## **Nivitha (LKK Auto)**

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Sent:** Monday, 15 March 2021 11:34 AM

**To:** bonnie kwok; assignments

Cc: Claims Dept of CTI; Irene Tay; Teo Poh Lye; SUR

**Subject:** RE: SNM21D201398/C02/PA9037R/TAYHP / FW: Urgent: Pre-Repair Inspection:

Your Insured Vehicle: PA9037R; Our Ref: EngSoon-SJA3311J; Accident Involving SJA

3311 J & PA 9037 R on 11 March 2021

# WITHOUT PREJUDICE SAVE AS TO COSTS

Dear ST,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

#### Tan Kah Leong

Assistant Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: bonnie kwok < litigation@bonniekwok.com>

Sent: Monday, March 15, 2021 11:27 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Teo Poh Lye

<teopohlye@gmail.com>

**Subject:** Re: SNM21D201398/C02/PA9037R/TAYHP / FW: Urgent: Pre-Repair Inspection: Your Insured Vehicle: PA9037R; Our Ref: EngSoon-SJA3311J; Accident Involving SJA 3311 J & PA 9037 R on 11 March 2021

Dear Sirs,

Your list of surveyors is rejected.

We have been instructed to propose the following list of surveyors for the Single Joint Expert:-

- 1. Fong Kok Heng
- 2. Danny Yap
- 3. Willy Goh
- 4. Francis Ng
- 5. Dennis Yap
- 6. Louis Ng
- 7. Michael Yap
- 8. Lim Yong Tian
- 9. Patrick Ng
- 10. Philip Foo

Kindly contact the repairers, M/s Eng Soon Painting Services at 6760 6271 for prerepair inspection arrangements.

Regards,

ST

### **BONNIE KWOK LLC**

Advocates & Solicitors 101A Upper Cross Street #08-12 People's Park Centre

Singapore 058358 TEL: 6536 6026 FAX: 6536 2279

email: <u>litigation@bonniekwok.com</u>

GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 8.45 a.m. to 5.45 p.m. and we are closed on Saturday, Sundays and Public Holidays.

-- Email Disclaimer --

This message contains information that may be privileged and confidential. If you are not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this message is strictly prohibited. If you have received this message in error, please delete it from your system and notify the sender. You are advised to carry out your own checks on this message for computer viruses and other defects. Please note that we disclaim liability for any loss or damage caused by computer viruses and/or other defects.

On Fri, 12 Mar 2021 at 15:24, Tan Kah Leong (KahLeong. Tan@sg. cntaiping. com) wrote: **Without Prejudice** Dear ST, We refer to your email below. Please see attached and let us know if you agree with SJE. Thank you. NOTICE: In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted. Regards Tan Kah Leong **Assistant Executive** Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Friday, March 12, 2021 3:18 PM

**To:** bonnie kwok tigation@bonniekwok.com>; Irene Tay <irene.tay@sg.cntaiping.com>;

Tan Kah Leong <KahLeong. Tan@sg. cntaiping. com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** O/R: SNM21D201398/C02/PA9037R/TAYHP / FW: Urgent: Pre-Repair Inspection: Your Insured Vehicle: PA9037R; Our Ref: EngSoon-SJA3311J; Accident Involving SJA 3311 J & PA 9037 R on 11 March 2021

Without Prejudice

Dear Kah Leong,

Please conduct PRS for SJA3311J.

Note: officer in charge Irene Tay 63896192.

\*\*\* Kindly quote our reference number when replying.

#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 F: (65) 62247175

狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

**From:** bonnie kwok tigation@bonniekwok.com>

Sent: Friday, 12 March 2021 11:29 AM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** Urgent: Pre-Repair Inspection: Your Insured Vehicle: PA9037R; Our Ref: EngSoon-SJA3311J; Accident Involving SJA 3311 J & PA 9037 R on 11 March 2021

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SJA 3311 J at M/s Eng Soon Painting Services, Block 4 Yew Tee Industrial Estate 393-J Woodlands Road Singapore 677978.

Regards, ST

--

# **BONNIE KWOK LLC**

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email: litigation@bonniekwok.com

GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 8.45 a.m. to 5.45 p.m. and we are closed on Saturday, Sundays and Public Holidays.

-- Email Disclaimer --

This message contains information that may be privileged and confidential. If you are not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this message is strictly prohibited. If you have received this message in error, please delete it from your system and notify the sender. You are advised to carry out your own checks on this message for computer viruses and other defects. Please note that we disclaim liability for any loss or damage caused by computer viruses and/or other defects.