Mei Kwan (LKKAuto)

From: Claims Dept of CTI <claimsdept@sq.cntaiping.com>

Sent: Friday, 19 March, 2021 5:10 PM

To: Mei Kwan (LKKAuto); Admin A; Jaslin Kok (LKK Auto); Cecilia Low

Cc: Claims Dept of CTI

Subject: O/R: SNM21D201467/C02/GX771Z/LOWCT / FW: Direct Settlement - Accident

Involving GX771Z (OI: CTI - TBA) and GBE6888R (TP: LKK REF -

CC6/CTI21003336/Ura3) on 13/03/2021

Attachments: TP GIA REPORT.pdf

Dear Sir,

Please note that officer in charge for this case is Cecilia Low.

Claim no. SNM21D201467/C02/GX771Z/LOWCT.

Dear Cecilia,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 62247175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 19 March 2021 4:33 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving GX771Z (OI: CTI - TBA) and GBE6888R (TP: LKK REF - CC6/CTI21003336/Ura3) on 13/03/2021

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle GBE 6888R at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: $\underline{MeiKwan@lkkauto.com}$ | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted