

## Nivitha (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Monday, 15 March 2021 2:51 PM  
**To:** xinyu@roypartners.com.sg; Claims Dept of CTI; Alfred Toh; assignments@lkkauto.com  
**Subject:** RE: SNM21D200593/C02/GBA5128D/TOHHS / FW: PRE-REPAIR INSPECTION

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>  
**Sent:** Monday, 15 March 2021 2:30 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: SNM21D200593/C02/GBA5128D/TOHHS / FW: PRE-REPAIR INSPECTION

### **Without Prejudice**

Dear Sir,

Our client selects Adrian Ling of LKK for the above mentioned Pre-Repair Inspection.

Thanks & regards,

**Xin Yu**

M/s Roy & Partners  
133 New Bridge Road  
#08-09 Chinatown Point  
Singapore 059413  
Tel : 6536 8466 Fax : 6536 1963  
Email : [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Friday, 12 March 2021 6:15 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg); Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM21D200593/C02/GBA5128D/TOHHS / FW: PRE-REPAIR INSPECTION

**Without Prejudice**

Our reference: **SNM21D200593C02/ GBA5128D/tohhs**

Your reference: MKR/307/9896/2021/jr.xy

Dear Sirs

**ACCIDENT INVOLVING GBA5128D & FBE9759K ON 30/01/2021**

We refer to your email of 12/03/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Alfred Toh at 63896183 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Thank you.

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 12 March 2021 5:12 PM

**To:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D200593/C02/GBA5128D/TOHHS / FW: PRE-REPAIR INSPECTION

Without Prejudice

Dear Adeline,

Please conduct PRS for **FBE9759K**.

Note: officer in charge Alfred Toh 63896183.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg) <[xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)>  
**Sent:** Friday, 12 March 2021 3:33 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** PRE-REPAIR INSPECTION

**Without Prejudice**  
**Save as to cost**

Our Ref: MKR/307/9896/2021/jr.xy  
Your Ref: Your insured vehicle GBA 5128D

Dear Sirs,

**CLAIMANT:                                   ABDURRAHMAN BIN ZAINAL ABIDIN (OWNER OF FBE 9759K)**  
**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FBE 9759K AND GBA 5128D ALONG SOUTH BUONA VISTA ROAD ON 30.01.2021 AT ABOUT 2055 HOURS.**

We refer to the above matter.

We act for Abdurrahman Bin Zainal Bidin, the owner of the motorcycle no. **FBE 9759K**.

We are instructed by our client to notify you of a road traffic accident on **30.01.2021** at about **2055 hours** along **SOUTH BUONA VISTA ROAD** involving our client's motorcycle registration number **FBE 9759K** and motor vehicle registration number **GBA 5128D** driven by your insured at the material time. A copy of the Singapore Accident report is enclosed.

As a result of the accident, our client's motorcycle **FBE 9759K** has been damaged. Before our client proceed to repair the damaged motorcycle, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motorcycle **FBE 9759K** at our client's repairer workshop, **M/S MS Car Auto Pte Ltd** at **No. 8 Kaki Bukit Ave 4 #01-07 Premier @ Kaki Bukit Singapore 415875**. Your said surveyor may contact **Desmond or June at 6385 1838** to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motorcycle without further reference to you.

Thanks & regards,

**Xin Yu**  
M/s Roy & Partners  
133 New Bridge Road  
#08-09 Chinatown Point  
Singapore 059413  
Tel : 6536 8466      Fax : 6536 1963  
Email : [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

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