

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 16 March 2021 12:26 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)'; SUR
Cc: 'Phoebe Xie'
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMJ 2436G DOA: 11.03.2021

Dear Pauline,

Please be informed that we have inspected the vehicle SMJ 2436G on 15/03/2021.

We are pending for estimate from repairer.

Kindly provide us the claim reference of above mentioned.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 15 March 2021 11:35 AM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Jason' <Jason@fastechauto.com.sg>; 'Phoebe Xie' <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMJ 2436G DOA: 11.03.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 15 March, 2021 11:18 AM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Admin-D (LKKAUTO) (<admin-d@lkkauto.com> <admin-d@lkkauto.com>); Admin A (<admin-a@lkkauto.com> <admin-a@lkkauto.com>); Mei Kwan (LKKAUTO) (<Meikwan@lkkauto.com> <Meikwan@lkkauto.com>)
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMJ 2436G DOA: 11.03.2021

Dear Shiyong

Please provide us TP accident report **ASAP** for case registration

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Sent: Friday, 12 March 2021 5:47 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMJ 2436G DOA: 11.03.2021

Without Prejudice

Dear Pauline,

Please arrange (**LKK Auto Consultants Pte Ltd**) to conduct the pre-repair survey.

Thank You

Best Regards,
Shiyong

Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Friday, March 12, 2021 5:31 PM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMJ 2436G DOA: 11.03.2021

Dear Shiyong,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Ong Shiying <shiying.ong@fastechauto.com.sg>
Sent: Friday, 12 March 2021 12:12 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SMJ 2436G DOA: 11.03.2021

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: GBK 1617H.

Date of accident: 11/03/2021

Please arrange Pre-repair Inspection for my client' s vehicle no: SMJ 2436G.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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