Mei Kwan (LKKAuto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Monday, 22 March, 2021 4:50 PM

To: Mei Kwan (LKKAuto)

Claims Dept of CTI; Asher Sng (LKKAuto); Admin A

Subject: RE: SNM21D201495/C02/SJN9023H/CHNGPW / FW: Direct Settlement - Accident

Involving SJN9023H (OI: CTI - TBA) and SMU9392U (TP: LKK REF -

CC6/CTI21003335/Uea3) on 11/03/2021

Attachments: bill (32).pdf

Categories: HMK

[Strictly Confidential]

Without Prejudice

Dear Mei Kwan/Asher

Attached herewith our insured SAS report for your perusal.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224.7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 22 March 2021 4:33 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D201495/C02/SJN9023H/CHNGPW / FW: Direct Settlement - Accident Involving SJN9023H (OI: CTI - TBA) and SMU9392U (TP: LKK REF - CC6/CTI21003335/Uea3) on 11/03/2021

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Friday, 19 March, 2021 5:25 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Asher Sng (LKKAuto)

<a href="mailto: , Adeline Chng <a href="mailto: , Adeline Chng <a href="mailto: <a href="mailto: , Adeline Chng <a href="mailto: , Adeline Chng <a href="mailto: <a href

Cc: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Subject: O/R: SNM21D201495/C02/SJN9023H/CHNGPW / FW: Direct Settlement - Accident Involving SJN9023H (OI : CTI

- TBA) and SMU9392U (TP: LKK REF - CC6/CTI21003335/Uea3) on 11/03/2021

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D201495/C02/SJN9023H/CHNGPW.

Dear Adeline,

Pls revert LKK.

NOTICE:

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Friday, 19 March 2021 4:38 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJN9023H (OI: CTI - TBA) and SMU9392U (TP: LKK REF -

CC6/CTI21003335/Uea3) on 11/03/2021

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMU 9392U at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted