

Veron Chen (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 17 March 2021 12:13 PM
To: Eva Kok; Jess Francis Carlos
Cc: Claims Dept of CTI; Ronald Yap; Admin-D (LKKAUTO)
Subject: RE: SNM21D201393/C02/YN2688H/THAMYL / FW: Requesting for TP survey / China
Tai ref - YN2688H / Our ref - SMS7429Y MAZDA / doa Mar 9, 2021 /

[Confidential]

Without Prejudice

Dear Eva

Liability is cleared for your client, pending insured agreement on damages and quantum.

Please let us have your documents once repair cost and days are finalised with our surveyor.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Eva Kok <eva.kok@eurokars.com.sg>
Sent: Wednesday, March 17, 2021 9:18 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Subject: RE: SNM21D201393/C02/YN2688H/THAMYL / FW: Requesting for TP survey / China Tai ref - YN2688H / Our ref - SMS7429Y MAZDA / doa Mar 9, 2021 /

Importance: High

Dear Officer,

Appreciate that you could reply us officer in charge for the case above.

We would like to check liability status for the case above.

Thank you

Regards,

Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 **D:** (65) 6331 0683 **F:** (65) 6331 0690

Email: eva.kok@eurokars.com.sg



From: Eva Kok

Sent: 15 March 2021 11:33 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Subject: RE: SNM21D201393/C02/YN2688H/THAMYL / FW: Requesting for TP survey / China Tai ref - YN2688H / Our ref - SMS7429Y MAZDA / doa Mar 9, 2021 /

Dear Officer,

Kindly advice liability for the case above.

Thank you

Regards,

Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 **D:** (65) 6331 0683 **F:** (65) 6331 0690

Email: eva.kok@eurokars.com.sg



From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: 15 March 2021 10:38 AM

To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Nivitha (LKK Auto) <admin-d@lkkauto.com>

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Without Prejudice

Dear Sir

Thanks for reply

Dear LKK

Please conduct PRS

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Thanks.

Pauline Tham

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From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Sent: Friday, March 12, 2021 2:04 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Subject: RE: SNM21D201393/C02/YN2688H/THAMYL / FW: Requesting for TP survey / China Tai ref - YN2688H / Our ref - SMS7429Y MAZDA / doa Mar 9, 2021 /

Dear Pauline,

We choose Mr Marcus Chua (LKK) for this case.

Kindly send the assignment to LKK so they can arrange the inspection today.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: 12 March 2021 1:37 PM

To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201393/C02/YN2688H/THAMYL / FW: Requesting for TP survey / China Tai ref - YN2688H / Our ref - SMS7429Y MAZDA / doa Mar 9, 2021 /

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

| |
|---------------|
| Marcus Chua |
| Gary Soon |
| Kenneth Kong |
| Chow Bo Xiong |
| Adrian Ling |
| Ben Chua |
| Mohd Taufikh |
| Ng You Han |
| Steve Chen |
| Henry Ng |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

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Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201393/C02/YN2688H/THAMYL / FW: Requesting for TP survey / China Tai ref - YN2688H / Our ref - SMS7429Y MAZDA / doa Mar 9, 2021 /

Without Prejudice

Dear Pauline,

Please conduct PRS for SMS7429Y.

Note: officer in charge Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Sent: Thursday, 11 March 2021 5:18 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: Requesting for TP survey / China Tai ref - YN2688H / Our ref - SMS7429Y MAZDA / doa Mar 9, 2021 /

To whom it may concern,

Kindly arrange the TP survey to our client's vehicle.

| | | |
|-----------------------|---------------------|-----|
| Requested survey date | 12 March 2021 | Fri |
| Location | 27A TANJONG PENJURU | |
| Time | 2:00 PM | |



Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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