

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 05.04.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SMU 9392U / SJN 9023H ON 11.03.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SMU 9392U** , which was involved in the captioned accident with your insured vehicle no: **SJN 9023H** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 5,885.00
2) Loss of Use (4 days X \$100)	\$ 400.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 6,287.00</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                          |
|------------------------------------|--------------------------|
| a) Final Repair Invoice            | b) GIA Search Result     |
| c) Letter of Authorisation, etc... | d) GIA Report            |
| e) I/C & Driving Licence           | f) Insurance Certificate |
| g) Vehicle Registration Log Card   |                          |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd

DATE : 15.03.2021

TO : China Taiping Insurance Singapore Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SMU 9392U / SJN 9023H

ALONG Mounbatten Square Carpark.

ON 11.03.2021

I/We, Selvan s/o Karthigesan.

of (NRIC No./ROC No.) S7504933A

of Blk 215 Tampines Street 23 #02-53 Singapore 520215

owner of vehicle no. SMU 9392U in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SMU 9392U at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :  \_\_\_\_\_

Name of Owner : Selvan s/o Karthigesan.



\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00043472101 Claim No : SNM21D201495/C02/SJN9023H/CHNGPW

Claimant : SELVAN KARTHIGESAN

Amount : S\$6,287.00  
DOLLARS SIX THOUSAND TWO HUNDRED AND EIGHTY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMU 9392U

Insured Vehicle No. : SJN 9023H

Date of Loss : 11/03/2021

Place of Accident : MOUNBATTEN SQUARE CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAN BEE NAR

Driver Name : TAN BEE NAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

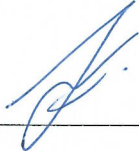
---

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	5,885.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	400.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL . . . . .	S\$	6,287.00
		=====

---

Claimant Name : SELVAN KARTHIGESAN

NRIC No : SXXXX933A

Signature : 

Date : 12 Aug 2021

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22304

Date : 05.04.2021

Vehicle No : SMU 9392U

Make/Model : AUDI A4 1.8

Chassis/Eng# :

Accident Date : 11.03.2021

Claim No :

Reference : 0321 -22304

Policy No :

---

	Amount
To proceed on lump sum repair	S\$ 5500.00

---

E. & O. E.

Total : S\$ 5500.00

GST @ 7% : S\$ 385.00

*Amount Due* : S\$ 5885.00



---

for FASTECH AUTO PTE LTD



INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SJN9023H

Date of Accident

11/03/2021



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... China Taiping Insurance  
Period of Insurance ..... 27/03/2020 - 26/03/2021  
Requested By ..... ALLAN TANG (KIM CHWEE AUT...  
Requested Date ..... 13/03/2021 14:46

### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**Asher Sng (LKKAUTO)**

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 14 April 2021 4:30 PM  
**To:** SHERYNTAN28@HOTMAIL.COM  
**Subject:** ACCIDENT INVOLVING SJN 9023H AND SMU 9392U ON 11/03/2021

**Our Ref: CC6/CTI21003335/Uea3**

14 APR 2021

**TAN BEE NAR**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJN 9023H AND SMU 9392U ON 11/03/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAUTO)

---

**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Tuesday, 8 June 2021 5:06 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D201495/C02/SJN9023H/CHNGPW / FW: Direct Settlement - Accident Involving SJN9023H (OI : CTI - TBA) and SMU9392U (TP : LKK REF - CC6/CTI21003335/Uea3) on 11/03/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

[Strictly Confidential]

Without Prejudice

Dear Asher

Please proceed to resolve claim at S\$ 6,287.00 (all-in).

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Thursday, 27 May 2021 9:02 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM21D201495/C02/SJN9023H/CHNGPW / FW: Direct Settlement - Accident Involving SJN9023H (OI : CTI - TBA) and SMU9392U (TP : LKK REF - CC6/CTI21003335/Uea3) on 11/03/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D201495/C02/SJN9023H/CHNGPW

Our ref : CC6/CTI21003335/Uea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured exit from the parking lot and hit third party parked vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$6,287.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 18,611.58	\$ 5,885.00
2. Loss of Use (4days x \$100)	\$ 400.00	\$ 400.00 (4days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 19,013.58	\$ 6,287.00

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Monday, 22 March 2021 4:50 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D201495/C02/SJN9023H/CHNGPW / FW: Direct Settlement - Accident Involving SJN9023H (OI : CTI - TBA) and SMU9392U (TP : LKK REF - CC6/CTI21003335/Uea3) on 11/03/2021

**[Strictly Confidential]**

Without Prejudice



Dear Mei Kwan/Asher

Attached herewith our insured SAS report for your perusal.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 22 March 2021 4:33 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D201495/C02/SJN9023H/CHNGPW / FW: Direct Settlement - Accident Involving SJN9023H (OI : CTI - TBA) and SMU9392U (TP : LKK REF - CC6/CTI21003335/Uea3) on 11/03/2021

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 19 March, 2021 5:25 PM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D201495/C02/SJN9023H/CHNGPW / FW: Direct Settlement - Accident Involving SJN9023H (OI : CTI - TBA) and SMU9392U (TP : LKK REF - CC6/CTI21003335/Uea3) on 11/03/2021

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D201495/C02/SJN9023H/CHNGPW.

Dear Adeline ,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 19 March 2021 4:38 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJN9023H (OI : CTI - TBA) and SMU9392U (TP : LKK REF - CC6/CTI21003335/Uea3) on 11/03/2021

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMU 9392U at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*