

THIRD PARTY CLAIM

Date: 11/03/2021

Name & Address Of Claimant: CHEONG CHEE HOO

C/O: KAN FOOK SING MOTOR WORKSHOP 61 DEFU LANE 12 SINGAPORE 539147

Name & Address Of Third Party Insured: LONPAC INSURANCE BHD

300 Beach Road #17-04/07 The Concourse Singapore 199555.

Dear Sir/Madam,

Accident involving vehicles SMU2856U & YN1065L
on 11/03/2021 along/ at

SHUN LI INDUSTRIAL PARK, 253 KAKI BUKIT AVENUE 1

I am the owner of vehicle registration no: SMU2856U which was involved in the
above mentioned vehicle registration no: YN1065L which I understand is insured
with you.

The accident was clearly caused by your insured's negligence and I am therefore claiming compensation from you for all financial losses as itemized below:-

1 Repair Costs	S\$ <u>5,772.44</u>
2 Miscellaneous Items	S\$ <u>-</u>
3 Surveyor Fee	S\$ <u>-</u>
4 LTA/GIA Search Fee	S\$ <u>-</u>
5 Loss of Use / Rental for <u>9</u> days @ S\$ <u>192.60</u> per day	S\$ <u>1,733.40</u>
6 Excess	S\$ <u>-</u>
TOTAL:	S\$ <u>7,505.84</u>

I enclosed the relevant copies of documents in support of my claims. Your prompt settlement of my claim would be much appreciated. If you require any other information, please contact my workshop at **KAN FOOK SING MOTOR WORKSHOP**, 61 Defu Lane 12 Singapore (539147), Tel: 6747 9560 Fax: 6748 1006, Email: ryan@kanfs.net / patricia@kanfs.net. I have authorized the said workshop to deal with my repairs & accept payment in relation to the claim for repairs/loss of use & execute documents on my behalf for the purpose of my convenience.

*** Please be informed that this Letter of Demand is SOLELY for the claimant's claim for damage to motor vehicle/ motor cycle no.: SMU2856U and it does not include the claimant's claim for personal injuries and medical expenses.*

*** Please note that the claimant will only execute Discharge Voucher in respect of his/ her claim for the damage to his/ her motor vehicle/ motor cycle no: SMU2856U.*

Thank you.

Your faithfully



AUTHORISATION FORM

TO:-

KAN FOOK SING MOTOR WORKSHOP
61 DEFU LANE 12
SINGAPORE 539147

FROM:-

NAME: CHEONG CHEE HOO
NRIC NO: S7482607E

Dear Sir/Madam

Accident on 11/03/2021 involving vehicles SMU2856U & YN1065L
along/at SHUN LI INDUSTRIAL PARK , 253 KAKI BUKIT AVENUE 1

I/We CHEONG CHEE HOO the owner of
vehicle registration no: SMU2856U hereby do authorize you. Kan Fook Sing Motor
Workshop to commence repairs to my above mentioned vehicle.

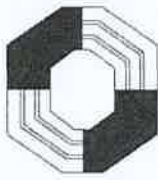
I/ We confirm that Kan Fook Sing Motor Workshop is hereby authorized to handle the repairs of my/ our
vehicle and/ or to negotiate and settle any claims relating to the above accident which I/ We may have
against other third party/ parties or insurers and/ or to instruct lawyers on my/ our behalf to facilitate the
third party claim for me/ us.

Kan Fook Sing Motor Workshop is here by authorized to execute and /or sign my documents/ discharge
vouchers/ discharge agreements regarding my/ our claim to facilitate my convenience. **ALL PAYMENT
WILL BE MADE TO KAN FOOK SING MOTOR WORKSHOP.**

Thank you.

