

## Nivitha (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Monday, 15 March 2021 10:38 AM  
**To:** Jess Francis Carlos  
**Cc:** Claims Dept of CTI; Ronald Yap; Eva Kok; Nivitha (LKK Auto)  
**Subject:** RE: SNM21D201393/C02/YN2688H/THAMYL / FW: Requesting for TP survey / China  
Tai ref - YN2688H / Our ref - SMS7429Y MAZDA / doa Mar 9, 2021 /  
**Attachments:** 7429 EST.pdf; ST0B213A0001\_10-03-2021\_150028.pdf

[Confidential]

### Without Prejudice

Dear Sir

Thanks for reply

Dear LKK

Please conduct PRS

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Jess Francis Carlos <jess.carlos@eurokars.com.sg>

**Sent:** Friday, March 12, 2021 2:04 PM

**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Nivitha (LKK Auto) <admin-d@lkkauto.com>

**Subject:** RE: SNM21D201393/C02/YN2688H/THAMYL / FW: Requesting for TP survey / China Tai ref - YN2688H / Our ref - SMS7429Y MAZDA / doa Mar 9, 2021 /

Dear Pauline,

We choose Mr Marcus Chua (LKK) for this case.

Kindly send the assignment to LKK so they can arrange the inspection today.

Regards.

Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
27A Tanjong Penjuru  
Singapore 609042  
Tel no.: 8128 9802

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>

**Sent:** 12 March 2021 1:37 PM

**To:** Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM21D201393/C02/YN2688H/THAMYL / FW: Requesting for TP survey / China Tai ref - YN2688H / Our ref - SMS7429Y MAZDA / doa Mar 9, 2021 /

[Confidential]

#### Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong

Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI

**Sent:** Friday, March 12, 2021 9:37 AM

**To:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D201393/C02/YN2688H/THAMYL / FW: Requesting for TP survey / China Tai ref - YN2688H / Our ref - SMS7429Y MAZDA / doa Mar 9, 2021 /

Without Prejudice

Dear Pauline,

Please conduct PRS for SMS7429Y.

Note: officer in charge Pauline Tham 63896541.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>

**Sent:** Thursday, 11 March 2021 5:18 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Subject:** Requesting for TP survey / China Tai ref - YN2688H / Our ref - SMS7429Y MAZDA / doa Mar 9, 2021 /

To whom it may concern,

Kindly arrange the TP survey to our client's vehicle.

Requested survey date	12 March 2021	Fri
Location	27A TANJONG PENJURU	
Time	2:00 PM	



Regards.

Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
27A Tanjong Penjuru  
Singapore 609042  
Tel no.: 8128 9802

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