



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : SKW 1694 P

Our Ref : CIV1302810 /SLJ 4838 D

Date : 18-02-20

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way

#07-16

Singapore 079120

RE : ACCIDENT INVOLVING **SLJ 4838 D & SKW 1694 P**
ACCIDENT DATE **14.12.2019**
ACCIDENT ALONG **OPEN CARPARK OF BLK 310 SERANGOON AVE 2**

We are the workshop for the owner of motor vehicle no : SLJ 4838 D which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SKW 1694 P we are submitting these claims for your consideration.

1	Cost of repair	S \$	4,505.07
2	Loss of rental <u>8</u> days @ \$ <u>76.95</u> / day	S \$	615.60
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		S \$	5,128.12

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate,etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim

Claims Executive

Email : carmen@esteemperf.com.sg

LETTER OF AUTHORITY

To Whom It May Concern:

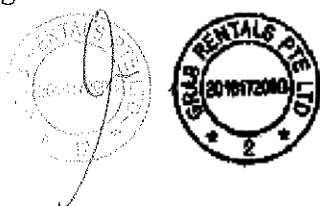
ACCIDENT INVOLVING SLJ 4838 D & SKW 1694 P ALONG OPEN CARPARK OF
BLK 310 SERANGOON AVE 2 ON 14.12.2019 @ 16:25

I, GRAB RENTALS PTE LTD Nric No. 201617200G
of 18, Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SLJ 4838 D do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
/ as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge voucher on my behalf.

Signature of Owner



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **ESTEEM PERFORMANCE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,520.00** (Global Sum) for vehicle no. **SLJ 4838D** that was damaged pursuant to the accident which occurred on **14/12/2019** (date) along **OPEN CARPARK OF BLK 310 SERANGOON AVE 2** (location) involving vehicle no/s **SKW 1694P**.

This is pursuant to the inspection conducted on **18/12/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GRAB RENTALS PTE LTD** (the third party claimant”) of vehicle no. **SLJ 4838D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLJ 4838D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of Apr (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

“The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document”



ESTEEM PERFORMANCE PTE LTD

int:2

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AIG Asia Pacific Insurance Pte Ltd
78, Shenton Way #07-16 AIG Building
Singapore 079120

Claim No: CER1302133
Final No: CIV1302810
Date: 05 Feb 2020
Policy No:
Veh Reg No: SLJ4838D
Make/Model: TOYOTA PRIUS
Chassis No: -
Engine No:
Reg. Date:

ATTN: Motor Claim Department
Your Ref No: SKW1694P
Claim Type: Third Party
Accident Date: 14/12/2019
TP Veh Reg No: SKW1694P

Tax Invoice to Vehicle No :SLJ4838D

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	4,210.35	
		4,210.35	4,210.35
Total			S\$ 4,210.35
Add GST @ 7%			294.72
Total Amount Payable			<u>S\$ 4,505.07</u>

TOTAL: SINGAPORE DOLLAR FOUR THOUSAND FIVE HUNDRED AND FIVE AND CENTS SEVEN ONLY

The above vehicle was surveyed by KENNETH on 18/12/2012

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE



CONFIDENTIAL
SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	09/08/2018	Vehicle Rental Agreement No.	10238
Renter Details		Additional Driver (if any)	
<input checked="" type="checkbox"/> Name	Kian Peng Lim	<input checked="" type="checkbox"/> Name	Ivan Seet Bin Mohd Seet
<input checked="" type="checkbox"/> Address	APT BLK 418 Woodlands Street 41 #06-13	<input checked="" type="checkbox"/> Address	Blk 437 Woodlands Street 41 #09-358
<input checked="" type="checkbox"/> Date of Birth	07/31/1985	<input checked="" type="checkbox"/> Date of Birth	07/03/1984
<input checked="" type="checkbox"/> NRIC/Passport No.	S8524512J	<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Driving License No.	S8524512J	<input checked="" type="checkbox"/> Driving License No.	S8490044C
<input checked="" type="checkbox"/> Telephone No.	6590079909	<input checked="" type="checkbox"/> Telephone No.	6590108484
<input checked="" type="checkbox"/> Mobile No.	6590079909	<input checked="" type="checkbox"/> Mobile No	
Vehicle Description		Additional Driver (if any)	
<input checked="" type="checkbox"/> Vehicle No	SLJ4838D	<input checked="" type="checkbox"/> Name	Zhenwei Wong
<input checked="" type="checkbox"/> Make/Model	TOYOTA Prius	<input checked="" type="checkbox"/> Address	Blk 322A Anchorvale Drive #12-164
Rental Period		<input checked="" type="checkbox"/> Date of Birth	04/03/1994
<input checked="" type="checkbox"/> Minimum Rental Period	364	<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Date/ Time Checked Out	09/08/2018	<input checked="" type="checkbox"/> Driving License No.	S9411099H
<input checked="" type="checkbox"/> No. of Days	424	<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Expected Date/Time of Return	09/07/2019	<input checked="" type="checkbox"/> Mobile No	
<input checked="" type="checkbox"/> Actual Date/Time of Return	11/06/2019		
Rental Charges* & Deposit			
<input checked="" type="checkbox"/> () RR Rental Charges/Day	Per day @ S\$84.00 Per week @ S\$588.00	Deposit Received	S \$1,500.00
<input checked="" type="checkbox"/> (X) ER Promotion Rental Charges/Day	Per day @ S \$76.95 Per week @ S\$538.65	Total Amount Received*	S \$33,554.08
<input checked="" type="checkbox"/> (X) CDW Charges/Day	Per day @ S\$4.28 Per week @ S\$29.96	* Inclusive GST	
Rental Period	364 days / 60 weeks	Total Rental Charges	S \$34,150.46

