) Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFK7071U AND SMX3369L ON 10/03/2021

Dear Subramaniam,

Good day to you!

Thank you for your help!

We will like to appoint Marcus Chua as our surveyor.

Kindly help proceeds with the necessary. Thank you!

From: Subramaniam, Divyashni

Sent: Fri, 12 Mar 2021 07:59:24 +0000

To: sales@vtecauto.com.sg

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

Subject: (EXTERNAL) Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFK7071U AND SMX3369L ON 10/03/2021

Dear Jolin,

This email contains a secure message attachment, please click on it and it will lead you to a page with the AIG logo.

Continue with clicking "to read the message" and you will be asked to complete a one-time registration to create an account.

Upon completion of this registration, you will be able to read the email securely.

Thanks & Regards,

Divyashni Subramaniam
AIG
FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

-----Original Message-----

From: sales@vtecauto.com.sg <sales@vtecauto.com.sg>
Sent: Friday, March 12, 2021 3:31 PM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFK7071U AND SMX3369L ON 10/03/2021

This message is from an external sender; be cautious with links and attachments.

Dear Subramanian,

I am not able to click. Not sure what is the issue. Could send me link instead?

Thanks & Regards,

Jolin
V-Tec Asia Automotive Pte Ltd
8 Kaki Bukit Avenue 4 #07-08/09
Premier@KB Singapore 415875
Tel : 6635 2706
HP : 8777 1911
Fax : 6341 6232
Email: sales@vtecauto.com.sg
Website: https://urldefense.proofpoint.com/v2/url?u=http-3A__www.vtecauto.com.sg&d=DwIDaQ&c=kn4_INW_mBCDHV_xJEVJkg&r=LsWB44hi3Jgg70-rJJfTqnmSD9g7tEVD2CCwazupSII&m=G2PlViWfm9xOhadDPkd4tH2UJc5Wp8XHZtbNEpxFQF4&s=VzTjMxbKP KDUvNlnuy5J5EDSBopm0_aTDZuYzlXNl18&e=

On 2021-03-12 14:01, Subramaniam, Divyashni wrote:

> This is a secure, encrypted message. To read it, open the attachment.
>

> 这是安全加密信息。如要阅读此信息，请开启附件。

>
> นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ
> เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา
>

> 이것은 안전하고 암호화된 메시지입니다. 그것을
> 읽으려면 첨부 파일을 엽니다.

>
> Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka
> attachment.
>

> Email này đã được mã hóa, để đọc nội dung vui lòng mở tập tin đính kèm
> và làm theo hướng dẫn.

>
> Click here [1] by 2021-03-19 14:01 +08 to read your message.
> After that, open the attachment.
>
> More Info [2]
>
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>
>
>
> Links:
> -----
> [1]
> [https://securemail2.aig.com/formpostdir/securerereader?id=0ptVSMVacoMWbs](https://securemail2.aig.com/formpostdir/securerereader?id=0ptVSMVacoMWbsCykl3j6cD_ra-hsbtE&brand=e851c96a)
> Cykl3j6cD_ra-hsbtE&brand=e851c96a [2]
> <https://securemail2.aig.com/securerereader/help.jsf?lang=enus>

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From: Divyashni.Subramaniam@aig.com

To: sales@vtecauto.com.sg

Cc: Kok-Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Ericweihong.Teo@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFK7071U AND SMX3369L ON 10/03/2021

Date: Fri, 12 Mar 2021 06:01:46 +0000

Without Prejudice

Your Reference : SMX3369L
Our Reference : 2522511133SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor
AIG In House Surveyor
Lawrence Ng Chun Kee
Jeffrey Ong Leng Kiat
Jimmy Lee

Company Name
AIG Asia Pacific Insurance Pte Ltd
Priority Services
Priority Services
Priority Services

EC Looi
Services Pte Ltd
Pang Kiah Keen (Frankie)
Ng You Han
Soon HanXin (Gary)
Chow Bo Xiong
Chua Soo Teck (Benjamin)
Kalvin Ang
Xing Guo Qiang
Marcus Chua
Mohamad Taufikh
Adrian Ling
Mohammed Rasul
Kenneth Kong

Automobile Inspection

Formteam Adjusters Pte Ltd
Formteam Adjusters Pte Ltd
Formteam Adjusters Pte Ltd
Formteam Adjusters Pte Ltd
Formteam Adjusters Pte Ltd
LKK Auto Consultants Pte Ltd
LKK Auto Consultants Pte Ltd
LKK Auto Consultants Pte Ltd
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LKK Auto Consultants Pte Ltd
LKK Auto Consultants Pte Ltd
LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam
AIG
FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

-----Original Message-----

From: sales@vtecauto.com.sg <sales@vtecauto.com.sg>
Sent: Friday, March 12, 2021 1:07 PM
To: ClaimsDocManagement <ClaimsDocManagement@aig.com>
Subject: [EXTERNAL] Accident involving SMX3369L & your insured SFK7071U

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Mdm,

Good day to you!

Our client vehicle SMX3369L has met in a car accident with your insured vehicle SFK7071U.

We wish to file a motor claim on behalf of our client, currently, our client's vehicle is in our workshop awaiting PRI, rental car has been provided to our client.

Please arrange for your surveyor to conduct PRI at your soonest to prevent further delay resulting in additional expenses to be occurred for this case.

Thanks & Regards,

Jolin
V-Tec Asia Automotive Pte Ltd
8 Kaki Bukit Avenue 4 #07-08/09
Premier@KB Singapore 415875
Tel : 6635 2706
HP : 8777 1911
Fax : 6341 6232
Email: sales@vtecauto.com.sg
Website: https://urldefense.proofpoint.com/v2/url?u=http-3A__www.vtecauto.com.sg&d=DwICAg&c=kn4_INW_mBCDHV_xJEVJkg&r=bIKINHXlYG_AWazlVIHAjXalXX

[Ky75OQ5w8Kjt0FCRk&m=9OW1yuJEDJsdIO92x52vcbZ-
ugGULWAbz9dRrQ1iUk0&s=c11v5iUakIzXRSncrdI8hDuUTAyfaMYwCjcxmQ19D-Y&e=](mailto:Ky75OQ5w8Kjt0FCRk&m=9OW1yuJEDJsdIO92x52vcbZ-ugGULWAbz9dRrQ1iUk0&s=c11v5iUakIzXRSncrdI8hDuUTAyfaMYwCjcxmQ19D-Y&e=)

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