

Hsiao Tong (LKKAuto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Tuesday, 6 April 2021 3:14 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: AIG Ref: 6286719466SG // LKK Ref: CC3/AIG21003341/Kpa3 [ACCIDENT INVOLVING SMA 2889E(OI) AND SHD 69L(TP) ON 10/03/2021]

Hi Hsiao Tong,

Please proceed to reject claim under BOLA 15.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: 06 April 2021 11:35
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: [EXTERNAL] RE: AIG Ref: 6286719466SG // LKK Ref: CC3/AIG21003341/Kpa3 [ACCIDENT INVOLVING SMA 2889E(OI) AND SHD 69L(TP) ON 10/03/2021]

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

We refer to our email dated 18/03/2021.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 18 March 2021 5:10 PM

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Subject: AIG Ref: 6286719466SG // LKK Ref: CC3/AIG21003341/Kpa3 [ACCIDENT INVOLVING SMA 2889E(OI) AND SHD 69L(TP) ON 10/03/2021]

AIG Ref: **6286719466SG**

LKK Ref: CC3/AIG21003341/Kpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMA 2889E(OI) AND SHD 69L(TP) ON 10/03/2021

We refer to the above matter.

We have uploaded a copy of insured video footage in Merimen for your viewing.

Based on OI video, it shows that our driver was driving within his own lane, third party changed lane and resulted the accident.

In view of the above, we are intending to reject third party claim.

Kindly let us have your comments/instruction. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 7 April 2021 10:48 AM
To: Wai Yin Ng; claims@transcab.com.sg
Subject: [REJECTION] -Your Ref: AAD2103-059 (SHD69L) // LKK Ref: CC3/AIG21003341/Kpa3 [ACCIDENT INVOLVING SMA 2889E(AIG) AND SHD 69L ON 10/03/2021]
Attachments: Statement of SMA2889E.pdf; SHD69L vs SMA2889E_OI VIDEO.mp4

Your Ref: **AAD2103-059 (SHD69L)**
LKK Ref: CC3/AIG21003341/Kpa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMA 2889E(AIG) AND SHD 69L ON 10/03/2021

We refer to the above matter.

Attached is a copy of our insured accident report and video screenshot for your easy reference. It shows that your client changed lane and resulted the accident. We are of the view that our insured driver is not liable for the accident.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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