Insurance Matters (Accident/Theft)				
Liability Assessment / Nature of Incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3 rd Party Damage if applicable)*	Renter or authorised driver(s) is below 26 years of age	
3 rd Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not Applicable	Not Applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3 rd parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

* excess payable is accumulative & inclusive of GST

Payment Method			
<input checked="" type="checkbox"/> Driver Wallet		<input type="checkbox"/> Cash	S\$
<input type="checkbox"/> Credit Card		<input type="checkbox"/> Debit Account	
Type		Bank Name	
Card No.		Account No.	

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sq/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law.

☒ X

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
 - timely payment of all Rental Charges at all times
 - timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
 - there are no accidents, thefts or other incidents occurring within the first week of rental
 - the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities
- ("Qualifying Incident").

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:

[insert description of promotion(s) &/or refer to relevant section above if already described above]

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp
Date:



Authorised Signatory/Stamp
Grab Rentals Pte Ltd

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Dec 2019 / 10:35:13

Receipt Date/Time : 16 Dec 2019 / 10:35:13

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191216-000751

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKW1694P				
As at 14 Dec 2019/16:25:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKW1694P Enquiry Fee 20191216103357155722	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20191216103412240	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Re: ACCIDENT INVOLVING SKW 1694P(AIG) AND SLJ 4838D AT/ALONG SERANGOON AVE 2 CARPARK NEAR BOUNDARY RD EXIT ON 14/12/2019

Chao Wei Sitoh <spheregarden@hotmail.com>

Fri 12/3/2021 5:02 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Ok, thank you.

Get [Outlook for Android](#)

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, March 12, 2021 3:12:59 PM

To: Chao Wei Sitoh <spheregarden@hotmail.com>

Subject: RE: ACCIDENT INVOLVING SKW 1694P(AIG) AND SLJ 4838D AT/ALONG SERANGOON AVE 2 CARPARK NEAR BOUNDARY RD EXIT ON 14/12/2019

Hi Mr Chao Wei,

We will proceed to resolve with third party at 50/50 basis as both parties should exercise caution.

No further action is required from your end if you agreed to let AIG settle the matter.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chao Wei Sitoh <spheregarden@hotmail.com>

Sent: Friday, 12 March 2021 2:46 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SKW 1694P(AIG) AND SLJ 4838D AT/ALONG SERANGOON AVE 2 CARPARK NEAR BOUNDARY RD EXIT ON 14/12/2019

Hi,

I'm a little confused.

So what's the conclusion again?

Because this accident was in 2019 and it's now 2021.

Regards

Chao Wei

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, March 12, 2021 2:37:48 PM

To: Chao Wei Sitoh <spheregarden@hotmail.com>

Subject: RE: ACCIDENT INVOLVING SKW 1694P(AIG) AND SLJ 4838D AT/ALONG SERANGOON AVE 2 CARPARK NEAR BOUNDARY RD EXIT ON 14/12/2019

Hi Mr Chao Wei,

We did not deny that third party has started moving, but the fact is should our driver slowing down or stop her vehicle upon knowing third party was moving on her left and oncoming vehicle turning left from the right direction, the collision could have been avoided instead, our driver continue moving and swerve towards left as resulted collision. Therefore, both parties failed to take evasive action to avoid collision are contributory liable for the accident.

