

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 6 April 2021 3:09 PM  
**To:** Carmen Lim  
**Subject:** RE: Your ref: SLJ4838D [ACCIDENT INVOLVING VEHICLES SKW1694P AND SLJ4838D ON 14/12/2019]  
**Attachments:** DV\_SLJ4838D.pdf

Without Prejudice  
(save as to costs)

Dear Carmen,

Thank you for your email.

We confirm settlement at a global sum of **\$2,520.00(all-in)**.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Monday, 5 April 2021 11:01 AM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** Re: Your ref: SLJ4838D [ACCIDENT INVOLVING VEHICLES SKW1694P AND SLJ4838D ON 14/12/2019]

Dear Hsiao Tong,

Let us close at \$2,520.00?

Thank you

Freundliche Grüße / Best Regards

## Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

**M:** 8799 0066

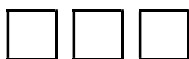
**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

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On Fri, Apr 2, 2021 at 1:04 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**  
**(save as to costs)**

Hi Carmen,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$2,500.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>

**Sent:** Wednesday, 31 March 2021 11:31 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; serence ctc <[serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)>; jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>

**Subject:** Re: Your ref: SLJ4838D [ACCIDENT INVOLVING VEHICLES SKW1694P AND SLJ4838D ON 14/12/2019]

Dear Hsiao Tong,

We rejected your offer.

In order to wrap this case amicable , we prepare to accept **\$2529.31** to settle property claim , breakdown as below :-

**COR - \$4505.07**

**LOR - \$538.65 (\$76.95 x 7 days)**

DOA : 14.12.2019 @ 16:25 (SAT) -

PRI REQUEST : 16.12.2019 - 1 DAY

PENDING PRI : 17.12.2019 - 1 DAY

SURVEY DATE : 18.12.2019

RECOMMEND : 4 DAYS

WEEKEND (17/12/2019) : 1 DAY

TOTAL : 7 DAYS

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50% : **\$2521.86**

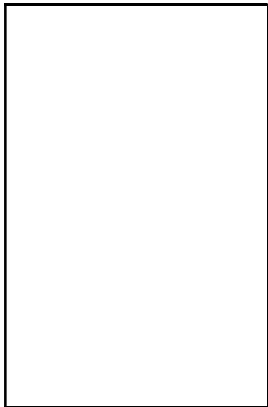
**LTA search : 7.45**

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**TOTAL : \$2529.31**

Pls review the above matter and let us hear from you favorably.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

**M:** 8799 0066

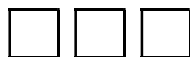
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(Workshop)

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On Sat, Mar 27, 2021 at 3:26 PM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$2,450.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

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**From:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>

**Sent:** Friday, 26 March 2021 5:08 PM

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; serence ctc <[serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)>; jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)>; Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>

**Subject:** Re: Your ref: SLJ4838D [ACCIDENT INVOLVING VEHICLES SKW1694P AND SLJ4838D ON 14/12/2019]

Dear Hsiao Tong,

**ACCIDENT INVOLVING SLJ4838D & SKW1694P ON 14.12.2019.**

We refer to our email dated 23.02.2021.

We believe by right now , you have completed your investigation with your insured / insured's driver.

Kindly let us hear from your favorably asap.

Thank you

Freundliche Grüße / Best Regards

## Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

**M:** 8799 0066

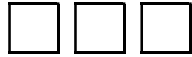
**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

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(Workshop)

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On Tue, Feb 23, 2021 at 4:26 PM Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)> wrote:

Dear Hsiao Tong ,

**ACCIDENT INVOLVING SLJ4838D & SKW1694P ON 14.12.2019.**

We refer to your email dated 25.01.2021.

We believe by right now , you have completed your investigation with your insured / insured's driver.

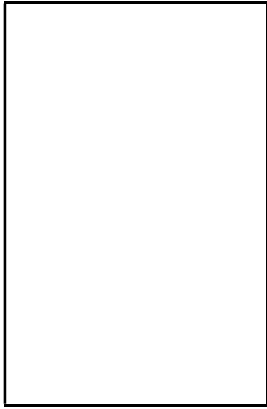
Kindly let us hear from your favorably asap.

Thank you

Freundliche Grüße / Best Regards

## Carmen Lim

Accident Claim Executive | Operation



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**M:** 8799 0066

**P:** 6484 1221

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On Mon, Jan 25, 2021 at 10:51 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi Carmen,

Thank you for your email.

We have appealed your matter to our principal for further review.

We will get back to you once we received instruction from AIG. Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>  
**Sent:** Friday, 22 January 2021 4:04 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; serence ctc <[serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)>; jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** Your ref: SLJ4838D [ACCIDENT INVOLVING VEHICLES SKW1694P AND SLJ4838D ON 14/12/2019]

Dear Hsiao Tong ,

**ACCIDENT INVOLVING SKW 1694P & SLJ 4838D ON 14/12/2019**

As spoken , understand that Jia Le was no longer with LKK.

We would like to request you to re-open the file because our insured was informed us your client has accept the 50% liability to close case.

Therefore, we would like to propose to close this case at 50% liability at \$2567.79 to settle property damage claim.

Pls review the above matter and let us hear from your favorably asap.

Thank you

Freundliche Grüße / Best Regards

## Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

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