

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 26 March 2021 4:32 PM
To: HanZC; Admin-D (LKKAUTO); SUR
Subject: RE: Survey Vehicle YN 5910X -DOA: 25/2/2021

Dear Han,

As instructed by our client , please proceed to repair the **insured vehicle YN 5910X, (Excess \$750/-). Not Exceeding \$16,000 or whichever lower.**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides supplier parts invoice upon finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 22 March 2021 5:57 PM
To: HanZC <hanzc@smemotor.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Survey Vehicle YN 5910X

Dear Han,

Insurance is asking some enquires, we are in the midst of resolving it. Once authorise we will email you.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: HanZC <hanzc@smemotor.com.sg>
Sent: Monday, 22 March 2021 4:31 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Survey Vehicle YN 5910X

Dear Veron,

Kindly advise on the status, the insured is chasing on the authorisation.

Best Regards

Han ZC
SME MOTOR PTE LTD
1 Kaki Bukit Ave 6
Blk D, #02-15/16/17/18
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6747 6106 (6 lines)
Fax: 6744 2368

From: [Summer \(LKK Auto\)](#)
Sent: Thursday, March 18, 2021 10:04 AM
To: 'HanZC' ; 'Veron Chen (LKKAuto)'
Subject: ***SPAM*** RE: Survey Vehicle YN 5910X

Dear Han,

Thank you for the email.

Dear Veron,

Kindly assist.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: HanZC <hanzc@smemotor.com.sg>
Sent: Thursday, 18 March, 2021 9:56 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Subject: Re: Survey Vehicle YN 5910X

Dear Summer,

Kindly advise on the authorisation status and excess for the above OD case which has been surveyed by your surveyor on 15/3/21.

Best Regards

Han ZC
SME MOTOR PTE LTD
1 Kaki Bukit Ave 6
Blk D, #02-15/16/17/18
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6747 6106 (6 lines)
Fax: 6744 2368

From: [Summer \(LKK Auto\)](#)
Sent: Monday, March 15, 2021 1:48 PM
To: 'Service'
Cc: assignments@lkkauto.com
Subject: ***SPAM*** RE: ***SPAM*** Survey Vehicle YN 5910X

Dear Sir / Mdm,

Noted with thanks.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Service <service@smemotor.com.sg>
Sent: Monday, 15 March, 2021 1:29 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: assignments@lkkauto.com
Subject: Re: ***SPAM*** Survey Vehicle YN 5910X

Dear Summer,

Vehicle is in workshop.

Best Regards

SME MOTOR PTE LTD
1 Kaki Bukit Ave 6
Blk D, #02-15/16/17/18
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6747 6106 (6 lines)
Fax: 6744 2368

From: [Summer \(LKK Auto\)](#)
Sent: Monday, March 15, 2021 10:47 AM
To: service@smemotor.com.sg
Cc: assignments@lkkauto.com
Subject: ***SPAM*** Survey Vehicle YN 5910X

Dear Sir / Mdm,

Is the vehicle YN 5910X in the workshop?

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.