Hope the above clarified.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chao Wei Sitoh <spheregarden@hotmail.com>

Sent: Thursday, 11 March 2021 10:01 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SKW 1694P(AIG) AND SLJ 4838D AT/ALONG SERANGOON AVE 2 CARPARK NEAR BOUNDARY RD EXIT ON 14/12/2019

Hi.

Thanks.

Check the video at 16:34:25 of the timestamp or 6th second of the video. His wheel started moving while my mother was already beside him at his blind spot. Judging from that if he did not move, my car would've made it around without collision.

Regards

Chao Wei

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, March 11, 2021 9:47:10 AM
To: Chao Wei Sitoh <spheregarden@hotmail.com>
Subject: RE: ACCIDENT INVOLVING SKW 1694P(AIG) AND SLJ 4838D AT/ALONG SERANGOON AVE 2 CARPARK NEAR BOUNDARY RD EXIT ON 14/12/2019

Hi Mr Chao Wei,

Attached as requested.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chao Wei Sitoh <spheregarden@hotmail.com>
Sent: Thursday, 11 March 2021 9:11 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SKW 1694P(AIG) AND SLJ 4838D AT/ALONG SERANGOON AVE 2 CARPARK NEAR BOUNDARY RD EXIT ON 14/12/2019

Hi Hsiao Tong,

Can you please send me your copy of my video to look through it again. I significantly saw the car move on the left side of the video as my car is passing the other car.

Regards
Chao Wei.

Get [Outlook for Android](#)

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, March 11, 2021 8:23:23 AM
To: spheregarden@hotmail.com <spheregarden@hotmail.com>
Subject: RE: ACCIDENT INVOLVING SKW 1694P(AIG) AND SLJ 4838D AT/ALONG SERANGOON AVE 2 CARPARK NEAR BOUNDARY RD EXIT ON 14/12/2019

Hi Mr Chao Wei,

Thank you for your email.

No though third party vehicle was stationary before the collision, but he had shows his right signal lamp which indicated his intention to move off. Your vehicle was overtaking third party vehicle from the right, there is another oncoming taxi turning in from the right direction, so in order to avoid face to face collision, your vehicle swerved toward left lane where third party started to move off. We are of the view that liability is to be shared equally as both parties should exercise caution and due care. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please be assured that we will do our due diligence to mitigate the cost.

Please contact us if you have further queries. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chao Wei Sitoh <spheregarden@hotmail.com>

Sent: Tuesday, 9 March 2021 8:28 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SKW 1694P(AIG) AND SLJ 4838D AT/ALONG SERANGOON AVE 2 CARPARK NEAR BOUNDARY RD EXIT ON 14/12/2019

Hi.

According to the video, he was stationary and only started moving after my car was already beside him and it's the responsibility of a driver to check for blind spots before moving any vehicle.

On that note, should he not move. The left swerve avoiding the taxi would have missed him. But because he was moving at the same time, the collision occurred.

Regards

Chao Wei

Get [Outlook for Android](#)

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, March 9, 2021 12:03:38 PM

To: spheregarden@hotmail.com <spheregarden@hotmail.com>

Subject: ACCIDENT INVOLVING SKW 1694P(AIG) AND SLJ 4838D AT/ALONG SERANGOON AVE 2 CARPARK NEAR BOUNDARY RD EXIT ON 14/12/2019

09 March 2021

Mr Sitoh Chao Wei

[By Email Only]

Dear Sir/Madam,

You Ref: SKW1694P

Our Ref: CC4/AIG19022355/Kpa3q2-1

ACCIDENT INVOLVING SKW 1694P(AIG) AND SLJ 4838D AT/ALONG SERANGOON AVE 2 CARPARK NEAR BOUNDARY RD EXIT ON 14/12/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SLJ4838D against your insurance policy.