Yours faithfully





LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024318

DATE : 06 Aug 2021


DISCHARGE VOUCHER

I/We, CHEONG CHEE HOO confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YN1065L the sum of Singapore Dollar Six Thousand Seven Hundred Thirty Five and Cents Forty Four Only (\$6,735.44) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMU2856U and YN1065L on 11 March 2021 along KAKI BUKIT AVE 1, SHUN LI IND PARK CAPRARK.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ VINS SERVICES PTE LTD / CHINNAIAH SARAVANAN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to KAN FOOK SING MOTOR WORKSHOP.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 16 Aug 2021
.....
Signature of vehicle owner/Date

CHEONG CHEE HOO
.....
Name of vehicle owner /Date



簡 福 星 摩 哆 工 廠
KAN FOOK SING MOTOR WORKSHOP

Headquarter: 61 Defu Lane 12, Singapore 539147
Tel: (65) 6747 9560, 6743 5344, 6858 4361 • Fax: (65) 6748 1006, 6281 8428
E-mail: ryan@kanfs.net / patricia@kanfs.net
Branch: 1 Kaki Bukit Avenue 6 #01-13, Singapore 417883
Tel: (65) 6481 5150 • Fax: (65) 6481 8683

TAX INVOICE

No. 49813

Business Reg. No. 221468-00E
GST Reg. No. M9-0005333-E

LONPAC INSURANCE BHD
300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE
199555

INVOICE NO : 49813
DATE : 16-07-2021

VEHICLE NO. : SMU2856U
ACCIDENT DATE : 11-03-2021 08:20
THIRD PARTY REF. : YN1065L

ATTN: MOTOR CLAIMS DEPT.

INVOICE COST OF REPAIRS TO VEHICLE SMU2856U LEXUS ES250 4DR SEDAN (AUTO) EXECUTI

QTY	PARTS DESCRIPTION	AMOUNT (SG\$)
1	FRONT BONNET	800.00
1	FRONT BONNET HINGE RH	55.00
1	FRONT FENDER RH	350.00
1	FRONT FENDER SHIELD RH	150.00
10	FRONT FENDER SHIELD CLIP @\$1.50	15.00
1	FRONT HEADLAMP RH	1200.00
1	FRONT BUMPER	320.00
1	FRONT BUMPER SIDE RETAINER RH	24.00
1	FRONT BUMPER TOGLAMP COVER RH	95.00
10	FRONT BUMPER CLIP @\$1.50	15.00
1	FRONT BUMPER SENSOR	130.00
1	FRONT BUMPER INNER FOAM	45.00
1	FRONT GRILLE	550.00
1	FRONT FENDER TOP PROTECTOR RH	55.00
		<hr/>
		3,804.00
ADD 20 %		<hr/>
		760.80
TOTAL (A)		<hr/>
		4,564.80

LABOUR CHARGES

1	TO CHECK WIRING SYSTEM	30.00
1	TO REMOVE ALL NECESSARY AFFECTED PARTS WELD CUT PANEL BEAT AND FI- TTING NEW PARTS	400.00

IN PANEL-BEATING & BODY-WORK, OUR WORKSHOP IS WELL-EQUIPPED WITH THE LATEST TECHNOLOGY --- CELETTE BENCH PULLER SYSTEM WHICH ENABLE US TO MEASURE CORRECTLY & REPAIR MANY DIFFERENT KINDS OF DAMAGES, SERIOUS DAMAGES TO THE FLOOR-BOARD CHASSIS & WHEEL-HOUSING CAN BE RESTORED BACK TO THE ACCORDING MEASUREMENT. WE ARE ABLE TO REPAIR & RESTORE ANY BADLY DAMAGED VEHICLE BACK TO ITS ORIGINAL SPECIFICATIONS TO ENSURE SAFETY WHILE DRIVING.

在鈑金修理業，本廠有最精良，先進的機械，來準確測量及修理，在規格尺寸圖內，本公司有能力回復原來相符的程度。



簡 福 星 嘜 工 廠
KAN FOOK SING MOTOR WORKSHOP

Headquarter: 61 Defu Lane 12, Singapore 539147
Tel: (65) 6747 9560, 6858 2126, 6858 4361 • Fax: (65) 6748 1006, 6281 8428
E-mail: ryan@kanfs.net/patricia@kanfs.net • Website: www.kanfs.com.sg
Branch: 1 Kaki Bukit Avenue 6 #01-108 / #01-13 / #01-14, Singapore 417883
Tel: (65) 6743 5344, 6481 5150, 6481 5152 • Fax: (65) 6481 8683

