

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

Our Ref : MC1901815
Your Ref : CC4/AIG21003294
Date : 28/07/2021

AIG Asia Pacific Insurance Pte. Ltd.
78, SHENTON WAY
#07-16 CHARTIS BUILDING
SINGAPORE 079120

Dear Sir/Madam,

Request for Direct Settlement for Accident involving our client's vehicle SMP2460D and your Insured GBF6472B ON 10/03/2021 08:30 ALONG PIE EXIT TO JALAN BAHAR

We refer to the above matter.

Please assess through your Insured's (GBF6472B) report and our Client (SMP2460D) – TAN YONG LI JUSTIN's report as attached and advise whether there are possibilities of direct settlement.

Please find attached the following :

- 1) Final Bill
- 2) GIA Motor Accident Report form
- 3) Certificate of Insurance
- 4) GIA Search

The above vehicle was surveyed by Kenneth Kong appointed by AIG on 22/03/2021.

We would quantify our claim as below:-

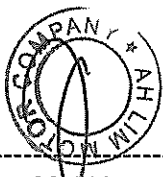
Cost of Repair : \$1,119.41
Loss Of Use : \$160.00(2 X \$80) Surveyor recommend 2 days.
GIA Search : \$2.00
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Total	: \$1,281.41
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Kindly acknowledge and revert on the possibility of direct settlement within 14 days.

Thank You.

Yours faithfully,



Kee Mu Hong

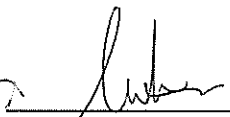
Authorization to Act

I, TAN YONG LI JUSTIN (the third party claimant) of 994B BUANGKOK LINK #15-33A 5532994 (address), owner of SMP2460D (Vehicle No) hereby authorize **Ah Lim Motor Company** (the workshop) to act for me in respect to my claim for the repair cost and / or rental and / or loss of use (Claim) for my vehicle no SMP2460D that was damaged pursuant to the accident which occurred on 10/03/2021 (date) along PIE Exit to JALAN BAHAR (location) involving the vehicle no GBF6492B (the accident).

I further authorize the workshop to settle the above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive the payment further to settlement of my claim with payment cheque/s made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.

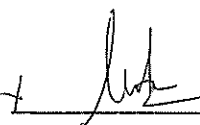
Dated this 11 day of March (month) 20 21 (year)


Signed by Third party claimant
Owner vehicle no:


Signed by the workshop

Personal Data Protection Act 2012

I/ we acknowledge and consent to Ah Lim Motor Company collecting, using and disclosing and / or processing my/our personal data to Third Party service providers and/or Insurance company my / our personal data for the purpose of processing the claims and related insurance / claim matters.


Owner signature

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, AH LIM MOTOR COMPANY (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,200.00 (Global Sum) for vehicle no. SMP 2460D that was damaged pursuant to the accident which occurred on 10/03/2021 (date) along PIE EXIT TO JALAN BAHAR (location) involving vehicle no/s GBF 6472B.

This is pursuant to the inspection conducted on 22/03/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TAN YONG LI JUSTIN (the third party claimant”) of vehicle no. SMP 2460D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMP 2460D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of Jan (month) 2022 (year)



Signed by appointed surveyor

AH LIM MOTOR COMPANY
No. 10 Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint Singapore 568047
Tel: 6483 1244 Fax: 6483 6170

Signed by “the workshop” (with chop)

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

M/S : TAN YONG LI JUSTIN
994B BUANGKOK LINK
#15-337
SINGAPORE 532994

ATTN:

Your Ref No: SMP2460D
Claim Type: Third Party
Accident Date: 10/03/2021
TP Veh Reg No: GBF6472B

Claim No: MC1901815
No: AL1905248
Date: 28 Jul 2021
Policy No: V0110711
Veh Reg No: SMP2460D
Make/Model: NISSAN SYLPHY 1.6
CVT
Chassis No: MNTBBAB17Z0030361
TP Ins Co: AIG

