

Olivia Lau (LKKAUTO)

From: linalaw alc <alclinalaw@gmail.com>
Sent: Friday, 12 March 2021 10:02 AM
To: Admin-D (LKKAUTO)
Cc: Claims Dept of CTI; Jenny Lew; SUR; Wani@alc.com.sg; assignments
Subject: Re: SNM21D201223/C02/GBG2535A/LEWLC / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING vehicles PC 3806S AND GBG 2535A ON 02.03.21

Dear All,

I think there is some confusion, the vehicle owner engaged thiam heng huat , the current repairer located at Autocare. We have emailed Jenny, China Taiping the same.

Please note the vehicle can be inspected at Thiam Heng Huat located at autocare.

Kindly proceed to contact the workshop direct and inspect the vehicle.

Aside to LKK, Please contact the workshop , steven @ 82636296 to arrange for the inspection.

Thank you.

Regard,
Lina
Arasan Law Chambers

On Fri, 12 Mar 2021 at 9:45 AM, Summer (LKK Auto) <admin-d@lkkauto.com> wrote:

Dear Jenny,

Thank you for your assignment.

Please be inform that according to the repairer this vehicle PC3806S already withdraw claim, kindly advice.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 11 March, 2021 4:23 PM
To: linalaw alc <alclinalaw@gmail.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Wani@alc.com.sg
Subject: RE: SNM21D201223/C02/GBG2535A/LEWLC / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING vehicles PC 3806S AND GBG 2535A ON 02.03.21

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15-00](#) Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: linalaw alc <alclinalaw@gmail.com>
Sent: Thursday, March 11, 2021 4:17 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Wani@alc.com.sg

Subject: Re: SNM21D201223/C02/GBG2535A/LEWLC / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING vehicles PC 3806S AND GBG 2535A ON 02.03.21

Dear All,

We agreeable forward Kenneth Kong - LKK as SJE.

Pls Proceed liaise with workshop.

Regards,
Alc

On Thu, 11 Mar 2021 at 3:45 PM, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D201223/C02/GBG2535A/lewlc

Your reference: PC3806S

Dear Sirs / Madam,

ACCIDENT INVOLVING GBG2535A & PC3806S on 02/03/2021

We refer to your email of 10/03/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, March 11, 2021 2:19 PM

To: alclinalaw@gmail.com; Wani@alc.com.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201223/C02/GBG2535A/LEWLC / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING vehicles PC 3806S AND GBG 2535A ON 02.03.21

Without Prejudice

Dear Jenny,

Please conduct PRS for PC3806S.

Note: officer in charge Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15](#)-00 Springleaf Tower Singapore 079909

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From: linalaw alc <alclinalaw@gmail.com>

Sent: Thursday, 11 March 2021 11:07 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Wani <wani@alc.com.sg>

Subject: Fwd: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING vehicles PC 3806S AND GBG 2535A ON 02.03.21

Dear BoonSen,

Pls find the email of withdrawal attention to China Taiping by the previous workshop.

In the premises, please revert on our pri. We have instructions to act for the client. Pls also find our warrant to act for your attention.

Regards

Lina

Alc

11:03



purpose, or otherwise disclose its

From: SHARON TAN <rsautos@fta.com.sg>
Sent: Thursday, 11 March 2022
To: Jenny Lew <jenny.lew@sg.fta.com.sg>
Ho <surveyadmin8@fta.com.sg>
Subject: Re: SNM21D201223/C
LEWLC / FW: PRE REPAIR SUR

On Thu, 11 Mar 2021 at 9:37 AM, Wani <wani@alc.com.sg> wrote:

FYA

Regards,

Wani (Ms)

Junior Legal Assistant

Arasan Law Chambers [151 Chin Swee Road #06-08](#) Manhattan House

Singapore 169876 | **Office:** 6835 3350 | **Fax:**6835 3352

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From: Wani [mailto:wani@alc.com.sg]

Sent: Wednesday, March 10, 2021 5:57 PM

To: 'linalaw alc'

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING vehicles PC 3806S AND GBG 2535A ON 02.03.21

From: Wani [mailto:wani@alc.com.sg]

Sent: Wednesday, March 10, 2021 5:47 PM

To: 'Claims Dept of CTI'

Cc: 'Mariah Alc'

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING vehicles PC 3806S AND GBG 2535A ON 02.03.21

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Kindly find the attached document for the notice to insurance to conduct pre-repair survey within 2 working days pursuant to paragraph 6.2 of pre-action protocol for NIMA case.

Do assist to expedite the inspection at soonest, thank you.

Regards,

Wani (Ms)

Junior Legal Assistant

Arasan Law Chambers [151 Chin Swee Road #06-08](#) Manhattan House

Singapore 169876 | **Office:** 6835 3350 | **Fax:**6835 3352

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----- Forwarded message -----

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

To: <Wani@alc.com.sg>, Mariah Mahmood <mariah@alc.com.sg>

Cc:

Bcc:

Date: Thu, 11 Mar 2021 09:31:11 +0800

Subject: O/R: SNM21D201223/C02/GBG2535A/LEWLC / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING vehicles PC 3806S AND GBG 2535A ON 02.03.21

Without Prejudice

Save as to costs

Dear Wani,

As spoken, pls confirm with your client where he is claiming as there is another prs from another workshop. Pls get his withdrawal letter stating which workshop he is withdrawing from so that we can process pri from where he plans to claim from.

Thank you.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

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From: Wani <wani@alc.com.sg>

Sent: Wednesday, 10 March 2021 5:47 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Mariah Alc' <mariah@alc.com.sg>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING vehicles PC 3806S AND GBG 2535A ON 02.03.21

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Regards,

Wani (Ms)

Junior Legal Assistant

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