

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 16 March 2021 12:31 PM  
**To:** 'Teo, Grace'; Chua, Gek Tiang Ruth  
**Cc:** SUR  
**Subject:** RE: LKK(MC)/nr \ CMTD2100800/RUC(nr) \ NEW THIRD PARTY DIRECT SETTLEMENT  
VEH NO : SMH8727M/SMG6903P DOA 11/03/2021

Dear Ruth,

Please be informed that we have inspected the vehicle SMH 8727M on 15/03/2021.

We are pending for estimate from repairer.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Monday, 15 March 2021 9:41 AM  
**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Chua, Gek Tiang Ruth' <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: LKK(MC)/nr \ CMTD2100800/RUC(nr) \ NEW THIRD PARTY DIRECT SETTLEMENT VEH NO :  
SMH8727M/SMG6903P DOA 11/03/2021

Dear Sir/Mdm,

Thank you for the assignment.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Monday, 15 March 2021 8:00 AM  
**To:** shimin poh <[shimin@jhk.com.sg](mailto:shimin@jhk.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>;  
'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Subject:** LKK(MC)/nr \ CMTD2100800/RUC(nr) \ NEW THIRD PARTY DIRECT SETTLEMENT VEH NO : SMH8727M/SMG6903P DOA 11/03/2021

Without Prejudice

Our Reference : CMTD2100800/RUC  
Your Reference: SMH8727M

Hi Bridget,

We refer to your email reply of 12.03.2021.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SMH8727M** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** shimin poh <[shimin@jhk.com.sg](mailto:shimin@jhk.com.sg)>

**Sent:** Friday, March 12, 2021 4:41 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Cc:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Subject:** Re: PRI/nr \ CMTD2100800/RUC(nr) \ NEW THIRD PARTY DIRECT SETTLEMENT VEH NO : SMH8727M/SMG6903P DOA 11/03/2021

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace:

We wish to choose marcus chua from LKK

**Thank You !**

**Bridget Poh (Shimin)**

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913 Fax: 67435234

On Fri, Mar 12, 2021 at 4:37 PM Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Our Reference : CMTD2100800/RUC

Your Reference: SMH8727M

**Without Prejudice**  
**EMAIL ONLY**

Date: 12/03/2021

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S JOO HAK KEE AUTO PTE LTD**

Dear Bridget,

**ACCIDENT INVOLVING SMG6903P & SMH8727M ON 11.03.2021**

We refer to your Notice of Accident dated 12/03/2021.

Please be informed that we have yet to receive our insured's accident report.

Please be informed that Ms. Ruth Chua is the handler of this case who can be contacted at 63295 153/  
[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** shimin poh <[shimin@jhk.com.sg](mailto:shimin@jhk.com.sg)>

**Sent:** Friday, March 12, 2021 4:10 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** NEW THIRD PARTY DIRECT SETTLEMENT VEH NO : SMH8727M/SMG6903P DOA 11/03/2021

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Dear Sir/Mdm,

Kindly arrange pre-repair survey for the above and if possible would like to do direct settlement.

Please provide us your list of surveyors for our selection.

Attached is the accident report for your reference and we're currently in the midst of preparing the estimate.

Thank you and hope to hear from you soon.

**Thank You !**

**Bridget Poh (Shimin)**

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913 Fax: 67435234



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