Tax Invoice-Final Repair Cost to Vehicle No :SMP2460D

Description	Quantity	List Price S\$	Amount S\$
SPARE PARTS			
1 REAR BUMPER	1 PC	679.00	
2 REAR BUMPER CLIPS	12 PC	61.20	
		740.20	
	Less 10%	74.02	666.18
LABOUR			
3 TO REMOVE AND REINSTALL/REPLACE FRONT/REAR BUMPER SENSORS.	1 PC	60.00	
4 TO DISMANTLE ALL DAMAGED PARTS.TO CUT & WELD.TO KNOCK & REPAIR REAR END APENL INNER PANELS AND AFFECTED AREAS. TO REFIT LISTED PARTS BACK SAME.	1 PC	120.00	
5 TO SPRAY REAR BUMPER,REAR END PANEL.	1 PC	200.00	
		380.00	380.00
Total			S\$ 1,046.18
Add GST @ 7%			73.23
Total Amount Payable			S\$ 1,119.41

TOTAL: SINGAPORE DOLLAR ONE THOUSAND ONE HUNDRED NINETEEN AND CENTS FORTY ONE ONLY

The above vehicle was surveyed by KENNETH KONG -LKK on 22/03/2021

For AH LIM MOTOR COMPANY

E. & O. E.

AUTHORISED SIGNATURE




INSURER ENQUIRY

Find insurer

Vehicle reg. no.

gbf6472b

Date of Accident

10/03/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG**

Period of Insurance **25/01/2021 - 24/01/2022**

Requested By **KEE MUI HONG (AH LIM MOTO...**

Requested Date **11/03/2021 14:10**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**ACCIDENT INVOLVING GBF 6472B(AIG) AND SMP 2460D AT/ALONG PIE > TUAS
(BEFORE JALAN BAHAR EXIT) ON 10/03/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 18/5/2021 9:23 AM

To: nick.goh@coring.com.sg <nick.goh@coring.com.sg>

18 May 2021

M/s KONG GENERAL CONTRACTOR PTE LTD

[By Email Only]

Driver: Mr Nick Goh Jing Wei

Dear Sir/Madam,

You Ref: GBF6472B

Our Ref: CC4/AIG21003294/Kps3

**ACCIDENT INVOLVING GBF 6472B(AIG) AND SMP 2460D AT/ALONG PIE > TUAS (BEFORE JALAN BAHAR EXIT)
ON 10/03/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMP2460D against your insurance policy.

We have reviewed the matter and based on all the available information on hands, we are of the view that we do not have a good defense towards the claim submitted by SMP2460D. From third party video footage, we are of the view that there is contact between both vehicles as there is a slight jerk on third party vehicle. The damage to third party rear portion is very minor as the impact occur when third party vehicle is still in motion. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Mar 2021 17:45	Clm Dtl Modified	Claimant's Name: -> TAN YONG LI JUSTIN.	[A] Lee Su Li
2	12 Mar 2021 17:45	Clm Veh Model Changed	(202980) NISSAN SYLPHY 1.6 (A).	[A] Lee Su Li
3	12 Mar 2021 17:45	Clm Created	Reg No: SMP2460D. Acct Date: 2021/03/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ah Lim Motor Company (AMK)	[A] Lee Su Li
4	12 Mar 2021 17:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	12 Mar 2021 17:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/23	[A] Lee Su Li
6	12 Mar 2021 17:45	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	12 Mar 2021 17:45	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	12 Mar 2021 17:45	Label Added	(19):Fastlane.	[A] Lee Su Li
9	12 Mar 2021 17:45	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	24 Mar 2021 01:09	Adj Adjuster Assigned	ACCUSER4 -> KENNETH KONG	[A] Lee Su Li
11	26 Mar 2021 18:42	Video Downloaded	Downloaded SMP2460D vs GBF6472B_TP VIDEO(REAR)	[I] Syed-Yusoff, Saliha
12	14 Apr 2021 08:35	Video Downloaded	Downloaded Video - Accident	[I] Low, Xianyu
13	14 Apr 2021 08:54	Clm Registration Modified	Acct Time:08:00:00->08:15:00.	[I] AIG OneClaim Integration User
14	14 Apr 2021 15:37	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	14 Apr 2021 15:45	Video Downloaded	Downloaded Video - Accident	[A] BRYAN TANI
16	14 Apr 2021 15:47	Video Downloaded	Downloaded SMP2460D vs GBF6472B_TP VIDEO(REAR)	[A] BRYAN TANI
17	14 Apr 2021 15:47	Video Downloaded	Downloaded Video - Accident	[A] BRYAN TANI
18	19 Apr 2021 10:30	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
19	19 Apr 2021 10:30	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
20	19 Apr 2021 10:31	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
21	28 Apr 2021 15:34	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
22	28 Apr 2021 15:34	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
23	20 May 2021 08:49	Video Downloaded	Downloaded SMP2460D vs GBF6472B_TP VIDEO(REAR)	[A] KENNETH KONG
24	20 May 2021 08:50	Video Downloaded	Downloaded SMP2460D vs GBF6472BTP VIDEO(FRONT)	[A] KENNETH KONG
25	20 May 2021 08:51	Video Downloaded	Downloaded Video - Accident	[A] KENNETH KONG

