

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2103-058

Your Ref : GBH5355C

Date : 31.March 2021

**AIG ASIA PACIFIC INSURANCE PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5719S AND GBH5355C ON 10/03/21 04:30 PM ALONG BARTLEY ROAD EAST**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,284.00
2.	Loss of Rental for <u>3</u> days @ \$ <u>81.13</u> per day	\$	243.39
3.	Loss of Income for <u>3</u> days @ \$ <u>50</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	1,684.88

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

Authorization To Act

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

TransCab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5719S and GBH5355C along BARTLEY ROAD EAST on 10/03/21 04:30 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 31 (day) of March 2021

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **TRANS-CAB AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,550.00** (Global Sum) for vehicle no. **SHC 5719S** that was damaged pursuant to the accident which occurred on **10/03/2021** (date) along **BARTLEY ROAD EAST** involving vehicle no/s **GBH 5355C**.

This is pursuant to the inspection conducted on **12/03/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (“the third party claimant”) of vehicle no. **SHC 5719S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 5719S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of July (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

**Tel:** 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

<b>TO:</b> <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore  ATTENTION:	<b>INVOICE NO.</b> : INV2103-132 <b>DATE</b> : 13. March 2021 <b>REFERENCE NO</b> : AAD2103-058 <b>TERMS</b> : Net 30 Days <b>DUE DATE</b> : 12. April 2021 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5719S; DOA 10.03.21(LUMP SUM-21)	1	1,284.00	1,284.00

<b>Total SGD Excl. GST :</b>	<b>1,200.00</b>
<b>7% GST :</b>	<b>84.00</b>
<b>Total SGD Incl. GST :</b>	<b>1,284.00</b>

**\*\*\*\* ONE THOUSAND TWO HUNDRED EIGHTY FOUR SGD ONLY \*\*\*\***

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

31 March, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 10/03/21 04:30 PM at BARTLEY ROAD EAST

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5719S. The taxi was hired to LAW LAY BENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

10-03-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD2103-058	<b>Accident Date</b> 10-03-2021
3/11/2021 09:20	3/13/2021 11:00	SHC5719S

Yours Faithfully,

**Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Mar 2021 / 10:31:57

Receipt Date/Time : 11 Mar 2021 / 10:31:57

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210311-000886

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - GBH5355C				
As at 10 Mar 2021/16:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBH5355C Enquiry Fee 20210311102816368785	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - YP5488M				
As at 04 Mar 2021/23:10:00				
Insurance Co: TOKIO MARINE INSURANCE SINGAPORE LTD				
2	Insurance Enquiry - YP5488M Enquiry Fee 20210311102816444867	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
554827XXXXX5467		eNETS Credit Card		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 18 March 2021 2:51 PM  
**To:** VINZ@INNOVAPL.COM  
**Subject:** ACCIDENT INVOLVING GBH 5355C(AIG) AND SHC 5719S AT/EXIST GANTRY OF PREMIER @ KAKI BUKIT ON 10/03/2021

18 March 2021

**M/s INNOVA PTE LTD**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: GBH5355C**

**Our Ref: CC3/AIG21003339/Kpa3**

**ACCIDENT INVOLVING GBH 5355C(AIG) AND SHC 5719S AT/EXIST GANTRY OF PREMIER @ KAKI BUKIT ON 10/03/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC5719S against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Mar 2021 13:54	<b>Clim Dtl Modified</b>	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] HOW MEI KWAN
2	15 Mar 2021 13:54	<b>Clim Veh Model Changed</b>	(205736) RENAULT LATITUDE 2.0 L DCI AUTO D/AB 4DR (A).	[A] HOW MEI KWAN
3	15 Mar 2021 13:54	<b>Clim Created</b>	Reg No: SHC5719S. Acct Date: 2021/03/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	15 Mar 2021 13:54	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	15 Mar 2021 13:54	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/03/24	[A] HOW MEI KWAN
6	15 Mar 2021 13:54	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	15 Mar 2021 13:54	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	15 Mar 2021 13:54	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
9	15 Mar 2021 13:54	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	20 Apr 2021 17:20	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	20 Apr 2021 17:21	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	20 Apr 2021 17:21	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2015/06/12.	[A] JOANNE LEE KHANG MIN
13	20 Apr 2021 17:21	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	25 May 2021 13:36	<b>Adj Mandate Request</b>	Cur.Req:1684.84;Liability: 100%(BOLA 27) *Quantum: (a)CORw/GST: \$1,284.00 + (b)LOR(3days x \$81.13): \$243.39 + (c)LOI(3days x\$50):\$150.00 (d)LTA/GIA search fee: \$7.45 = Total: \$1,684.84 *2 recommen dation repair days + 1PRS = 3days *For your approva	[A] CHEW HSIAO TONG
15	09 Jul 2021 11:11	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/03/24. Mandate Remarks: *subject to all docs in place	[I] Ler, Bernard-JQ
16	09 Jul 2021 11:11	<b>Adj Mandate Set</b>	Approved:1684.84:*subject to all docs in place	[I] Ler, Bernard-JQ

Date From    Date To    Audit Type

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2677774	16 Mar 2021 14:17:17	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC5719S	GBH5355C	11.00
2687759	20 Apr 2021 17:21:03	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC5719S	GBH5355C	11.00