We have reviewed the matter and based on all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by SLJ4838D. From your video footage, we observe that third party was moving off from the stationary position while our vehicle was overtaking and swerved a bit to the left as resulted the collision. Both parties should exercise caution on this matter. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Dec 2019 14:22	Clim Dtl Modified	Claimant's Name: -> GRAB RENTALS PTE LTD. Claimant's ID: -> 201617200G.	[A] HOW MEI KWAN
2	20 Dec 2019 14:22	Clim Veh Model Changed	(205436) TOYOTA PRIUS HYBRID 1.8 CVT (A).	[A] HOW MEI KWAN
3	20 Dec 2019 14:22	Clim Created	Reg No: SLJ4838D. Acct Date: 2019/12/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Esteem Performance Pte Ltd (HQ)	[A] HOW MEI KWAN
4	20 Dec 2019 14:22	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Dec 2019 14:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/02	[A] HOW MEI KWAN
6	20 Dec 2019 14:22	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Dec 2019 14:22	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	20 Dec 2019 14:22	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	20 Dec 2019 14:22	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	26 Dec 2019 16:55	Video Downloaded	Downloaded Video - Accident	[A] CHAN JIA LE
11	09 Jan 2020 15:13	Video Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ
12	20 Jan 2020 17:28	Video Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ
13	06 Mar 2020 09:09	Video Downloaded	Downloaded Video - Accident	[I] Shahzlan Bin Laili
14	06 Mar 2020 15:16	Label Removed	(19):Fastlane.	[A] HOW MEI KWAN
15	06 Mar 2020 15:16	Label Added	(64):Revoked / No settlement.	[A] HOW MEI KWAN
16	09 Mar 2020 12:29	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	09 Mar 2020 12:29	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	09 Mar 2020 12:29	Clim Dtl Modified	JPJ Reg. Date: -> 2016/12/14.	[A] JOANNE LEE KHANG MIN
19	09 Mar 2020 12:29	Clim Details Notified		[A] JOANNE LEE KHANG MIN
20	12 Mar 2020 10:29	Adj Ofr Auth Verified	Verified: 4257.82	[A] Lee Su Li
21	12 Mar 2020 10:29	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC2002059.	[A] Lee Su Li
22	12 Mar 2020 10:29	Adj Rpt Submitted	Amt:4257.82. Late Remarks:	[A] Lee Su Li
23	12 Mar 2020 10:29	Adj Invoice Submitted		[A] Lee Su Li
24	12 Mar 2020 10:29	Ins Rpt-For-Repairer Sent	Rpt-type 1	[A] Lee Su Li
25	12 Mar 2020 10:29	Ins Ofr Authorized	Approved amt: 0.00 (nett)	[A] Lee Su Li
26	12 Mar 2020 10:29	Claimant Ofr Acceptance Bypassed		[A] Lee Su Li

 **AUDIT TRAIL**

No.	On	Audit	Remarks	By
27	25 Jan 2021 10:38	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
28	09 Mar 2021 17:23	Ins Send Back Adj Rpt		[I] Ler, Bernard-JQ
29	09 Mar 2021 17:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/11	[I] Merimen Administrator
30	09 Mar 2021 17:23	Adj Mandate Set	Maintained.	[I] Merimen Administrator
31	09 Mar 2021 17:29	Label Removed	(64):Revoked / No settlement.	[A] CHEW HSIAO TONG
32	09 Mar 2021 17:29	Label Added	(19):Fastlane.	[A] CHEW HSIAO TONG
33	10 Mar 2021 15:03	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
34	11 Mar 2021 09:45	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
35	15 Mar 2021 16:09	Claim Offer Type Changed	Offer Type: Contract Repair->Cost of Repairs	[A] CHEW HSIAO TONG
36	15 Mar 2021 16:21	Adj Mandate Request	Cur Req:2529.31:Liability:50% *Quantum:[(a)CORw/GST: \$4,505.07 + (b)LOR(7days x \$76.95): \$53 8.65]@50% =\$2,521.86 + (c)LTA/GIA search fee: \$7.45 = Total: \$2,529.31 *4 recommendation repair days + 1Sunday + 2PRS = 7days *For your approval please.	[A] CHEW HSIAO TONG
37	22 Mar 2021 13:36	Video Downloaded	Downloaded Video - Accident	[I] Khoo, Kay-Eng
38	22 Mar 2021 13:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/11	[I] Khoo, Kay-Eng
39	22 Mar 2021 13:43	Adj Mandate Set	Approved:2529.31.	[I] Khoo, Kay-Eng

Date From   
 Date To   
 Audit Type 

ACTIVITY

[09/03/2021 11:55] CHEW HSIAO TONG:

Called OI, Mr Sitoh. Advised him that TP had appealed for this matter. We have reviewed the matter and we are of the view that both parties should exercise caution. We propose 50/50 for this matter. OI noted and agreed to let AIG handle.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2384766	23 Dec 2019 12:46:56	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLJ4838D	Abu Kassim, Noor Mariesa	xx.xx
2384772	23 Dec 2019 12:49:51	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLJ4838D	SKW1694P	11.77
2462292	09 Mar 2020 12:29:20	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLJ4838D	SKW1694P	11.77

