

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 9 March 2021 12:11 PM
To: Ler, Bernard-JQ
Subject: RE: AIG Ref: 7476235776SG [ACCIDENT INVOLVING VEHICLES SKW1694P AND SLJ4838D ON 14/12/2019]

Hi Bernard,

I have managed to speak to our insured Mr Sitoh and advised him on our direction for this matter. He agreed to let AIG handle & settle the matter.

Kindly assist to reopen the case in Merimen for our necessary action. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Monday, 25 January 2021 11:06 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: AIG Ref: 7476235776SG [ACCIDENT INVOLVING VEHICLES SKW1694P AND SLJ4838D ON 14/12/2019]

Hi Hsiao Tong,

You may proceed with 50/50, provided that OI is agreeable.

Kindly update me on the progress.

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: 25 January 2021 10:46
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: [EXTERNAL] AIG Ref: 7476235776SG [ACCIDENT INVOLVING VEHICLES SKW1694P AND SLJ4838D ON 14/12/2019]

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

We refer to the above matter.

Please be informed that third party appealed on our rejection for this matter. Kindly refer to the email attached for your easy reference.

We have reviewed the matter and based on OI video, third party was moving off from the stationary position while our insured driver overtaking and swerved a bit to the left as resulted the collision. Both parties should exercise caution on this matter.

In view of this, kindly advise if we may resolve the matter at 50/50 with third party or else advise further instruction. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]
Sent: Monday, 20 January 2020 5:30 PM
To: Jia Le (LKK Auto)
Subject: RE: Your ref: SLJ4838D [ACCIDENT INVOLVING VEHICLES SKW1694P AND SLJ4838D ON 14/12/2019]

Dear Jia Le,

Please proceed as proposed.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Jia Le (LKK Auto) [<mailto:Jiale@lkkauto.com>]

Sent: 03 January 2020 10:57

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Subject: [EXTERNAL] Your ref: SLJ4838D [ACCIDENT INVOLVING VEHICLES SKW1694P AND SLJ4838D ON 14/12/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

From the OI video, TP was stationary on left side of driveway to pick up passenger. While OI overtaking, TP vehicle moving off from stationary position, thus causing the accident.

Therefore, we would like to reject the claim.

Kindly let us have your instruction.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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