

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 05.04.2021

AIG Asia Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way #07-16
Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMR 3817S / SLK 7000D ON 11.03.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SMR 3817S** , which was involved in the captioned accident with your insured vehicle no: **SLK 7000D** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 12,091.00
2) Loss of Use (6 days + 1 Sunday X \$100)	\$ 700.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 12,793.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|--------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) I/C & Driving Licence | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For FASTECH AUTO PTE LTD



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Gao GuangHao ("the third party claimant")
of 18 Leonie Hill Road #12-05 Singapore 239199 (address),
owner of SMR 3817S (vehicle no.) hereby authorize
Fastech Auto Pte Ltd

("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SMR 3817S that was
damaged pursuant to the accident which occurred on 11.03.2021 (date) along
Cross Junc of Grange Road & Tanglin Road (location)
involving vehicle no/s SLK 7000D ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 12 day of March (month) 20 21 (year)

Signed by "the third party claimant"



Signed by "the workshop"

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, FASTECH AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,045.50 (Repair Cost), S\$300.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SMR 3817S that was damaged pursuant to the accident which occurred on 11/03/2021 (date) along CROSS JUNC OF GRANGE ROAD & TANGLIN ROAD (location) involving vehicle no/s SLK 7000D. This is pursuant to the inspection conducted on 15/03/2021 (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner GAO GUANGHAO ("the third party claimant") of vehicle no. SMR 3817S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMR 3817S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of Aug (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice : 22300

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Date : 05.04.2021

Vehicle No : SMR 3817S

Make/Model : AUDI A4 1.8

Chassis/Eng# :

Accident Date : 11.03.2021

Claim No :

Reference : 0321 -22300

Policy No :

	Amount
To proceed on lump sum repair	S\$ 11300.00

E. & O. E.	Total : S\$	11300.00
	GST @ 7% : S\$	791.00
	Amount Due : S\$	12091.00


for FASTECH AUTO PTE LTD

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLK7000D

Date of Accident

11/03/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG**

Period of Insurance **20/12/2020 - 19/12/2021**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **12/03/2021 15:56**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 25 March 2021 9:57 AM
To: wdg321236@hotmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLK 7000D & SMR 3817S ALONG/AT GRANGE ROAD ON 11/03/2021

Our Ref: CC6/AIG21003368/Urs3

HAOHUA MARKETING CONSULTING PTE LTD – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLK 7000D & SMR 3817S ALONG/AT GRANGE ROAD ON 11/03/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMR 3817S against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **7 days** i.e. by **01/04/2021** after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Mar 2021 17:33	Clm Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	15 Mar 2021 17:33	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	15 Mar 2021 17:33	Clm Created	Reg No: SMR3817S. Acct Date: 2021/03/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Fastech Auto Pte Ltd (HQ)	[A] Lee Su Li
4	15 Mar 2021 17:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	15 Mar 2021 17:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/24	[A] Lee Su Li
6	15 Mar 2021 17:33	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	15 Mar 2021 17:33	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	15 Mar 2021 17:33	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lee Su Li
9	15 Mar 2021 17:33	Label Added	(19):Fastlane.	[A] Lee Su Li
10	23 Mar 2021 11:51	Clm Veh Model Changed	(206086) -> (205416) AUDI A4 1.8 TFSI MU (EU6) (A).	[A] Lee Su Li
11	29 Mar 2021 19:04	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
12	29 Mar 2021 19:08	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
13	30 Mar 2021 09:20	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	30 Mar 2021 09:20	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	30 Mar 2021 13:36	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
16	08 Apr 2021 11:59	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
17	08 Apr 2021 12:04	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
18	13 Apr 2021 15:21	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
19	23 Apr 2021 17:48	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
20	23 Apr 2021 17:48	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
21	23 Apr 2021 17:48	Clm Dtl Modified	JPJ Reg. Date: -> 2015/02/12.	[A] Elaine Kuan Hwa Meen
22	23 Apr 2021 17:48	Clm Details Notified		[A] Elaine Kuan Hwa Meen
23	12 Aug 2021 17:11	Adj Mandate Request	Cur.Req:6347.50:Lia:50%(OI counter claim settle @50%)*Quantum:(a)CORw/GST:\$12,091+(b)LOU(6 days x \$100):\$600=(50%):\$6,345.50 +(c)GIA search fee:\$2=Total:\$6,347.50*Vehicle Model:AUDI A4 *Recommend 5 repair days +1 PRS= 6 Days	[A] Jaslin Kok Chin Yi
24	18 Aug 2021 10:27	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
25	18 Aug 2021 10:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/24	[I] MdNoor, Norsiah
26	18 Aug 2021 10:36	Adj Mandate Set	Approved:6347.50.	[I] MdNoor, Norsiah

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2677599	16 Mar 2021 10:03:25	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMR3817S	SLK7000D	11.00
2681025	29 Mar 2021 09:47:59	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMR3817S	Jaslin Kok Chin Yi	xx.xx
2688926	23 Apr 2021 17:48:48	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMR3817S	SLK7000D	11.00