

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 28 June 2021 10:11 am
To: Catherine Lee Sau Chan (Auto Svcs/FM&SuppSvcs/Acc. Repair/Acc. Repair)
Cc: SUR
Subject: RE: KINDLY ADVISE THE STATUS OF SMB 1436E & SMB 1547T

Dear Catherine,

For NTUC calculation should be (parts + labour amount) -20% as Lump Sum.

So that the final repair cost should be \$3,550.00 instead of \$3,850.00.

If you have further enquiry, please contact me at 63685310.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <catherineleesc@smrt.com.sg>
Sent: Saturday, 26 June 2021 2:54 pm
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: KINDLY ADVISE THE STATUS OF SMB 1436E & SMB 1547T

Hi Shiau Chan,

I had already generated the invoice @ lump sum \$3,850.00.
Please advise.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Friday, 25 June 2021 04:40 pm
To: Catherine Lee Sau Chan (Auto Svcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <catherineleesc@smrt.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: KINDLY ADVISE THE STATUS OF SMB 1436E & SMB 1547T

Dear Catherine,

WITHOUT PREJUDICE

The final repair cost should be at Lump Sum \$3,550.00 instead of \$3,850.00 due to calculation error..

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Thursday, 10 June 2021 4:23 PM

To: Catherine Lee Sau Chan (Auto Svcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <catherineleesc@smrt.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: KINDLY ADVISE THE STATUS OF SMB 1436E & SMB 1547T

Dear Catherine,

WITHOUT PREJUDICE

SMB 1547T – Confirm Lump Sum \$3,850.00 before GST and 3 repair days.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <catherineleesc@smrt.com.sg>

Sent: Tuesday, 8 June 2021 11:03 am

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: RE: KINDLY ADVISE THE STATUS OF SMB 1436E & SMB 1547T

Hi Shiau Chan,

We had closed the case @ \$3,850/- without finalise the case with the Surveyor due to system error.

Special Instruction to ARC,if any	SMB1547T-left rear portion Unknown lorry-right rear portion
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Would you ok to proceed? Please advise.

Thank you

Best Regards

Catherine Lee

SMRT Automotive Services Pte Ltd

(Accident Repair Centre)

DID: 6866 2669 Fax: 6368 5592



From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, 8 June 2021 09:39 am

To: Catherine Lee Sau Chan (Auto Svcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <catherineleesc@smrt.com.sg>

Subject: KINDLY ADVISE THE STATUS OF SMB 1436E & SMB 1547T

Dear Catherine,

Kindly advise the status of SMB 1436E (BUS/02/21/7026) & SMB 1547T (BUS/03/21/7006).

If done of repair works, kindly send us the final bill for finalise.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)