TAX INVOICE

Business Reg. No. 221468-00E
GST Reg. No. M9-0005333-E

VEHICLE NO. : SMU2856U
ACCIDENT DATE : 11-03-2021 08:20
THIRD PARTY REF. : YN1065L

QTY	PARTS DESCRIPTION	AMOUNT (SG\$)
1	SPRAY PAINTING CHARGES	400.00
TOTAL (D)		830.00
TOTAL REPAIR COST :		5,394.80
G S T % :		377.64
INVOICE AMOUNT :		5,772.44



IN PANEL-BEATING & BODY-WORK, OUR WORKSHOP IS WELL-EQUIPPED WITH THE LATEST TECHNOLOGY --- CELETTE BENCH PULLER SYSTEM WHICH ENABLE US TO MEASURE CORRECTLY & REPAIR MANY DIFFERENT KINDS OF DAMAGES, SERIOUS DAMAGES TO THE FLOOR-BOARD CHASSIS & WHEEL-HOUSING CAN BE RESTORED BACK TO THE ACCORDING MEASUREMENT. WE ARE ABLE TO REPAIR & RESTORE ANY BADLY DAMAGED VEHICLE BACK TO ITS ORIGINAL SPECIFICATIONS TO ENSURE SAFETY WHILE DRIVING.

在鈑金修理業，本廠有最精良，先進的機械，來準確測量及修理，在規格尺寸圖內，本公司有能力回復原來相符的程度。



KAN CAR RENTAL

61 Defu Lane 12, Singapore 539147

Tel: (65) 6747 9560 • Fax: (65) 6748 1006

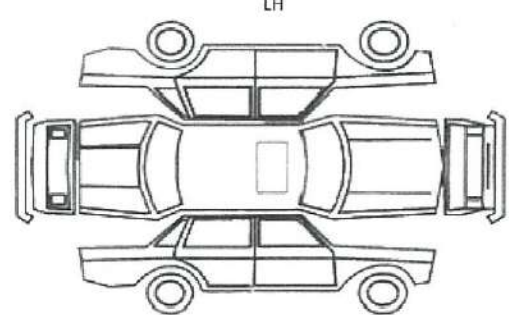

Co. Reg. No.: 52908213J • GST Reg. No.: 52-908213-J

SPU 2856

TP Lapan

[Handwritten signature]

VEHICLE RENTAL AGREEMENT

VEHICLE'S PARTICULARS Veh. Reg. No.: <u>SG4106C</u> Engine C.C.: Make/Model: <u>H. Odyssey</u> Comprehensive/ Third Party Only Coverage		Date Out: <u>11/3/2021</u> Date In: <u>20/3/2021</u> Time Out: <u>14:45h</u> Time In: <u>16:35h</u> Mileage Out: Mileage In: Fuel Level: E - 1/4 - 1/2 - 3/4 - <u>(F)</u>	
HIRER'S PARTICULARS Name: <u>cheong chee Hoo</u> Tel no. (R/O): Address: <u>Apt 61K 1820</u> Mobile No.: <u>8382 9910</u> <u>Rivervale dr</u> Nationality: <u>#16-1030</u> Gender: NRIC/ FIN No.: <u>S7482674</u> Driving Lic. No.: Date of Birth: <u>6/11/1974</u> Driving Exp:		9 DAYS @ \$180.00 per Day WEEKS @ \$ per Week MONTHS @ \$ per Month ADD. @ \$ per Hour SUB TOTAL \$1,620.00 7% GST \$113.40 TOTAL CHARGE \$1,733.40 PAYMENT METHOD	
DRIVER'S PARTICULARS Name: Tel no. (R/O): Address: Mobile No.: Nationality: Gender: NRIC/ FIN No.: Driving Lic. No.: Date of Birth: Driving Exp:		LH RR  FRT RH Remarks: ** FOR SINGAPORE USE ONLY ** TP / OD Excess S\$ 2,000.00 ** All damages borne by hirer Third Party Coverage vehicle	
ADDITIONAL DRIVER'S PARTICULARS Name: Tel no. (R/O): Address: Mobile No.: Nationality: Gender: NRIC/ FIN No.: Driving Lic. No.: Date of Birth: Driving Exp:			
IMPORTANT 1. The Hirer and the Authorized Driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/ the Authorized Driver. 2. All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the Hirer should he fail to return the vehicle at the appropriate petrol level. 3. No refund for early return of vehicle. The Hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and /or PAI where applicable. Any returns after our operation hours will be charges as a full day rental. 4. Use of the vehicle for illegal purpose (For instance: In connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited. 5. Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of Kan Car Rental. The Hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage. 6. The Hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of of in connection with it's use or operation. 7. The Hirer and/or Driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-wavier excess and cost expense ACKNOWLEDGEMENT I have read and agree to the terms and conditions of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to the account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given to Kan Car Rental in connection with this agreement is true.			
 Hirer's Signature		Additional Driver's Signature Rented out by (Staff name) <u>yen</u>	

