

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 29 April 2021 5:04 PM
To: 'CHONG Arnold'
Cc: SUR
Subject: RE: [EXTERNAL] RE: SOM02XPJ_cdge_Our Ref_C1131/20/TAG/PD/PI_(Claim by Foo Sey Hiiang)
Attachments: LKKPhoto.pdf; ASM_LKKInvoice_AC2102642.pdf; Smart Claim.pdf

Dear Arnold,

Enclosed herewith SMF 1246R re-inspection report as per your requested.

The Valuation of SMF 1246R are as below:

Market Value: \$86,000.00 (est)
LTA Rebate: \$66,155.00 (est)
Nett Value: \$19,845.00

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 28 April 2021 2:23 PM
To: 'CHONG Arnold' <arnold.chongcs@axa.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: RE: [EXTERNAL] RE: SOM02XPJ_cdge_Our Ref_C1131/20/TAG/PD/PI_(Claim by Foo Sey Hiiang)

Dear Sir / Mdm,

Thank you for your email.

Dear Shiau Chan,

Kindly assist.

FYNA our ref : **CS/ASM21003327/Gqf3e2**

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: CHONG Arnold <arnold.chongcs@axa.com.sg>
Sent: Wednesday, 28 April, 2021 10:08 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; admin-a@lkkauto.com; 'assignments' <assignments@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Subject: RE: [EXTERNAL] RE: SOM02XPJ_cdge_Our Ref_C1131/20/TAG/PD/PI_(Claim by Foo Sey Hiiang)

Dear LKK team,

We noted that you have provided your invoices, photos and the repair cost recommendation of \$9,500.00 via the vendor portal after the reinspection.

In view the third party law firm would like to have a copy of your reinspection report, please let us have a copy of your reinspection report.

In addition, please also advise us the economical repair limit for this third party vehicle.

Please let us have your report and reply urgently.

Thank you.

Regards,



Arnold Chong

Claims (Litigation) Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Care hotline 1800-880 4888
www.axa.com.sg

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From: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Sent: Tuesday, April 6, 2021 12:25 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; admin-a@lkkauto.com; 'assignments' <assignments@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>
Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>
Subject: RE: [EXTERNAL] RE: SOM02XPJ_cdge_Our Ref_C1131/20/TAG/PD/PI_(Claim by Foo Sey Hiiang)
Importance: High

Hi LKK,

Please let us have the RI report on an urgent basis.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards,



KC Chan |

Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Customer Care No: 1800-880 4888

Email: kianchuan.chan@axa.com.sg

www.axa.com.sg

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, March 15, 2021 11:43 AM

To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>; admin-a@lkkauto.com; 'assignments' <assignments@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; 'Serene Chui Yoke Har' <serene@libertylaw.com.sg>; 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

Subject: [EXTERNAL] RE: SOM02XPJ_cdge_Our Ref_C1131/20/TAG/PD/PI_(Claim by Foo Sey Hiiang)

Dear Sir / Mdm,

Thank you for your assignment.

Appoinment confirm for the Re-Inspection.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Sent: Saturday, 13 March, 2021 10:08 PM

To: admin-a@lkkauto.com; 'assignments' <assignments@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Serene Chui Yoke Har <serene@libertylaw.com.sg>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

Subject: FW: SOM02XPJ_cdge_Our Ref_C1131/20/TAG/PD/PI_(Claim by Foo Sey Hiiang)

Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Serene,

Thank you for the arrangement.

Hi LKK,

Please kindly arrange for RI.

Thank you.

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Warmest Regards,



KC Chan |

Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Customer Care No: 1800-880 4888

Email: kianchuan.chan@axa.com.sg

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From: Serene Chui Yoke Har <serene@libertylaw.com.sg>

Sent: Saturday, March 13, 2021 11:15 AM

To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; Christine Sekhon <chris@libertylaw.com.sg>; May Ng Nian Rou <may@libertylaw.com.sg>

Subject: Re: SOM02XPJ_cdge_Our Ref_C1131/20/TAG/PD/PI_(Claim by Foo Sey Hiiang)

Dear Kian Chuan,

We refer to the above matter and to your email dated 6 March 2021.

Kindly be informed that our client's vehicle no. **SMF 1246R** is available for re-inspection as follows:-

DATE : **17 March 2021 (Wednesday)**

TIME : 1.30 pm
VENUE : 140 Paya Lebar Road Az @ Paya Lebar
Singapore 409015
Contact / Tel : Mr Foo / 9789 8107

Kindly confirm the aforesaid appointment.

Regards,
Serene
for and on behalf of Christine Sekhon
Liberty Law Practice LLP
133 New Bridge Road,
#17-03, Chinatown Point
Singapore 059413
DID: 9628 7186

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On Sat, Mar 6, 2021 at 7:44 PM CHAN Kian Chuan <kianchuan.chan@axa.com.sg> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Serene,

As requested, we hereby attached a copy of the PRI report for your references.

In view of the differences, may we suggest to conduct re-inspection to your client's vehicle.

Please kindly let us know when will it be a good time for the re-inspection.

Thank you.

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Warmest Regards,



KC Chan |

Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Customer Care No: 1800-880 4888

Email: kianchuan.chan@axa.com.sg

www.axa.com.sg

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From: Serene Chui Yoke Har <serene@libertylaw.com.sg>

Sent: Thursday, March 4, 2021 12:24 PM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Christine Sekhon <chris@libertylaw.com.sg>; May Ng Nian Rou <may@libertylaw.com.sg>

Subject: [EXTERNAL] Yr ref: SOM02XPJ; Our Ref: C1131/20/TAG/PD/PI (Claim Foo Sey Hiiang)

Accident involving SMF 1246R and GBE 5549B along PIE towards Tuas on 23 November 2020.

Dear Sirs,

Please find enclosed our Letter of Claim with all its enclosures dated 5 March 2021 for your attention.

Regards,

Serene

for and on behalf of Christine Sekhon
Liberty Law Practice LLP
133 New Bridge Road,
#17-03, Chinatown Point
Singapore 059413

DID: 9628 7186

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