AUDIT TRAIL

No.	On	Audit	Remarks	By
26	19 Sep 2021 22:33	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
27	19 Sep 2021 22:33	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
28	19 Sep 2021 22:33	Clim Dtl Modified	JPJ Reg. Date: -> 2017/09/25.	[A] JOANNE LEE KHANG MIN
29	19 Sep 2021 22:33	Clim Details Notified		[A] JOANNE LEE KHANG MIN
30	14 Oct 2021 13:56	Adj Mandate Request	Cur.Reg:1241.41:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,119.41 + (b)LOU(2days x \$60.00): \$120.00 + (c)Search fee: \$2.00 = Total: \$1,241.41 *2 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
31	20 Oct 2021 10:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/23. Mandate Remarks: please proceed with settlement @ \$1, 241.41 [COR-\$1,119.41 LOU-\$120 LTA-\$2]**subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
32	20 Oct 2021 10:51	Adj Mandate Set	Approved:1241.41:please proceed with settlement @ \$1,241.41 [COR-\$1,119.41 LOU-\$120 LTA-\$2] **subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type 

ACTIVITY

[20/05/2021 11:26] CHEW HSIAO TONG:
Called OID, Mr Nick. He will not private settle. He will let insurance to settle the matter.

[17/05/2021 12:35] CHEW HSIAO TONG:
Called OID Mr Nick to advise him that based on video footage. There is a very slight jerk, the contact is very minor. Advised him that liability is really difficult to fight. See if he wants to private settle or not. He said that he will call TP owner and get back to us.

[15/04/2021 12:44] CHEW HSIAO TONG:
Called OID, Mr Nick. Not pick up.

[12/04/2021 12:01] CHEW HSIAO TONG:
Called OID, Mr Nick. Not pick up.

[30/03/2021 11:23] CHEW HSIAO TONG:
Called OID, Mr Nick. He is the driver. He said that no accident. He had done police report, advised him to bring the police report to AIG ARC to lodge the SAS report in order for AIG to act on it

[30/03/2021 11:23] CHEW HSIAO TONG:
TP provided our driver details: -
Driver's Name: Nick Goh Jing Wei
NRIC: SXXXX179J
HP: 96584114

[16/03/2021 10:54] Lee Su Li:
OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2677079	12 Mar 2021 17:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMP2460D	GBF6472B	11.00
2678900	19 Mar 2021 17:00:27	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMP2460D	CHEW HSIAO TONG	xx.xx
2685944	14 Apr 2021 08:35:29	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMP2460D	Low, Xianyu	xx.xx
2695039	18 May 2021 09:11:04	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMP2460D	CHEW HSIAO TONG	xx.xx
2726132	19 Sep 2021 22:33:20	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMP2460D	GBF6472B	11.00