Re: [SEEK MANDATE] - SMU2856U - 3rd party survey LKK REF :
CC4/LPC21003275/ps3 Our Ref: 20/21/21/VC05/024318 [External Confidential]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 6/8/2021 10:38 AM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Sirs/Mdm,

We have settled the matter at \$6,735.44(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 30 July 2021 12:51 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SMU2856U - 3rd party survey LKK REF : CC4/LPC21003275/ps3 Our Ref: 20/21/21/VC05/024318 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, 30 July 2021 11:56 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED][SEEK MANDATE] - SMU2856U - 3rd party survey LKK REF : CC4/LPC21003275/ps3 Our Ref: 20/21/21/VC05/024318 [External Confidential]

Your ref: **20/21/21/VC05/024318**
Our ref : CC4/LPC21003275/Gps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN1065L(LONPAC) AND SMU2856U(TP) ON 11/03/2021

We refer to the above matter.

We have highlighted to your good office on 22/03/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver collided onto third party parked vehicle. BOLA S23 is applicable. Liability is not in our driver's favour.

We seek your approval to offer repairer "**KAN FOOK SING MOTOR WORKSHOP**" at **\$6,799.64(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,876.68	\$ 5,772.44 (\$5,394.80 + 7%GST)
2. Loss of Rental (9days x \$180.00) (w/GST)	\$ 1,733.40	\$ 1,027.20 (6days x \$160.00)(w/GST)
Total	\$ 8,610.08	<u>\$ 6,799.64</u>

Surveyor recommended 4days for repair + 1Sunday + 1PRS = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 22 March 2021 2:39 PM
To: ONG LI LI <llong@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SMU2856U - 3rd party survey LKK REF : CC4/LPC21003275/ps3 Our Ref: 20/21/21/VC05/024318 [External Confidential]

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle SMU 2856U at M/s KAN FOOK SING MOTOR WORKSHOP on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: ONG LI LI <long@lonpac.com>

Sent: Friday, March 12, 2021 3:10 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SMU2856U - 3rd party survey LKK REF : CC4/LPC21003275/ps3 Our Ref: 20/21/21/VC05/024318
[External Confidential]

Lonpac External - Confidential

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Friday, 12 March 2021 3:05 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SMU2856U - 3rd party survey [External Confidential] LKK REF : CC4/LPC21003275/ps3

Dear Gerald

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, March 12, 2021 12:08 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: SMU2856U - 3rd party survey [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 12 March, 2021 10:43 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SMU2856U - 3rd party survey [External Confidential]

Lonpac External - Confidential

Our Ref: TBA

Dear Nivitha,

FYA

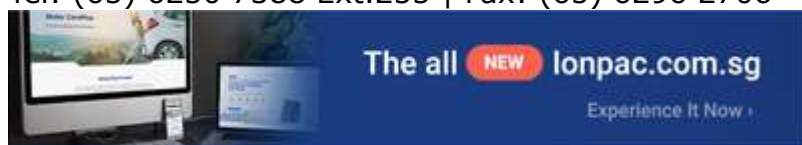
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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Lonpac External - Confidential data is for use by authorised external parties only.

From: mttan [<mailto:mttan@kanfs.net>]

Sent: Thursday, 11 March 2021 5:01 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: SMU2856U - 3rd party survey

Dear Sir/Mdm

Kindly arrange for a 3rd party survey for vehicle SMU2856U at 61 Defu Lane 12 SE539147

Documents attached

Detail as follow

Our client : SMU2856U

Your insured : YN1065L

Date/time loss : 11/03/2021@0820hrs

Thank you

Mr Tan
KFS
67479560

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