

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 16 March 2021 10:51 AM  
**To:** Admin-D (LKKAuto); assignments; Olea, Maricel; Cheok, Lee Wai; SUR  
**Cc:** 'Hor, Yinrul'; 'Abu Kassim, Noor Mariesa'; Teo, Ericweihong; 'Subramaniam, Divyashni'; 'Lim, Kok-Chong'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJJ1651T AND JQP4601 ON 30/01/2021

Dear Maricel/Kathlyn,

We have conducted vehicle JQP 4601

Please be informed that there is BI involved.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Monday, 15 March 2021 10:29 AM  
**To:** 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJJ1651T AND JQP4601 ON 30/01/2021

Dear Sir/Mdm,

Thank you for the assignment.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Sent:** Monday, 15 March 2021 9:44 AM

**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>

**Subject:** FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJJ1651T AND JQP4601 ON 30/01/2021

Hi LKK,

Kindly assist on attached PRI.

*Thank you.*

Kind regards,

**Eric Teo Wei Hong**

**AIG**

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** Teo, Ericweihong

**Sent:** Monday, March 15, 2021 9:40 AM

**To:** 'freesionautodrive@gmail.com' <[freesionautodrive@gmail.com](mailto:freesionautodrive@gmail.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJJ1651T AND JQP4601 ON 30/01/2021

Without Prejudice

Your Reference: JQP4601

Our Reference : 7673994863SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

**Eric Teo Wei Hong**

**AIG**

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** [freesionautodrive@gmail.com](mailto:freesionautodrive@gmail.com) <[freesionautodrive@gmail.com](mailto:freesionautodrive@gmail.com)>

**Sent:** Monday, March 15, 2021 9:35 AM

**To:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJJ1651T AND JQP4601 ON 30/01/2021

Dear Sir,

We regret to inform you that our client will not appoint any of the surveyors from your list provided.

However, we are pleased to provide below a list of ten surveyors for your consideration.

1. Gilbert Leow - Impact Analysis Consultant
2. Andy Ho - Impact Analysis Consultant
3. Shandy Loh - Impact Analysis Consultant
4. Michael Yap - Mccoy Pte Ltd
5. Joshua Ong - Delta-V Consultant
6. James Ong - Delta-V Consultant
7. Nick Ng - Delta-V Consultant
8. Loo Yee Khang - Cozon Engineers
9. Alex Teo - Cozon Engineers
10. Pal's Appraiser Pte Ltd - Denise Yap

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

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**From:** Teo, Ericweihong

**Sent:** Mon, 15 Mar 2021 00:52:44 +0000

**To:** [freesionautodrive@gmail.com](mailto:freesionautodrive@gmail.com)

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJJ1651T AND JQP4601 ON 30/01/2021

Without Prejudice

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Your Reference: JQP4601

Our Reference : 7673994863SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

**Eric Teo Wei Hong**

**AIG**

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

**From:** Fresion Autodrive <[fresionautodrive@gmail.com](mailto:fresionautodrive@gmail.com)>

**Sent:** Friday, March 12, 2021 4:50 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Subject:** [EXTERNAL] Notification of Accident Involving JQP4601 & SJJ1651T

This message is from an external sender; be cautious with links and attachments.

Our Ref: JQP4601

**Notification of Accident Involving JQP4601 & SJJ1651T**

Please arrange for pre-repair inspection.

Kindly let us have your list of **Ten** surveyors for our consideration.

Please acknowledge upon receipt of the Notification of Accident during office hours

(Mon - Fri, 9:00am - 6:00pm)

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**Best regards,**

**Lee Mei**

**Freesion Autodrive**

25 Kaki Bukit Road 4 #03-33 Synergy@KB

Singapore 417800

Tel: 6702 3533      Fax: 6702 3577

You can protect our environment. Think before you print.

We are pleased to announce that we have embark on a paperless initiative and in connection with this, we will send all invoices and statements in soft-copies via email.

Original copies will be sent via mail only if requested by clients.

We seek your kind understanding on this and appreciate your cooperation on this.

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